



Borneo Motors

Co Reg No. 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2023/05/PD0412/DS (RY)

Your Ref: ALLIANZ-SJK9225H

02/05/2023

BY HAND (INS COPY)

M/S.ALLIANZ GLOBAL CORPORATE AND SPECIALTY AG-SINGAPORE BRANCH C/O LKK AUTO CONSULTANTS

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLL9898L AND SJK9225H ON 27/01/2023

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$9,672.27	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	-
E. Rental	- \$567.00(\$81x7days)	F. Others	-
G. Medical Claims	-	Total Claim	- \$10,199.27
H. -Undertake By Claimant	<input type="checkbox"/>		

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice
(✓) Car Rental Invoice/Agreement
(✓) GIAS/Police Report/s
(✓) Certificate of Insurance
(✓) Letter of Authority

(X) Discharge Voucher
(X) Original Photograph X _____
(X) Original/Photocopy Survey
(✓) LTA Search Fees
(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLL 9898-L and SKK 9225-H on 27.1.2023
Own vehicle's number Other vehicle's number Date of accident

along Ang mo Kio INDUSTRIAL PARK 2A S(588049)
Accident location

BY THE LETTER OF AUTHORITY, I/we, Low Kok Heig Leonard - S(588049)
Name of Policy Holder & (IC/Passport/Company Registration) number

of 606 SENJA ROAD #29-49 CS/670606
Address of Policy Holder

owner of Vehicle Registration No. SLL 9898-L hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto set *my/our hand and sign this 13th of the month FEBRUARY Year 20 23.

Signed & Delivered By:

[Signature]
(To be sign by the policy holder only)
**Please stamp the company chop for vehicle registered under a company's name

Witness By:

[Signature]



*delete as appropriate



Borneo Motors


Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
17 UBI ROAD 4
SINGAPORE 408611, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

Account Details			Account No.		Customer Details			
Allianz Insurance Singapore Pte Ltd 12 Marina View #14-01 Asia Square Tower 2 Singapore 018961			S1000040 / ALLIANZ		Mr Low Kok Heng Lesmond (liu Guoxing Lesmond) 606 Senja Road #29-49 Singapore 670606 Mobile: 94794920			
			Document No. 39013274					
			Document Date 15/02/2023					
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks	
2021	NSP170R	MWYQKT E5	21/01/2022	SLL9898L	36570	22328	69DS/SLL9898L	
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On	
MHFZ28H3900072852		2NRX785211	60	Raymond Seah L M	06/02/2023	9.56	15/02/2023 13.48	
L	Cd	Job/Parts Description			Qty	Unit Price	Disc %	Amount
8	S	BP-SUBLET TO REPAIR/REPLACE REAR LH SIDE ACCIDENT DAMAGE PARTS.STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.			0742			1584.00
9	S	BP-SUBLET TO SPRAY PAINT ON REAR LH SIDE ACCIDENT AFFECTED AREAS.			0742			1968.00
10	1	S67004-0D350 PANEL SUB-ASSY, RR D			1.00	1556.50		1556.50
11	2	S75076-0D030 MOULDING SUB-ASSY, R			1.00	134.50		134.50
12	3	S75606-0D030 MOULDING SUB-ASSY, Q			1.00	51.60		51.60
13	4	S52162-0D040 EXTENSION, RR BUMPER			1.00	154.60		154.60
14	5	S42611-0DD30 WHEEL, DISC			1.00	2333.20		2333.20
For & on behalf of Borneo Motors (Singapore) Pte Ltd		Customer's Signature		Charge Summary		Total 8,955.81		
		Please acknowledge receipt of vehicle		Parts 4,230.40		GST 8.00% 716.46		
				Labour 30.00				
				Sublet 4,695.41				
				Lubrication/Fluid 0.00		Less 0.00		
				Others 0.00		Amount Due 9,672.27		

Company Copy



Borneo Motors


Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
17 UBI ROAD 4
SINGAPORE 408611, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

