

Veron Chen (LKKAuto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Thursday, 23 February 2023 1:24 PM
To: Veron Chen (LKKAuto); Rajes (LKK Auto); SUR; assignments
Subject: RE: RE: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Internal

2023 32004810

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, February 23, 2023 12:40 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: [EXT] RE: RE: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Internal

Dear Shanti,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Tuesday, 31 January 2023 10:40 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: RE: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Dear Shanti,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, 30 January 2023 11:03 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: RE: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Internal

PW: Allianz1

From: Claims Banca (Allianz Insurance Singapore)
Sent: Monday, January 30, 2023 11:02 PM
To: Sarah <sarah@islandlaw.com.sg>; admin-a@lkkauto.com
Cc: Yan (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: [EXT] RE: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

WITHOUT PREJUDICE

Your Ref: SMZ 708B
Our Ref: 2023 32004810KC-SDZ7888A

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Name: Paul Hoe Batteries and Motor Services
Address: 1 Kaki Bukit Avenue 6 #01-107/109 Singapore 417883
Contact Person: Mr. Hoe
Contact Number: 9623 5068

Please download the documents from this link below (For Survey)

File: SMZ708B-TP.pdf, SDZ7888A-OI.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=609f3bb3-06b2-4552-80a1-8ac2f80f5a3d-222032dd74907a95>

Size: ~ 2 MByte, Download available until: 2/4/2023

Passwords will be sent in a separate email

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Sarah <sarah@islandlaw.com.sg>
Sent: Monday, January 30, 2023 2:37 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] RE: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Dear Shanti,

Our client reject your list of proposed surveyor.

Best Regards,

*Sarah Liu
Legal Secretary*

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]
Sent: Monday, 30 January 2023 2:03 pm
To: Sarah <sarah@islandlaw.com.sg>
Subject: ***SPAM*** FW: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Internal

Your Ref: SMZ 708B
Our Ref: 2023 32004810KC-SDZ7888A

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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From: Sarah <sarah@islandlaw.com.sg>
Sent: Monday, January 30, 2023 11:47 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Dear Sir/Mdm,

As we have yet to received your reply within 2 working days, please note that the repairer will commence repair.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

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From: Sarah [<mailto:sarah@islandlaw.com.sg>]

Sent: Thursday, 26 January 2023 5:53 pm

To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>

Subject: RE: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Dear Shanti,

Attached as requested.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]
Sent: Thursday, 26 January 2023 5:05 pm
To: Sarah <sarah@islandlaw.com.sg>
Subject: ***SPAM*** RE: OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

Internal

Without Prejudice

Dear Sir/Madam

Kindly provide us your client's GIA report to register claim.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R
Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

From: Sarah <sarah@islandlaw.com.sg>
Sent: Thursday, January 26, 2023 5:06 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] OUR REF: SMZ 708B / YOUR VEH: SDZ 7888A

ACCIDENT INVOLVING SMZ 708B & SDZ 7888A ON 22/01/2023 AT 1420 HOURS ALONG PIE

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Sir/Mdm,

We refer to the above matter.

We act for Reyan 21, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **SMZ 708B**.

Please be informed that the said vehicle can be inspected at:

Name: Paul Hoe Batteries and Motor Services

Address: 1 Kaki Bukit Avenue 6 #01-107/109 Singapore 417883

Contact Person: Mr. Hoe

Contact Number: 9623 5068

To expedite matters, our client propose the following surveyors as the mutually agreed SJE:

- 1) Patrick Ng Kong Beng
- 2) Jayson Liaw Leong San – Pro-Option Services
- 3) Loi Boon Juan
- 4) Ang Guea Kiang
- 5) Matthew Ng Yong Chin
- 6) Ong Poh Meng
- 7) Tan Chuan Suan
- 8) Lee- Lee Appraisal
- 9) Philip Foo

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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