

EzLyna (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 21 February 2023 2:13 PM
To: jous; EzLyna (LKKAuto)
Cc: Admin A
Subject: FW: Accident involving EL9595T (Nissan Qashqai) & SMQ5183D (Aig) on 26/01/2023
*** LKK REF: CC6/AIG23001005/pa3
Attachments: EL9595T.pdf

Without Prejudice

Dear Sirs,

Thank you for your email.

Hi Lyna,

Pls assist.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jous <jous@jinauto.com.sg>
Sent: Tuesday, February 21, 2023 1:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: Accident involving EL9595T (Nissan Qashqai) & SMQ5183D (Aig) on 26/01/2023 *** LKK REF: CC6/AIG23001005/pa3

Without Prejudice

Dear Sir/Madam

E: Accident Involving Vehicle EL9595T AND SMQ5183D ON 26/1/2023

WE submit our claim as follow:

Repair cost S\$ 2862.00
Rental S\$ 600.00 (Agreement attached)
Total S\$ 3462.00

Please let us have your

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Wednesday, 8 February 2023 12:29 PM
To: 'EzLyna (LKKAuto)' <ezlyna@lkkauto.com>
Subject: FW: Accident involving EL9595T (Nissan Qashqai) & SMQ5183D (Aig) on 26/01/2023 *** LKK REF: CC6/AIG23001005/pa3

Without Prejudice

Dear Sir/ Madam

Please establish liability for direct settlement .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 8 February 2023 12:04 PM
To: jouis <jouis@jinauto.com.sg>; 'JIN AUTO SERVICES' <jin@jinauto.com.sg>
Cc: jordan@jinauto.com.sg; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving EL9595T (Nissan Qashqai) & SMQ5183D (Aig) on 26/01/2023 *** LKK REF: CC6/AIG23001005/pa3

JIN AUTO SERVICES PTE LTD

Acknowledgement

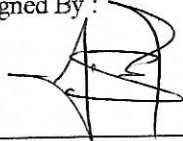
Accident involving EL 95957 & SMQ5183D on 26/1/2023.
Along PIE

1. I/We, Yue Bee Huat the owner of
Vehicle Registration Number: EL 95957 have been advised by Jin Auto Services Pte Ltd
and understand the content of **my/our** motor claim as specify herein:

Type of Claim : ☐ Claim Own-Policy Only
☒ Direct Settlement With Third Party Insurer

2. The compulsory Policy Excess: / stated in **my/our** Motor Policy is applicable
for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their
insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorized to
sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as
full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as
recommended by the surveyor and the benchmark rates published in State Court Practice Direction
for Non-Injury Motor Accident (NIMA) Claims.
5. **I am/We are** fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party
Claim, **I/We** shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings
which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or
other reasons, you may without referring to **me/us** to commence legal proceedings against Third
Party on **my/our** behalf to recover the damages. **I/We** shall render **my/our** co-operation for the
legal claim process. The entire amount claimed shall belong and make payable to **Jin Auto
Services Pte Ltd** absolutely.

Signed By :



Name:

YUE BEE HUAT

NRIC No:

7036434D

Date:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, JIN AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,862.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), for vehicle no. EL9595T that was damaged pursuant to the accident which occurred on 26/01/2023 (date) along PIE-CHANGI (NEAR JLN EUNOS) (location) involving vehicle no/s SMQ5183D. This is pursuant to the inspection conducted on 13/02/2023 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner YUE BEE HUAT (the third party claimant”) of vehicle no. EL9595T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EL9595T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of July (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

JinAuto **JIN AUTO SERVICES PTE LTD**
Blk 14 #01-412 Defu Lane 10 Singapore 539195
Tel: 6289 8126 (24 hrs) Fax: 6287 0590
Email: jin@jinauto.com.sg
Company Reg. No: 200704370C GST Reg. No: 200704370C

Blk 14 #01-412 Defu Lane 10 Singapore 539195
Tel: 6288 8126 (24h)

Tel: 6289 8126 (24 hrs) Fax: 6287 0590

Email: jin@jinauto.com.sg

Company Reg. No: 200704370C GST Reg. No: 200704370C

Invoice No: 19449

Invoice No: 19449

Vehicle No: EL 959A7

Date: 21/2/2023.

M/s Alh Asia Pacific Insurance Pktd

N.B No responsibility will be accepted for any loss or damage to any Vehicles or parts left in this workshop for any reason whatsoever.