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Allianz Insurance Singapore Pte Ltd 12 Marina View #14-01 Asia Square Tower 2 Singapore 018961			S1000040 / ALLIANZ		Mr Low Kok Heng Lesmond (liu Guoxing Lesmond) 606 Senja Road #29-49 Singapore 670606 Mobile: 94794920		
			Document No. 39013274				
			Document Date 15/02/2023				
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2021	NSP170R	MWYQKT E5	21/01/2022	SLL9898L	36570	22328	69DS/SLL9898L
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
MHFZ28H3900072852		2NRX785211	60	Raymond Seah L M	06/02/2023 9.56		15/02/2023 13.48
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
1	Z	BP-SUNDRY-AI SUNDRIES TP VEH:SJK9225H ACC DATE:27/01/2023 TP INS:ALLIANZ NO OF REPAIR DAYS:05 DATE-IN:06/02/2023 DATE SURVEY:06/02/2023 BY:LKK-MARCUS AUTHORISED ON:13/02/2023 -TP/DS CLAIM				30.00	
2	S	BP-SUBLET TO TRANSFER REAR LH TYRE TO NEW SPORT-RIM AND BALANCE.	0239			80.00	
3	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION	0619			274.77	
4	S	BP-SUBLET SUPPLY SEALANT (NETT) FOR REAR LH DOOR.	0742			60.00	
5	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			198.00	
6	S	BP-SUBLET TO CHECK WIRING AND LIGHTING. TO WATER TEST FOR LEAK.	0742			134.64	
7	S	BP-SUBLET TO TRANSFER REAR LH DOOR GLASS, BOARD,MOTOR,REGULATOR AND OTHER ATTACHMENT TO NEW PANEL.	0742			396.00	
For & on behalf of Borneo Motors (Singapore) Pte Ltd			Customer's Signature		Charge Summary		Total
			Please acknowledge receipt of vehicle		Parts		Less
					Labour		
					Sublet		
					Lubrication/Fluid		Amount Due
					Others		

Company Copy

Tax Invoice

Mr LOW KOK HENG LESMOND

BLK 606 SENJA ROAD
#29-49
Singapore 670606

Attn: LOW KOK HENG LESMOND

Ref: C/O BORNEO MOTORS (S) PTE LTD; INSURED VEHICLE NO:
SLL9898L

Invoice No. : INV23020179

Invoice Date : 14/02/2023

Due Date : 14/02/2023

VHA No : R23020033

Sales ID : S001 Paul

Referral ID : AIGTP

Description	Amount(S\$)
Rental for 7 days @ S\$75.00 per Day	525.00

Vehicle No : SLR2110R
Vehicle Description : TOYOTA VIOS 1.5E CVT
Rental Period : 06/02/2023 14:30 to 13/02/2023 16:45

Subtotal : S\$ 525.00

GST 8.0% : S\$ 42.00

Total amount payable : S\$ 567.00

IMPORTANT

- Please remit payment within 7 days from the due date.
- An interest of 1.5% per month will be levied on all overdue amounts.
- All Cheques must be made payable to **Car Club Pte Ltd.**
- Please write the **vehicle** and **invoice** number on the reverse of your cheque.

This is a computer generated document. No signature is required.

VEHICLE RENTAL AGREEMENT

No. R23020033

Date: 06 Feb 2023


HIRER'S PARTICULARS	VEHICLE PARTICULARS
Name (as in I/C) : LOW KOK HENG LESMOND	Vehicle No : SLR2110R
NRIC/Passport No : S7229805E	Make & Model : TOYOTA VIOS 1.5E CVT
Gender : Male	Date & Time Out : 06 Feb 2023 14:30
Address (Res) : BLK 606 SENJA ROAD #29-49 Singapore 670606	Hire Period Expiry : 13 Feb 2023 16:45
Driving Lic. No : S7229805E	CDW (Collision Damage Waiver) : No
Passing Date : 24/06/1993	Malaysia Usage : No
Date of Birth : 17/08/1972	Excess : 1620 M'sia -
Res / Office Tel : 94794920	
Mobile : +6594794920	
Hirer is driver : Yes	
DRIVER'S PARTICULARS	PAYMENT AMOUNT
Name (as in I/C) : -	Daily 0.00
NRIC/Passport No : -	Weekly 0.00
Gender : -	Monthly 0.00
Address (Res) : -	CDW 0.00
Driving Lic. No : -	Delivery/Collection Service 0.00
Passing Date : -	Others 0.00
Date of Birth : -	SUB TOTAL 0.00
Res / Office Tel : -	GST 0.00
Mobile : -	NETT AMOUNT 0.00
ADDITIONAL DRIVER'S PARTICULARS	SECURITY DEPOSIT 250.00
Name (as in I/C) : -	Payment Mode : Master
NRIC/Passport No : -	Bank : -
Gender : -	Expiry : -
Address (Res) : -	I.D. : -
Driving Lic. No : -	Rented out by : Paul Tan
Passing Date : -	Sales ID : S001
Date of Birth : -	IMPORTANT
Res / Office Tel : -	1. Only persons above 23 & below 60 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
Mobile : -	2. The hirer shall be liable for excess charges for any late return at the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
	3. Vehicle is strictly for singapore use only, and may not be driven out of Singapore without prior written consent of the company Car Club Pte Ltd.
	4. In case of accident, the hirer shall report to rental office IMMEDIATELY. If there is any bodily injury, a police report must be made within 24 hours.
	24-HOUR ROAD SIDE ASSISTANCE 67415828

Acknowledgement

I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given Car Club Pte Ltd in connection with this agreement is true.


Hirer's Signature

Main Driver's
Signature


Rented out by
Staff Name: Paul Tan

TERMS AND CONDITIONS FOR CAR RENTAL

Car Club Pte Ltd (hereinafter called "the Company" which expression shall where the context so admits include the Company's successors-in-title) hereby agrees to let and the hirer named herein (therein-after called "the Hirer") agrees to take on hire the motor vehicle described herein (hereinafter called "the said vehicle") subject to the following terms and conditions: -

1. The said vehicle (and all tools and accessories therein) is the property of the Company and the Hirer shall be a mere bailee thereof and no interest in it shall pass on to the Hirer.
2. The hiring shall commence on the date and at the time specified and shall continue for the period and end on the date and at the time stated unless extended or as expressly requested by the Hirer.
3. The Hirer shall pay in full the hire charge specified herein before the commencement of hiring. No part of such hire charge shall in any circumstances be refunded except at the discretion of the Company. All credit return is subject to the approval of General Manager.
4. If the Hirer shall fail to return the said vehicle at the expiration of the period of hire, then without prejudice to the other rights of the Company, the Hirer shall pay to the Company for every hour elapsing between the time of such expiration and the time the said vehicle is returned to the Company, such further other charge in accordance with the Company's current rate of hire charges or at such other rates as the Company may in its absolute discretion think fit. All charges and amounts due which are not paid when due shall bear an interest of 1.5% per month until they are paid. The Hirer shall upon termination of this Agreement pay to the Company all arrears of Rental and all other sums resulting from recovering the outstanding and unpaid together with interest thereon payable.
5. The said vehicle may only be driven by the Hirer or persons who have expressly designated and authorized therein (hereinafter called "the authorized driver"). The Hirer and the authorized driver must be in possession of a valid driving licence and shall at all times drive the said vehicle in a careful and skilful manner, observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connection therewith. Particular attention is to be accorded to the following: -
 - (i) The Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity (i.e. one driver and four passengers);
 - (ii) The Hirer shall not drive the said vehicle whilst under the influence of intoxicating liquor or drugs;
 - (iii) **It is expressly forbidden to hire the said vehicle out to third persons or to let unauthorized persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance: in connection with theft, drug peddling or trafficking, smuggling or any other criminal activity) or the purposes of test or racing. Failure to comply may entail serious consequences as the Hirer assumes full responsibility and in the event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Company for all losses incurred including the value of the said vehicle.**
 - (iv) The Hirer and the authorized driver must be over 23 years of age and under 60 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer.
6. The Hirer agrees that a punctured tyre, empty fuel tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the Company's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip and any other external costs.
7. The Hirer or authorized driver shall report all accidents involving the said vehicle to the Company immediately and should there be bodily injuries also to the police not later than 24 hours after the accident. The Hirer or authorized driver shall not admit or compound any claim either partially or in full. Hirer is to secure the names and addresses of all witnesses as well as the registration number of all vehicles involved in the accident. All communications or letters received from the police or third parties are to be referred to the Company immediately. The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same. Failure to comply with rule 5 and 7 will render Hirer liable for all cost and third party claims irrespective of CDW fee being paid.
8. The Company shall not under any circumstances be liable to make any payment to the Hirer in respect of or to indemnify the Hirer against any loss, injury or damage sustained by the Hirer or by any third party as result of the use of the said vehicle or as result of any defect therein and in taking delivery of the said vehicle the hirer shall be deemed to have satisfied himself that it is in all respects roadworthy and in a proper and safe condition.
9. If for any reason the vehicle described in the schedule of any other vehicle ordered by the Hirer prior to the commencement of the period of hire is not available at the time of such commencement, the Company shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or if the Company shall decline to provide an alternative vehicle then the Hirer shall be repaid any hire charge and deposit (if any) paid by him after offsetting the rental charge and costs incurred but shall have no other claim of any kind whatsoever against the Company. However if no deposit is paid, Hirer must pay for rental charges incurred on demand.
10. The Hirer shall pay for the cost of fuel during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with a full tank of fuel shall return it likewise failing which the Company shall be entitled to refill the tank and the refilling cost including a 30% surcharge on top of the fuel, subject to a minimum of \$50 thereof shall be recoverable from the Hirer.
11. The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the Hirer, his passenger or authorized driver and the Company shall not be responsible for any liability claims, injuries or otherwise in connection with any accident death or the losses arising from the use of the vehicle. The Company may at the request of the Hirer and upon payment of the requisite charges arrange for separate personal accident coverage for bodily injury or death.
12. The said vehicle shall be covered under a Vehicle Insurance policy, which contains an excess Clause as Stipulated/Stated in the current Company's Car rental Standard Brochure Tariff. Paying the current premium rate per day for Collision Damage Waiver may reduce the excess Clause. For the category of vehicle hired Collision Damage Waiver does not cover Missing/Stolen vehicles' item
13. On or prior to the expiration of the period of hire, the Hirer shall return the said vehicle together with all tyres, tools, accessories and equipment to the Company at any of the Company's designated stations in as good order and condition as the said vehicle was when collected by the Hirer from the Company.
14. No relaxation forbearance or indulgence by the Company in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and powers of the Company hereunder nor shall any waiver or any breach operate as a waiver of any subsequent or continuing breach.
15. The Hirer is responsible for obtaining the required cash card with sufficient balance prior entry into any roads within the ERP system.
16. In the breach of the terms and conditions of the agreement the Company reserves the right to resume possession of the hired vehicle at anytime from the Hirer in the Company's interest without prejudice.
17. The Company shall not be liable to the Hirer or any person for any loss or damage whatsoever and howsoever caused or occasioned by reason of the Company resuming possession of the vehicle nor shall the Company be liable to any person for monies, goods, articles or things not belonging to the Company which are in or alleged to be in the vehicle at the time the Company resumes possession of the vehicle.
18. The Hirer shall not take the said vehicle outside mainland Singapore, Malaysia or any other territory outside Singapore without the written consent of the Company. Failure to comply with this term may entail serious consequences and the Hirer shall assume personal and full responsibility and in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Company for all losses incurred including the value of the said vehicle.
19. That in addition, the Hirer shall be deemed to have extended the period of hire by reason of the Hirer's failure to return the said vehicle or continued possession and/or continued use of the said vehicle upon the same terms and contained herein. The Hirer shall also be bound by these terms and conditions in respect of any replacement vehicle hired in lieu of the said vehicle by means of new Rental Agreement or Replacement Voucher.
20. The Vehicles that are rented out to the Hirers may or may not be owned by Car Club Pte Ltd, and may be the property of the relevant car rental operators ("Car Club Partners") who have authorised Car Club Pte Ltd to utilise such Vehicles for the provision of services.
21. **CONTRACT (RIGHTS OF THIRD PARTIES) ACT**
 - 21.1 Each of the Car Club Partner who is not a party to this Agreement shall be entitled to the benefit of Car Club's rights under the relevant terms of this Agreement, which shall include without limitation to the provisions relating to accident repair, insurance matters, refurbishment, cleaning, processing rentals and all car related matters. Such Car Club Partners shall be entitled to enforce the aforesaid provisions as if they were a party to this Agreement. Save as otherwise expressly provided in this Agreement, no person who is not a party to this Agreement may enforce or is entitled to the benefit of any provision of this Agreement.
 - 21.2 The consent of the Car Club Partners shall not be required for any amendment to, termination, or rescission of this Agreement.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJK9225H

Date of Accident

27/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 18/05/2022 - 17/05/2023

Requested By Ashlyn Chng (Borneo Motors P...

