

**Veron Chen (LKKAuto)**

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Tuesday, 2 May 2023 11:13 AM  
**To:** Finalization  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** Re: YQ 5789 P - FINALIZATION ; DOA: 18/01/2023

WITHOUT PREJUDICE

Dear Veron,

We accept the finalized amount of LS **\$18,050/-12 DAYS** of repair for Vehicle number: **YQ 5789 P**.  
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,  
Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Thu, 20 Apr 2023 at 18:45, Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)> wrote:  
Hi Emi,

We will be advising our principal for the costs of repairs in \$18,050.00 (L/S, before GST), 12 days.  
Subject to their approval.

Thanks.  
Best Regards,  
Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Saturday, 15 April 2023 7:13:50 am (UTC+08:00) Kuala Lumpur, Singapore

To: Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

Subject: Re: YQ 5789 P - FINALIZATION ; DOA: 18/01/2023

WITHOUT PREJUDICE

**3rd Reminder**

Dear Taufikh,

Good day to you!

We refer to our email dated 12 Mar 2023.

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **YQ 5789 P**

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Thu, 30 Mar 2023 at 07:29, Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)> wrote:

WITHOUT PREJUDICE

**2nd Reminder**

Dear Taufikh,

I hope this email finds you well.

Please let us have finalization of Vehicle Number **YQ 5789 P**

Your attention to this matter is highly appreciated.

Thank you in advance for your assistance.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Respectfully,  
Emi  
Motor Claims Department

On Wed, 29 Mar 2023 at 19:22, Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)> wrote:

WITHOUT PREJUDICE

**1st Reminder**

Dear Sir/Madam,

Good day to you!

We have yet to receive a response from you. We refer to our email dated 12 March 2023. We are seeking for your help to please facilitate the finalization of Vehicle Number: **YQ 5789 P**

Hear from you soon!

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Sun, 12 Mar 2023 at 23:59, Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: YQ 5789 P  
Your help is highly appreciated.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Respectfully,  
Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD