

ARC

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

**ACCIDENT INVOLVING VEHICLE NO SMY5055Z & SMC3225D & SLW9653T
ALONG TPE TOWARDS SLE BEFORE EXIT 10 ON 21/01/2023.**

We understand that you are the insurer of vehicle SMC3225D.

I/We wish to inform you that my/our vehicle SMY5055Z have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

- | | | |
|----|---|-------------------------|
| 1. | Cost of Repair | S\$ 7,018.27 (w/GST 8%) |
| 2. | Loss of Rental (S\$140.00 x total 8 days) | S\$ 1,209.60 (w/GST 8%) |
| | ➤ 5 approved days | |
| | ➤ 1 additional weekend | |
| | ➤ 2 more additional days – repair work prolonged due to CNY period | |
| 3. | Additional Transport Claims (2 Trips) | S\$ 680.00 |
| | ➤ Hotel booked via Trip.com prior to the accident was non-cancellable | |
| | ➤ Car being damaged was not in the condition to drive into Malaysia. | |
| | ➤ Ride hailing therefore opted | |
| | ✓ Trip 1 - from Singapore to KL | |
| | ✓ Trip 2 – from KL to Singapore | |
| 4. | Towing Fee | S\$ 50.00 |
| 5. | LTA Search Fee/GIA Reports | S\$ 2.00 |
| | TOTAL | S\$ 8,959.87 |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



11/03/2023


LETTER OF AUTHORISATION

I/We Abdurrahman Alhamid Bin Syed Hassan ("claimant") of
310C Punggol Walk #02-596 S(823310) (address), owner of (Vehicle no.) SMY5055Z hereby
authorize **AUTOMOTIVE REPAIR CENTRE PTE LTD** ("the workshop") to act for me with respect to
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMY5055Z that
was damaged pursuant to the accident which occurred on 21/01/2023 (date) along
TPE towards SLE before Exit 10 (location)
involving vehicle no/s SMC3225D and SLW9653T ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 21 (day) of 01 (month) 2023 (year)


Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00143002202 Claim No : SNM23D200644/C02/ SMC3225D/TOHHS

Claimant : ABDURRAHMAN ALHAMID BIN SYED HASSAN

Amount : **S\$8,614.27**
SINGAPORE DOLLARS EIGHT THOUSAND SIX HUNDRED FOURTEEN AND
CENTS TWENTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMY5055Z

Insured Vehicle No. : SMC3225D

Date of Loss : 21/01/2023

Place of Accident : TPE (SLE) BEFORE EXIT 10

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHING LEE LING

Driver Name : LEAW KAI XIN LETITIA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,018.27
(3) Loss of Use/Rental/ Earning	S\$	864.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	50.00
(7) Uninsured Losses Claim (Private Chauffeur)	S\$	680.00
	=====	
TOTAL	S\$	8,614.27
	=====	

Claimant Name : Abdurrahman Alhamid Bin Syed Hassan NRIC No : 83614

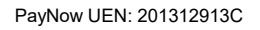
Signature :  Date : 22/01/2023

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



Email: info@automotiverepaircentre.com.sg



SINGAPORE 079909

Page: 1

This is an electronically generated invoice, no signature is required



A subsidiary of BKW Automobile Pte Ltd

B K W RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208.

Tel: +65 67387777 Fax: 6738 6666

Website: <https://bkw.sg>

TAX INVOICE

Invoiced To

ABDURRAHMAN ALHAMID BIN SYED
HASSAN
310C PUNGGOL WALK
#02-596
SINGAPORE 823310

Invoice Number

A 10419

**Invoice Date**

09/02/2023

Due Date

09/02/2023

VHA Number

A 10419

Vehicle Number

SND 6356 Y

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 26 JANUARY 2023 TO 03 FEBUARY 2023 YOUR REF: SMY 5055 Z	8	140.00	1,120.00

Subtotal 1,120.00

GST @ 8% 89.60

Total (incl. GST) 1,209.60

Less: Payments -

Amount Due S\$1,209.60

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208

Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

* Please indicate the invoice number and vehicle number in the reference.



