

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 February 2023 4:31 PM
To: 'Hiew, Chasin'; 'Hor, Yinrul'; 'Azlan, Syazairdina'; 'Noor Amran, Noor Yussyuhaila'; Adrian Ling (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: RE: 3rd Reminder: RE: OD - 1504911295SG / SGH168A - Pending for confirmation
Attachments: 168.pdf

Dear Cha Sin,

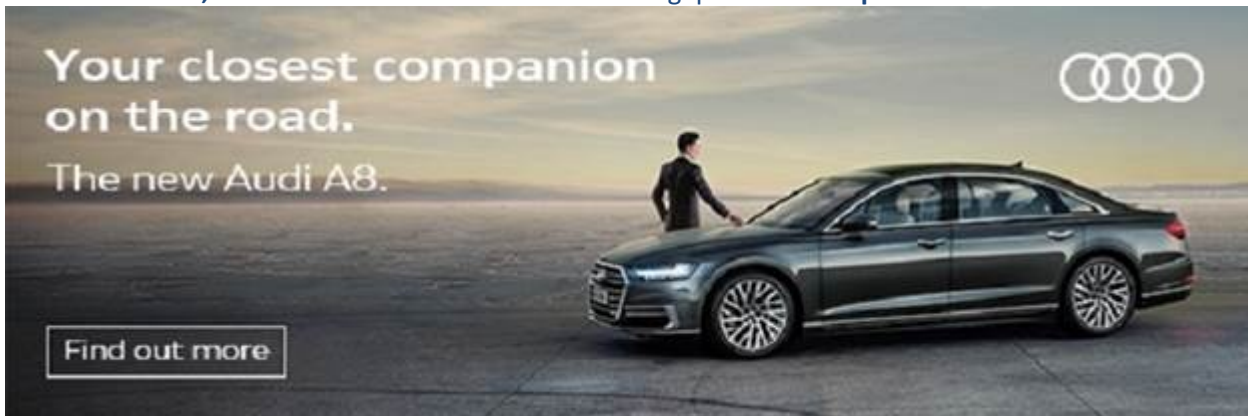
Our client was awaiting for private settlement and cost decision.

Attached DL as per request.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 February 2023 2:53 PM
To: 'Hiew, Chasin' <Chasin.Hiew@aig.com>
Cc: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'Noor Amran, Noor Yussyuhaila' <Yussyuhaila.Amran@aig.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: 3rd Reminder: RE: OD - 1504911295SG / SGH168A - Pending for confirmation

Dear Chasin,

Kindly hold hands, we revert back to you shortly.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Hiew, Chasin [<mailto:Chasin.Hiew@aig.com>]

Sent: Monday, 6 February 2023 11:25 AM

To: Claims Dept

Cc: Hor, Yinrul; Azlan, Syazairdina; Noor Amran, Noor Yussyuhaila; Adrian Ling (LKKAuto)

Subject: 3rd Reminder: RE: OD - 1504911295SG / SGH168A - Pending for confirmation

Importance: High

Dear Team,

Please be reminded to provide the documents below:

1. Driver's driving license / Validity of driving license
2. Late reporting reasons

Many thanks.

Best Regards,
HIEW CHA SIN

AIG

Claims Adjuster II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

chasin.hiew@aig.com | www.aig.sg

From: Hiew, Chasin

Sent: 03 February 2023 09:41

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: 2nd Reminder: RE: OD - 1504911295SG / SGH168A - Pending for confirmation

Dear Team,

Friendly reminder for the request below.

Many thanks.

Best Regards,
HIEW CHA SIN

AIG
Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
chasin.hiew@aig.com | www.aig.sg

From: Hiew, Chasin

Sent: 02 February 2023 11:36

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: Reminder: RE: OD - 1504911295SG / SGH168A - Pending for confirmation

Importance: High

Dear Team,

Please be reminded to provide the documents below:

1. Driver's driving license / Validity of driving license
2. Late reporting reasons

Many thanks.

Best Regards,
HIEW CHA SIN

AIG
Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
chasin.hiew@aig.com | www.aig.sg

From: Hiew, Chasin

Sent: 01 February 2023 21:31

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: RE: OD - 1504911295SG / SGH168A - Pending for confirmation

Dear Team,

Apart from that, kindly assist to provide us a copy of driver's driving license for our handling.

Many thanks.

Best Regards,
HIEW CHA SIN
AIG
Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
chasin.hiew@aig.com | www.aig.sg

From: Hiew, Chasin
Sent: 01 February 2023 20:58
To: Claims Dept <claims@premiumauto.com.sg>
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: OD - 1504911295SG / SGH168A - Pending for confirmation

Dear Team,

Seeking your assistance to clarify with insured on the late reporting reasons.

Date of Submission	19/01/2023 17:51 (SGT)
Reported by	Both
Date of Accident	29/12/2022 19:50 (SGT)
Event Location of Accident	

Many thanks.

Best Regards,
HIEW CHA SIN
AIG
Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
chasin.hiew@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.