



27 February 2023

Your Ref:

Your insured XD2353M

Our Ref:

PA230102-SJA6060M

Date Of Accident:

21 January 2023

Name Of Registered Owner:

Teoh Tian Hua

Vehicle Registered Number:

SJA6060M

Vehicle Model:

Mini Cooper S

ALLIANZ INSURANCE SINGAPORE PTE LTD

By email

Attn: Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING SJA6060M & XD2353M ON 21 JANUARY 2023

We are writing on behalf of **TEOH TIAN HUA**, the registered owner of motor vehicle number **SJA6060M** which was involved in the above accident.

We are instructed to claim the followings:

Cost of Repair	\$	8100.00
Loss of Usage (5 days) 01.02.2023 to 07.02.23 (5 + 1 Sunday)	\$	720.00
LTA Tax Invoice	\$	26.75
GIA Tax invoice	\$	31.00
Total		\$ 8877.75

We enclose herewith the supporting documents:

- **Final Repair Bill**
- **GIA Report/Police Report**
- **Owner/Driver NRIC & Driving Licence**
- **Certificate of Insurance**
- **Warrant to Act**
- **GIA / LTA Search Fee**
- ~~**Rental Agreement & Invoice**~~

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours sincerely

Edward Ow
Profi Automotive

WARRANT TO ACT

I/We, TEOH TIAN HUA of S8207680H

owner of SJA 6060M (vehicle no.) hereby authorize

PROFI AUTOMOTIVE, 10 Kaki Bukit Road 2 #01-05, First East Centre Singapore 417868,

to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim")

for my vehicle no. SJA 6060M that was damaged pursuant to the accident which occur

on 21.01.23 (date) along UPP CHANGI RD NORTH

(location) involving vehicle no/s SJA 6060M A XJ2353M ("the accident").

I further authorize **PROFI AUTOMOTIVE** to settle my above-mentioned claim in a manner that

they deem fit and **PROFI AUTOMOTIVE** is further authorized to receive payment further to

settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other
vehicle/s is/are concerned.

Dated this 21 (day) of Jan (month) 2023 (year)


Signed by "the 3rd party claimant"
(with company stamp if applicable)



27 February 2023

Date Of Accident:

21 January 2023

Name Of Registered Owner:

Teoh Tian Hua

Vehicle Registered Number:

SJA6060M

Vehicle Model:

Mini Cooper S

FINAL REPAIR BILL

Invoice	Amount (S\$)
Cost of Repair	8100.00
<hr/>	
Total	8100.00
Paid	0.00
Balance Due	8100.00



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jan 2023 / 10:49:38

Receipt Date/Time : 27 Jan 2023 / 10:49:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230127-001011

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XD2353M As at 21 Jan 2023/09:35:00 Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - XD2353M			
	Enquiry Fee	24.77	1.98	26.75
	20230127104806919655			
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
	521118XXXXXX7815	eNETS Credit Card		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

Profi Automotive - Teoh Tian Hua

Invoice Number

GR-2023-000311

Invoice Issue Date

28 Jan 2023

Invoice Due Date

04 Feb 2023

Total Amount (\$\$) **28.70**

Total GST 8.00% (\$\$) **2.30**

Total Amount Incl. of GST (\$\$) **31.00**

Bill Type	Reference	Amount (\$\$)	GST 8.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	27/01/2023,21/01/2023,SJA6060M,XD2353M	28.70	2.30	31.00
		Total Amount (\$\$)		28.70
		Total GST 8.00% (\$\$)		2.30
		Total Amount Incl. of GST (\$\$)		31.00

This is a computer generated document.

No signature is required.

Hsiao Tong (LKKAUTO)

From: Profi Automotive <profi.automotive@asia.com>
Sent: Sunday, 16 April 2023 11:55 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Re: Re: Re: RE: RE: LOD || SJA6060m against XD2353M (Allianz)
Importance: High

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see the below for our bank details.

Bank name: DBS Bank Ltd

Payee name: Profi Automotive

Account number: 0039419589

Kindly process payment soonest. Thank you.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com
On 16/4/23, 11:26 am "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$8,500.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **21 Jan 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Profi Automotive <profi.automotive@asia.com>

Sent: Wednesday, 22 March 2023 4:57 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Re: RE: RE: LOD | | SJA6060m against XD2353M (Allianz)

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please let us have the discharge voucher. Thank you.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.

10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,

Edward Ow

Profi Automotive

10 Kaki Bukit Road 2,

#01-05, First East Centre,

Singapore 417868

M: 94335558

E: profi.automotive@asia.com

On 16/3/23, 12:46 pm Profi Automotive <profi.automotive@asia.com> wrote:

WITHOUT PREJUDICE

Dear Hsiao Tong,

\$8500.00 (All-in) accepted. Kindly let us have the discharge voucher soonest.

Thank you.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558

E: profi.automotive@asia.com

On 16/3/23, 12:44 pm "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to your below email.

We propose settlement at a global sum of **\$8,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Profi Automotive <profi.automotive@asia.com>

Sent: Tuesday, March 7, 2023 9:50 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: RE: LOD || SJA6060m against XD2353M (Allianz)
Importance: High

WITHOUT PREJUDICE

Dear Hsiao Tong,

As spoken. Can we adjust to \$8600.00 (all-in)?

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com

Sent: Tuesday, March 07, 2023 at 8:04 AM
From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "Profi Automotive" <profi.automotive@asia.com>
Cc: "Admin A" <admin-a@lkkauto.com>
Subject: RE: LOD || SJA6060m against XD2353M (Allianz)

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$8,450.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Profi Automotive <profi.automotive@asia.com>
Sent: Monday, February 27, 2023 5:03 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: LOD || SJA6060m against XD2353M (Allianz)
Importance: High

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see the attached for our LOD and supporting document. Kindly let us have your offer soonest.

Thank you.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 2 March 2023 2:53 PM
To: ACCOUNTS@BLL.COM.SG
Subject: ACCIDENT INVOLVING XD2353M(ALLIANZ) AND SJA6060M AT/ALONG UPPER CHANGI ROAD ON 21/01/2023

BLL'S HOLDINGS PTE LTD

[By Email Only]

DRIVER: MOHAMMAD NAZRIN BIN BIN MOHD NASIR

Dear Sir/Madam,

You Ref: XD2353M

Our Ref: CC4/AIS23000999/Upa3

ACCIDENT INVOLVING XD2353M(ALLIANZ) AND SJA6060M AT/ALONG UPPER CHANGI ROAD ON 21/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SJA6060M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Feb 2023 14:47	Clim Dtl Modified	Insured Name: -> BLL'S HOLDINGS PTE LTD. Insured ID: -> 199800939Z. Claimant's Name: -> TEOH TIAN HUA (ZHANG TIANHUA). Claimant's ID: -> S8207680H.	[A] HOW MEI KWAN
2	01 Feb 2023 14:47	Clim Veh Model Changed	(206511) MINI COOPER S 1.6 ABS D/AB GAS/D TC (A).	[A] HOW MEI KWAN
3	01 Feb 2023 14:47	Clim Created	Reg No: SJA6060M. Policy No: SPCM1000000125. Acct Date: 2023/01/21. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Profi Automotive (KB)	[A] HOW MEI KWAN
4	01 Feb 2023 14:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Feb 2023 14:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/10	[A] HOW MEI KWAN
6	01 Feb 2023 14:47	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Feb 2023 14:47	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	02 Mar 2023 15:14	Adj Mandate Request	Cur.Req:8517.75:Liability: 100%. Insured driver changed lane and collided with third party. We seek your mandate at \$8,517.75(all-in). TP-Mandate IA had been uploaded in Merimen.	[A] CHEW HSIAO TONG
9	02 Mar 2023 16:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/10	[I] Faiz Rosli
10	02 Mar 2023 16:27	Adj Mandate Set	Approved:8517.75.	[I] Faiz Rosli

Date From



Date To



Audit Type

None



Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2907907	01 Feb 2023 14:47:32	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJA6060M	BLL'S HOLDINGS PTE LTD	xx.xx