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VEHICLE HIRING AGREEMENT

A / BMS / P

VHA No: 10419

Workshop: ARC WDS

HIRER'S PARTICULARS

Name (as in I/C): ARDURRAHMAN ALHAMID BIN SYED

NRIC/Passport No: [REDACTED] Date of Birth: 13/12/1983

Address: 310C PUNGGOL WALK #02-596 Age: S(823310)

Name & Address of Employer

Occupation Driving Exp:

Driving Licence No: [REDACTED] Passed Date: 10/7/2013

D/L Type: Local/Int'l/Others:

AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C)

NRIC/Passport No: [REDACTED] Date of Birth:

Address: Age: S()

Occupation Driving Exp: Yrs

Driving Licence No: [REDACTED] Passed / Expiry Date:

D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No: SMY5055Z Replace Veh No:

Loan Vehicle No: SND6356Y VR No:

Make & Model: Hyundai AVANTE Auto/Manual Group:

CHARGES : \$ cts

Daily 8 day @\$ 140 Per day \$1120

Weekly/Monthly week @\$ Per week/Monthly

Others

CDW/PAI @\$ Per day/Monthly

Delivery/Collection Svc

GST 2% \$89.60

OR No: (A) SUB-TOTAL \$1201.60

Petrol Level & Surcharges OUT E 1/4 1/2 3/4 F

IN

☐ Return the same petrol level

First km FREE per day Excess mileage is chargeable at cents per km

GST TOTAL CHARGES

NON WAIVER EXCESS (Subject to GST): \$2,000-

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: Additional Driver's Signature:

SINGAPORE Use Only *Please refer to point 5

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
26/1/23	1100	18186	Andy	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
3/2/23				


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMC3225D

Date of Accident

21/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **28/06/2022 - 27/06/2023**

Requested By **Tan Kok Leong (Automotive R...**

Requested Date **22/01/2023 12:42**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Excel Towing Services

Mobile: 8468 4690

Email : exceltowingservicesg@gmail.com

Website : exceltowingservices.com

Co. Reg. No.: 53427847K

NO. 3563

CASH SALE / ~~JOB ORDER~~

Date : 25/1/2023

Messrs: ARC
车牌 SMY 5058 车型 HYUNDAI
Vehicle No. SMY 5058 Model No. AUTOS
时间 (日/夜) DAY 联络号码 -
Time (day/night): DAY Contact No: -
由 300 PANGLOSS WAY
Location: 300 PANGLOSS WAY
到 30 WOODLAND INDUSTRIAL PARK E1, ST-1B
To: 30 WOODLAND INDUSTRIAL PARK E1, ST-1B
银额 50 其他 -
Cash \$ 50 Others: -
经手人 Thomas Tow Truck Thomas
Authorised By: Thomas Driver Name: Thomas

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在过程中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.



Mandarin Oriental, Kuala Lumpur

Mandarin Oriental Kuala Lumpur

Address: City Centre, Kuala Lumpur, 50088, Malaysia

Alamat: City Centre

Telephone: +60-3-23808888

Check-in	Check-out	Nights
After 15:00	Before 12:00	2
22 Jan 2023	24 Jan 2023	Jumlah Malam
Daftar Masuk:22 Jan 2023	Daftar Keluar:24 Jan 2023	