E. & O. E.

ADD GST

TOTAL

P 212-W

82862-W

JIN AUTO SERVICES PTE LTD

Payment via Bank:

PayNow UEN: 200704370C

Fund Transfer: UOB 344-301-2786

*Please indicate Invoice No.



DAWN ENTERPRISES

21 Seletar West Farmway 1
Singapore 798125
Tel: 63832661 Fax: 64842836
Reg No.430058/00D

Nº 38627

RENTAL AGREEMENT

DATE 11-02-2023

HIRER'S PARTICULARS

Name YUE BEE HUAT
Address BLK 48 Bendemeer Road
#16-1485. S(330048)

I/C or Passport No. S7036434D Country S'pore

Occupation _____

Date of Birth _____ Age _____

Driving Licence No. _____ Date Passed _____

Tel: (HP) 96758550 (Residence) _____

DRIVER'S PARTICULARS

Name As Hirer
Address _____

I/C or Passport No. _____ Country _____

Occupation _____

Date of Birth _____ Age _____

Driving Licence No. _____ Date Passed _____

Tel: (Office) _____ (Residence) _____

IMPORTANT NOTES:

- No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
- This vehicle is licenced to carry 04 passengers only.
- Hirer is liable to pay first \$ 2000/- as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- For usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate
- Please notify our office should there be any accident involving this hired vehicle within 24 hrs
- No refund will be given for vehicle returns early.
- No refund will be given for petrol left in vehicle.
- Hirer is liable to pay all parking fee and traffic summonses.
- Vehicles to be return during office hour only.
- No Service on Public Holiday and Sunday.

CHARGES

5 Day at \$ <u>120</u> per days	\$ <u>600/-</u>
Day at \$ _____ per week	
Day at \$ _____ per month	
TOTAL AMOUNT	\$ <u>600/-</u>
AMOUNT PAID	\$ <u>600/-</u>
BALANCE DUE	
Days Extension From _____ To _____	
Amount Deposit (refundable) \$	

SCHEDULE

MODEL

SLE1261M HONDA VEZEL

Date	Time	Mileage
<u>11/02/23</u>	<u>4.35pm</u>	
<u>16/2/23</u>	<u>12:10pm</u>	

FROM

11/02/2023

TO

16/2/2023.

I/we have read and understood the terms and conditions above and hereby agreed to abide

Hirer's Signature

Driver/Gurantor's Signature

DAWN ENTERPRISES

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 8 February 2023 5:43 pm
To: yangkaymond@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMQ5183D (AIG) AND EL9595T AT/ALONG PIE-CHANGI (NEAR JLN EUNOS) ON 26/01/2023

Dear Yang Kaymond,

ACCIDENT INVOLVING SMQ5183D (AIG) AND EL9595T AT/ALONG PIE-CHANGI (NEAR JLN EUNOS) ON 26/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **EL9595T** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Feb 2023 16:00	Clm Dtl Modified	Claimant's Name: -> YUE BEE HUAT. Claimant's ID: -> SXXXX434D.	[A] HOW MEI KWAN
2	01 Feb 2023 16:00	Clm Veh Model Changed	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A).	[A] HOW MEI KWAN
3	01 Feb 2023 16:00	Clm Created	Reg No: EL9595T. Acct Date: 2023/01/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	01 Feb 2023 16:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Feb 2023 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/10	[A] HOW MEI KWAN
6	01 Feb 2023 16:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Feb 2023 16:00	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Feb 2023 16:00	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Feb 2023 16:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Feb 2023 16:01	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	07 Feb 2023 07:48	Clm Registration Modified	Acct Time:08:00:00->07:57:00. Pol No:1900248453->1900248453-02.	[I] AIG OneClaim Integration User
12	13 Apr 2023 16:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	13 Apr 2023 16:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	13 Apr 2023 16:26	Clm Dtl Modified	JPJ Reg. Date: -> 2016/01/11.	[A] JOANNE LEE KHANG MIN
15	13 Apr 2023 16:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	02 Jun 2023 16:56	Adj Mandate Request	Cur.Req:3362.00:Liability: 100% (BOLA 27) *Quantum: \$3,362.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	22 Jun 2023 17:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/10. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
18	22 Jun 2023 17:03	Adj Mandate Set	Approved:3362.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From



Date To



Audit Type

None

Go

ACTIVITY
[01/02/2023 23:15] HOW MEI KWAN: OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2908042	01 Feb 2023 16:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	EL9595T	SMQ5183D	11.00
2947899	13 Apr 2023 16:26:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	EL9595T	SMQ5183D	11.00

