

Xin Yu (LKK Auto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Tuesday, March 21, 2023 3:04 PM
To: Xin Yu (LKK Auto)
Cc: SUR
Subject: RE: FW: PRS - SMS7544Y (PRE-INSPECTION); YOUR REF SGK9033E (EQ)-DOA ON 20/01/2023

DM23HO00210

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Monday, 20 March 2023 3:13 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: FW: PRS - SMS7544Y (PRE-INSPECTION); YOUR REF SGK9033E (EQ)-DOA ON 20/01/2023

Dear Josephine,

Enclosed herewith preliminary advice of SMS 7544Y.

Kindly provide us with your reference number. Thanks.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, January 31, 2023 9:50 AM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: PRS - SMS7544Y (PRE-INSPECTION); YOUR REF SGK9033E (EQ)-DOA ON 20/01/2023

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Sent: Monday, 30 January 2023 5:24 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MG Solution' <mg3solution@gmail.com>

Subject: FW: FW: PRS - SMS7544Y (PRE-INSPECTION); YOUR REF SGK9033E (EQ)-DOA ON 20/01/2023

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

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Regards,

Josephine Wong

Senior Executive | Claims



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did 65 6496 9032 | fax 65 62243903 | www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: MG Solution <mg3solution@gmail.com>
Sent: Monday, 30 January 2023 5:02 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: Re: FW: PRS - SMS7544Y (PRE-INSPECTION); YOUR REF SGK9033E (EQ)-DOA ON 20/01/2023

Hi Josephine,

We Choose 6) **LKK Auto Consultants Pte Ltd**

**Thanks,
Ms Hong**

On Mon, Jan 30, 2023 at 4:41 PM Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Ms Hong

Our insured has not report accident hence we are unable to advise liability .

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
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<p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>
<p>3) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>	<p>8) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>
<p>9) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Contact Person: Sophia</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

Josephine Wong
Senior Executive | Claims



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From: MG Solution <mg3solution@gmail.com>
Sent: Monday, 30 January 2023 3:18 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: LKK -Assignments <assignments@lkkauto.com>
Subject: SMS7544Y (PRE-INSPECTION); YOUR REF SGK9033E (EQ)-DOA ON 20/01/2023

Dear Sir/Madam,

**ACCIDENT INVOLVING SMS7544Y & SGK9033E ALONG
VEHICLE STATIONARY AT THE CARPARK OF PREMISES OF BLK 509 BEDOK NORTH STREET 13 ON 20/01/2023
AT ABOUT 07:50 HOURS**

A copy of the GIA is attached and please arrange for PRI-Inspection. (Car not in)

Please kindly let us know the liability of this case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

Workshop: MG Solution Pte Ltd

Address: 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Ms Hong

MG Solution Pte Ltd

E: mg3solution@gmail.com

T: 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933