Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)

Sent: Tuesday, 31 January 2023 11:53 AM

To: Jaime Tay; assignments

Cc: SUR

Subject: RE: PRS - Accident involving SMN5229Y & SKU6495A (EQ) on 29/01/2023 at

Punggol Road towards Upper serangoon road // EQI REF: DM23HO00203/JT

Dear Jaime,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 31 January 2023 10:41 AM

To: 'Lee Brothers' <sales@leebrothers.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: PRS - Accident involving SMN5229Y & SKU6495A (EQ) on 29/01/2023 at Punggol Road towards Upper

serangoon road // EQI REF: DM23HO00203/JT

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Xue Ting,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eginsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Lee Brothers < sales@leebrothers.com.sg>
Sent: Tuesday, 31 January 2023 10:15 AM

To: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Subject: Re: PRS - Accident involving SMN5229Y & SKU6495A (EQ) on 29/01/2023 at Punggol Road towards Upper

serangoon road // EQI REF: DM23HO00203/JT

Dear Jaime,

We would like to appoint LKK Auto Consultants Pte Ltd to conduct PRI for our client's vehicle.

Thank you.

Warmest Regards,

Xue Ting

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Tue, Jan 31, 2023 at 8:40 AM Jaime Tay < jaime.tay@eqinsurance.com.sg > wrote:

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
Tel: 6255 0808	L.B.S. Auto Consultants Pte Ltd
Fax: 6849 9155	Tel: 6281 6690 / 62832866
	Fax: 6281 8748
	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd	4) Priority Services
Tel: 67486076	Tel: 62934822
Fax: 67480361	Fax: 62963283
Contact Person: Elson/Elgene	Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108
7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432
9) Automobile Inspection Services Pte Ltd	
Tel: 6286 0155	
Fax: 6284 1539	

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Lee Brothers < sales@leebrothers.com.sg>

Sent: Monday, 30 January 2023 5:05 PM

To: motor claims < motorclaims@eqinsurance.com.sg>

Subject: Accident involving SMN5229Y & SKU6495A (EQ) on 29/01/2023 at Punggol Road towards Upper

serangoon road

Dear Sir/Mdm,

Our Ref: SMN5229Y Your Ref: SKU6495A (EQ)

Please arrange survey and let us have the surveyor list to choose from.

Thank you.

Warmest Regards,

Xue Ting

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521