Requested Date 30/01/2023 09:53

Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 13 February 2023 2:26 pm
To: chh3414@yahoo.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SJK9225H (ALLIANZ) AND SLL9898L AT/ALONG ANG MO KIO INDUSTRIAL PARK 2A CARPARK (AMK TECH 1) ON 27/01/2023

Dear Sir/Madam,

You Ref: SJK9225H
Our Ref: CC4/AIS23000912/Upa3
ACCIDENT INVOLVING SJK9225H (ALLIANZ) AND SLL9898L AT/ALONG ANG MO KIO INDUSTRIAL PARK 2A CARPARK (AMK TECH 1) ON 27/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SLL9898L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 80287880 or ezlyna@lkkauto.com.

**I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Sent: Monday, 10 July 2023 11:17 AM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: E-VOUCHER / OFFER / YOUR RER: ALLIANZ-SJK9225H OUR REF:
BMS2023/05/PD0412/DS(RY) (SLL9898L) DOA: 27.01.2023
Attachments: LOA.pdf; Allianz Insurance Singapore Pte Ltd.pdf

Hi Ezlyna,

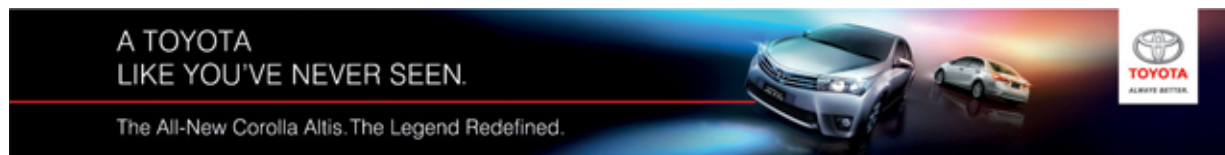
We hereby confirm acceptance on your offer @\$10,241.27.

Kindly let us have the payment soonest. Thank you.

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such claim arises.

Best Regards,
ANGELA TAN
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260
EMAIL: Angela.Tan@inchcapemotors.com.sg
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462
www.borneomotors.com.sg | www.toyotasingapore.com.sg



[Toyota. Always Better.](http://www.borneomotors.com.sg)
www.borneomotors.com.sg | www.lexus.com.sg



Be a fan on our [Facebook page](#) and follow us at [@Lexus_SG](#) on Twitter.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Monday, July 3, 2023 4:38 PM
To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: E-VOUCHER / OFFER / YOUR RER: ALLIANZ-SJK9225H OUR REF: BMS2023/05/PD0412/DS(RY) (SLL9898L)
DOA: 27.01.2023

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Angela,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$10,241.27** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **27-Jan-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

***Kindly provide BANK DETAILS to effect payment.**

****LOR is \$81/day.**

Thank you.

Warmest Regards,
Ezlyna
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Sent: Monday, July 3, 2023 8:49 AM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OFFER / YOUR RER: ALLIANZ-SJK9225H OUR REF: BMS2023/05/PD0412/DS(RY) (SLL9898L) DOA: 27.01.2023

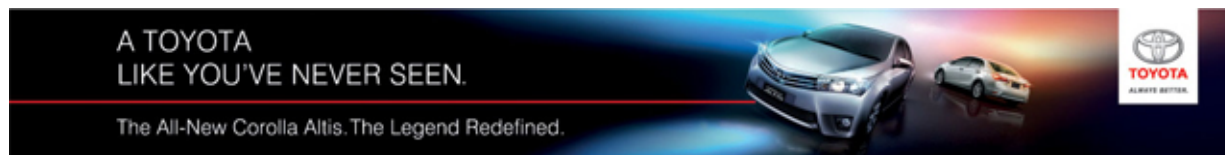
Hi Ezlyna,

The LOR per day is \$75.00 and included GST should be @\$81.00, please confirm.

Kindly let us have your dv soonest.