Guest Names	SYED SALIM B AHMAD ALMASHOR,IBTISAM ALMASHOR,ABDURRAHMAN ALHAMID	Payment Method	Prepay Online
Nama Tetamu		Kaedah Pembayaran	Prabayar Dalam Talian
Room Type	Club King Room with Park View	Your room rate was prepaid to Trip.com, and we will forward this payment on to the hotel. Depending on local regulations, you may still need to pay additional taxes and fees at the hotel front desk. Kadar bilik anda telah diprabayar kepada Trip.com yang akan memajukan pembayaran ini kepada hotel. Anda mungkin masih perlu membayar cukai & yuran tambahan di kaunter penerimaan tetamu hotel mengikut peraturan tempatan.	
Jenis Bilik	Club King Room with Park View		
Rooms	3		
Bilangan Bilik			
Max. Occupancy	A max. of 2 adult can be accommodated per room		
Harga Untuk			
Meals	22 Jan 2023 ~ 24 Jan 2023 Includes breakfast x 2 per day		
Makanan	22 Jan 2023 ~ 24 Jan 2023 Termasuk Sarapan x 2 setiap hari		
Bed Type	1 king bed(1.81-3.0m)		
Jenis Katil	1 katil king(1.81-3.0 m)		
Extra Bed	There is an additional charge for extra beds. For details, please contact the hotel.		
Katil Tambahan	Katil tambahan akan dikenakan bayaran tambahan. Untuk maklumat lanjut, sila hubungi hotel.		
Window	Has window		
Tingkap	Mempunyai tingkap		

Cancellation Policy : This booking cannot be cancelled or modified.

Tempahan ini tidak boleh dibatalkan atau diubah suai.

Contact Us

Within Singapore: 3163 5312;
 Flight & Hotel Bookings:24/7;
 Other Bookings:09:00-18:00 (Singapore Time);
 Global Access Number: +65 3163 5312;
 Flight & Hotel Bookings:24/7;
 Other Bookings:09:00-18:00 (Singapore Time);

Why download the Trip.com app?

Save mobile data and avoid having to print with the app



**Mandarin Oriental, Kuala Lumpur****Address:** City Centre, Kuala Lumpur, 50088, Malaysia**Telephone:** +60-3-23808888**Check-in**
After 15:00
Jan 22, 2023**Check-out**
Before 12:00
Jan 24, 2023**Nights**
2

Guest Names	SYED SALIM B AHMAD ALMASHOR,IBTISAM ALMASHOR,ABDURRAHMAN ALHAMID	Payment Method Prepay Online
Room Type	Club King Room with Park View	Your room rate was prepaid to Trip.com, and we will forward this payment on to the hotel. Depending on local regulations, you may still need to pay additional taxes and fees at the hotel front desk.
Rooms	3	
Max. Occupancy	A max. of 2 adult can be accommodated per room	
Meals	Jan 22, 2023 ~ Jan 24, 2023 Includes breakfast x 2 per day	
Bed Type	1 king bed(1.81-3.0m)	
Extra Bed	There is an additional charge for extra beds. For details, please contact the hotel.	
Window	Has window	

Cancellation Policy : This booking cannot be canceled or modified.**Contact Us**Global Access Number: +1-646-362-8606;
Flight & Hotel Bookings:24/7;
Other Bookings:09:00-18:00 (GMT+8);**Why download the Trip.com app?**

Save mobile data and avoid having to print with the app



INVOICE

FELTON ASYRAF ENTERPRISE (JM00591325X)

C/O AMIRUL FARIZ BIN KHAIRI

NO 24 JALAN PULAI JAYA

3/7 BANDAR PULAI JAYA , 81300 JOHOR BAHRU

JOHOR

To :

MR. ABDURRAHMAN ALHAMID BIN SYED HASSAN

#310C ,#02-596 ,

PUNGGOL WALK WATERWAY

S823310

INV. NO. : 012

DATE : 27/01/2023

ITEM	QTY	UNIT PRICE	AMOUNT
TRANSPORT FOR CHARGES			SGD 400.00
BY TRIP (RETURN TRIP SINGAPORE TO KUALA LUMPUR	2 TRIP		
SINGAPORE - KUALA LUMPUR (11 SEATER MPV)			
DATE : 22/01/2023			
KUALA LUMPUR - SINGAPORE (7 SEATER MPV)			SGD 280.00
DATE : 24/01/2023			

TOTAL **SGD 680.00**

FELTON ASYRAF ENTERPRISE

CIMB BANK BERHAD

8603216267

Booking No. 22291531058

Payment date 21 Jan 2023

E-receipt

Guest Details	
Guest name(s)	SYED SALIM B AHMAD ALMASHOR,IBTISAM ALMASHOR,ABDURRAHMAN ALHAMID
Email	sa****or@gmail.com

Booking Details		S\$
Hotel	Mandarin Oriental, Kuala Lumpur	
Check-in date	22 Jan 2023	
Check-out date	24 Jan 2023	
No. of rooms	3	
Total		1,416.42

This receipt is automatically generated.



TRIP.COM TRAVEL SINGAPORE PTE. LTD.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 13 February 2023 2:07 PM
To: linchan@chcgroup.com.sg; letitialeaw@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC3225D (CHINA TAIPING) AND SMY5055Z AT/ALONG TPE (SLE) BEFORE EXIT 10 ON 21/01/2023

Our Ref: CC6/CTI23000927/Kpa3

Insured Name : Ching Lee Ling
Insured Driver : Leaw Kai Xin Letitia

Dear Sir/Madam,

ACCIDENT INVOLVING SMC3225D (CHINA TAIPING) AND SMY5055Z AT/ALONG TPE (SLE) BEFORE EXIT 10 ON 21/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMY5055Z** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 17 May 2023 11:13 AM
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / YR REF: SNM23D200644/C02/ SMC3225D/TOHHS / RE: Direct Settlement - Accident Involving SMC3225D & SMY5055Z (TP : LKK REF - CC6/CTI23000927/Kpa3) on 21/01/2023

LKK ref : CC6/CTI23000927/Kpa3
CTI ref: SNM23D200644/C02/ SMC3225D/TOHHS

Dear Ezlyna

We refer to your email of even date pertaining to the above matter.

Please proceed to negotiate claim up to \$8,614.27 (all in)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 17, 2023 10:20 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM23D200644/C02/ SMC3225D/TOHHS / RE: Direct Settlement - Accident Involving SMC3225D (OI : CTI - TBA) and SMY5055Z (TP : LKK REF - CC6/CTI23000927/Kpa3) on 21/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: OUR REF: SNM23D200644/C02/ SMC3225D/TOHHS
LKK ref : CC6/CTI23000927/Kpa3

Dear Alfred,

ACCIDENT INVOLVING SMC3225D (CHINA TAIPING) AND SMY5055Z (TP) ON 21.01.2023

We refer to the above matter.

It is a chain collision under BOLA 28, 3 veh cc, OI (middle). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$8,614.27 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,800.00	\$ 7,018.27 PBP (w/GST)
2. Loss of Rental (8 days x \$140) with GST	\$ 1,209.60	\$ 864.00 (8 days x \$100) with GST
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing	\$ 50.00	\$ 50.00
5. Uninsured Losses Claim by TP	\$ 680.00	\$ 680.00
Total	\$ 14,741.60	\$ 8,614.27

*Uninsured Losses – Private chauffeur from Singapore ~ Kuala Lumpur & Kuala Lumpur ~ Singapore. Planned holiday for third party during CNY by driving to Kuala Lumpur. Due to accident, third party has to change plan by engaged private chauffeur. (Pls find enclosed documents.)

Surveyor recommended 5 days for repair. (Additional LOR claim due to CNY.)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, February 7, 2023 4:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM23D200644/C02/ SMC3225D/TOHHS / RE: Direct Settlement - Accident Involving SMC3225D (OI : CTI - TBA) and SMY5055Z (TP : LKK REF - CC6/CTI23000927/Kpa3) on 21/01/2023

Dear Sir/ Madam,

We refer to the above matter.

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 31 January 2023 4:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM23D200644/C02/ SMC3225D/TOHHS / RE: Direct Settlement - Accident Involving SMC3225D (OI : CTI - TBA) and SMY5055Z (TP : LKK REF - CC6/CTI23000927/pa3) on 21/01/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D200644/C02/ SMC3225D/TOHHS .

Dear Alfred,

Pls revert LKK.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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