

ARC

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

**ACCIDENT INVOLVING VEHICLE NO SMY5055Z & SMC3225D & SLW9653T
ALONG TPE TOWARDS SLE BEFORE EXIT 10 ON 21/01/2023.**

We understand that you are the insurer of vehicle SMC3225D.

I/We wish to inform you that my/our vehicle SMY5055Z have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

- | | | |
|----|-----------------------------------------------------------------------|-------------------------|
| 1. | Cost of Repair | S\$ 7,018.27 (w/GST 8%) |
| 2. | Loss of Rental (S\$140.00 x total 8 days) | S\$ 1,209.60 (w/GST 8%) |
| | ➤ 5 approved days | |
| | ➤ 1 additional weekend | |
| | ➤ 2 more additional days – repair work prolonged due to CNY period | |
| 3. | Additional Transport Claims (2 Trips) | S\$ 680.00 |
| | ➤ Hotel booked via Trip.com prior to the accident was non-cancellable | |
| | ➤ Car being damaged was not in the condition to drive into Malaysia. | |
| | ➤ Ride hailing therefore opted | |
| | ✓ Trip 1 - from Singapore to KL | |
| | ✓ Trip 2 – from KL to Singapore | |
| 4. | Towing Fee | S\$ 50.00 |
| 5. | LTA Search Fee/GIA Reports | S\$ 2.00 |
| | TOTAL | S\$ 8,959.87 |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



11/03/2023


LETTER OF AUTHORISATION

I/We Abdurrahman Alhamid Bin Syed Hassan ("claimant") of
310C Punggol Walk #02-546 S(823310) (address), owner of (Vehicle no.) SMY5055Z hereby
authorize **AUTOMOTIVE REPAIR CENTRE PTE LTD** ("the workshop") to act for me with respect to
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMY5055Z that
was damaged pursuant to the accident which occurred on 21/01/2023 (date) along
TPE towards SLE before Exit 10 (location)
involving vehicle no/s SMC3225D and SLW9653T ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 21 (day) of 01 (month) 2023 (year)


Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Email: info@automotiverepaircentre.com.sg



This is an electronically generated invoice, no signature is required



A subsidiary of BKW Automobile Pte Ltd

B K W RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208.

Tel: +65 67387777 Fax: 6738 6666

Website: <https://bkw.sg>

TAX INVOICE

Invoiced To

ABDURRAHMAN ALHAMID BIN SYED
HASSAN
310C PUNGGOL WALK
#02-596
SINGAPORE 823310

Invoice Number

A 10419

Invoice Date

09/02/2023

Due Date

09/02/2023

VHA Number

A 10419

Vehicle Number

SND 6356 Y



S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 26 JANUARY 2023 TO 03 FEBUARY 2023 YOUR REF: SMY 5055 Z	8	140.00	1,120.00

Subtotal	1,120.00
GST @ 8%	89.60
Total (incl. GST)	1,209.60
Less: Payments	-
Amount Due	S\$1,209.60

Account Name: BKW RENT A CAR PTE LTD
Account No: 118-312-9991 Paynow UEN: 200106276D
Bank: UNITED OVERSEAS BANK LTD (UOB)
Branch: UOB Shaw Centre Branch
Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208
Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.
* Please indicate the invoice number and vehicle number in the reference.



A / BMS / P

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No : 10419

Workshop: ARCWDS

VEHICLE HIRING AGREEMENT

ABDURRAHMAN ALHAMID BIN SYED
HASSAN

NRIC/Passport No: [REDACTED] Date of Birth: 13/12/1983
Address: 310C PUNGGOL WALK # 02-596 Age: 823310
S()

Name & Address of Employer

Occupation: [REDACTED] Driving Exp: 10/7/2013
Driving Licence No: [REDACTED] Passed Date: 10/7/2013

D/L Type: Local/Int'l/Others:

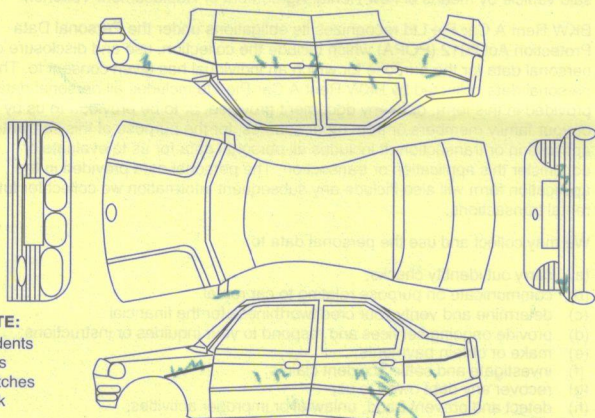
Name (as in I/C) _____
NRIC/Passport No: _____ Date of Birth: _____

Address: _____ Age: _____

Occupation _____ Driving Exp: _____ Yrs _____

Driving Licence No: _____ Passed / Expiry Date: _____

D/L Type: Local/Int'l/Others: _____ Contact No: _____



INDICATE:

A - Accidents
D - Dents
S - Scratches
X - Crack

Hirer's Own Vehicle No: SMY60557 Replace Veh No: _____

Loan Vehicle No: CND 13564 VR No: _____

Make & Model: Hyundai Accent Auto/Manual Group: Auto

CHARGES	:	\$		cts
---------	---	----	--	-----

Daily	8	day	@ \$	140	Per day	\$1120	6
-------	---	-----	------	-----	---------	--------	---

Weekly/Monthly	week	@\$	Per week/Monthly
----------------	------	-----	------------------

Others	0.7%
---------------	------

CDW/PAI @\$ Per day/Monthly

Delivery/Collection Svc		
-------------------------	--	--

GST	8%	\$ 29	60
-----	----	-------	----

OR No: (A) SUB-TOTAL 4120962

Petrol Level	OUT	E	1/4	1/2	3/4	F		
&				3/8				
Surcharge	IN							

<input checked="" type="checkbox"/> Return the same petrol level First _____ km FREE per day Excess mileage is chargeable at _____ cents per km	GST		
	TOTAL CHARGES	\$ 2,209.60	

NON WAIVER EXCESS (Subject to GST): \$2,000-

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only *Please refer to point 5

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

1. **The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.**
2. All vehicles are supplied with petrol and should returned with petrol level likewise. **A service charge of \$10** on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
4. **Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.**
5. **Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.**
6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur **between \$300 - \$500.**
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at **\$60.00 per trip.**
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
26/1/23	1100	18186	Andy	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
3/2/23				

Hirer's/Driver Signature


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMC3225D

Date of Accident

21/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **28/06/2022 - 27/06/2023**

Requested By **Tan Kok Leong (Automotive R...**

Requested Date **22/01/2023 12:42**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Excel Towing Services

Mobile: 8468 4690

Email : exceltowingservicesg@gmail.com

Website : exceltowingservices.com

Co. Reg. No.: 53427847K

NO. 3563

CASH SALE / ~~JOB ORDER~~

Date : 25/1/2023

Messrs: ARC
车牌 SMY 5058 车型 HYUNDAI
Vehicle No. SMY 5058 Model No: AUTOS
时间 (日/夜) DAY 联络号码 -
Time (day/night): DAY Contact No: -
由 3002 PANGLOSS WAY
Location: 3002 PANGLOSS WAY
到 30 WOODLAND IND PK E1, ST-1B
To: 30 WOODLAND IND PK E1, ST-1B
银额 50 其他 -
Cash \$ 50 Others: -
经手人 Thomas Tow Truck Thomas
Authorised By: Thomas Driver Name: Thomas

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdowns
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在运行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.