

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, 31 January 2023 4:05 PM  
**To:** Alfred Toh; assignments  
**Cc:** Claims Dept of CTI; SUR  
**Subject:** RE: OUR REF: SNM23D200707/C02/GBE3494M/TOHHS & YOUR REF: SCX7000S, D.O.A. 24/01/2023 - TO CONDUCT PRS & REVERT ON LIABILITY

Dear Alfred,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Tuesday, 31 January 2023 9:57 AM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D200707/C02/GBE3494M/TOHHS & YOUR REF: SCX7000S, D.O.A. 24/01/2023 - TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**

**YOUR REF: SCX7000S**

**OUR REF: SNM23D200707/C02/GBE3494M/TOHHS – ACCIDENT **NOT** REPORTED**

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SCX7000S while waiting for GBE3494M to file accident report. (email below refers)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, 31 January 2023 9:32 am  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>  
**Subject:** RE: OUR REF: SNM23D200707/C02/GBE3494M/TOHHS & YOUR REF: SCX7000S, D.O.A. 24/01/2023 - TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Sirs

We are agreeable to use any Surveyors from LKK Auto as the SJE.

Meanwhile, please advise if your insured had reported the accident and kindly reply if liability is clear to proceed with Direct Settlement.

Thank you.

Regards  
Cindy / HM / CT  
Body and Paint

BMW  
Performance Motors Ltd  
DDI: +65 6319 0174  
FAX: +65 6479 4601  
Address : 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



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**From:** [Alfred Toh](#)  
**Sent:** Tuesday, 31 January 2023 9:20 am  
**To:** PBSP; Foong Shiuh Jye; [insurance@autoworld.com.sg](mailto:insurance@autoworld.com.sg)  
**Cc:** [Claims Dept of CTI](#); [Alfred Toh](#)  
**Subject:** RE: OUR REF: SNM23D200707/C02/GBE3494M/TOHHS & YOUR REF: SCX7000S, D.O.A. 24/01/2023 - TO CONDUCT PRS & REVERT ON LIABILITY

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**WITHOUT PREJUDICE**

**YOUR REF: SCX7000S**

**OUR REF: SNM23D200707/C02/GBE3494M/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email pertaining of Friday, 27 January 2023 at 3.48 pm pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:  
  

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 30 January 2023 1:50 pm  
**To:** 'PBSP' <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Foong Shiu Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>  
**Subject:** OUR REF: SNM23D200707/C02/GBE3494M/TOHHS & YOUR REF: SCX7000S, D.O.A. 24/01/2023 - TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear [Alfred](#),

Please refer to the above subject.

Kindly **conduct PRS SCX7000S & revert on Liability** soonest possible. ( Our Insured has yet to file SAS Report).

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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