Best Regards,
ANGELA TAN
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260
EMAIL: Angela.Tan@inchcapemotors.com.sg
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462
www.borneomotors.com.sg | www.toyotasingapore.com.sg



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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Tuesday, May 9, 2023 9:33 AM
To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:OFFER / YOUR RER: ALLIANZ-SJK9225H OUR REF: BMS2023/05/PD0412/DS(RY) (SLL9898L) DOA: 27.01.2023

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Without Prejudice

Dear Angela,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair (w/GST)	\$ 9,672.27
2. Loss of Rental (7 days x \$75) w/GST	\$ 567.00
3. LTA/GIA Search Fee	\$ 2.00

Total	\$10,241.27
-------	-------------

Please confirm acceptance and E-voucher will follow shortly.

*Kindly amend the amount claim in LOD and forward us a copy. Rental should include GST.

Thank you.

With warmest regards,
Ezlyna

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>
Sent: Thursday, May 4, 2023 12:54 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: YOUR RER: ALLIANZ-SJK9225H OUR REF: BMS2023/05/PD0412/DS(RY) (SLL9898L) DOA: 27.01.2023

Hi Sir/Madam,

We refer to the attach reference.

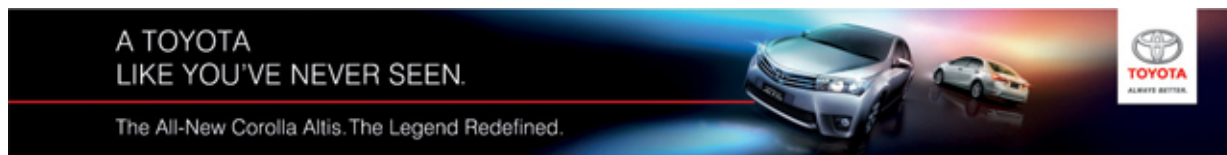
Please find attached a copy of our letter of demand for your kind perusal.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Best Regards,
ANGELA TAN
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260
EMAIL: Angela.Tan@inchcapemotors.com.sg
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462
www.borneomotors.com.sg | www.toyotasingapore.com.sg



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Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	31 Jan 2023 06:59	Clm Dtl Modified	Claimant's Name: -> LOW KOK HENG LESMOND. Claimant's ID: -> SXXXX805E.	[A] HOW MEI KWAN
2	31 Jan 2023 06:59	Clm Veh Model Changed	(205685) TOYOTA SIENTA 1.5 CVT ELEGANCE (A).	[A] HOW MEI KWAN
3	31 Jan 2023 06:59	Clm Created	Reg No: SLL9898L. Acct Date: 2023/01/27. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Borneo Motors (S) Pte Ltd (Pandan)	[A] HOW MEI KWAN
4	31 Jan 2023 06:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Jan 2023 06:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/09	[A] HOW MEI KWAN
6	31 Jan 2023 06:59	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Jan 2023 07:00	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	06 Feb 2023 16:41	Adj Adjuster Assigned	MOHD RASUL -> MARCUS CHUA	[A] HOW MEI KWAN
9	10 Feb 2023 11:34	Clm Registration Modified	Acct Time:17:00:00->00:00:00.	[I] Faiz Rosli
10	10 Feb 2023 11:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/09. Mandate Remarks: Liability cleared - Liability 100% BO LA 24, while reversing out from carpark lot OI collided onto TP which was travelling straight No TP Sect 2 Excess	[I] Faiz Rosli
11	10 Feb 2023 11:35	Adj Mandate Set	Approved:5000.00:Liability cleared - Liability 100% BOLA 24, while reversing out from carpark lot OI collided onto TP which was travelling straight No TP Sect 2 Excess	[I] Faiz Rosli
12	21 Feb 2023 11:15	Adj Mandate Request	Cur.Req:0.00:Liability 100% BOLA 24, while reversing out from carpark lot OI collided onto TP wh ich was travelling straight. We seek your mandate at \$10,119.02 (if claim LOU) / \$10,399.02 (if cl aim LOR). TP-Mandate IA had been uploaded in	[A] Ezlyna
13	24 Feb 2023 08:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/02/09. Mandate Remarks: \$10,119.02 (if claim LOU) / \$1 0,399.02 (if claim LOR)	[I] Faiz Rosli
14	24 Feb 2023 08:23	Adj Mandate Set	Approved:10399.02:\$10,119.02 (if claim LOU) / \$10,399.02 (if claim LOR)	[I] Faiz Rosli

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2905716	31 Jan 2023 06:59:56	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLL9898L		xx.xx

