

EzLyna (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 26 April 2023 3:40 pm
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: YR REF:5780314271SG -SBX5006B / OUR REF:CC6/AIG23000910/Upa3 -FBP1194J / DOA:25.01.2023

Hi Lyna,

TP has submitted litigated LOD. You may submit WP report for closure.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Ler, Bernard-JQ
Sent: 07 February 2023 09:38
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: YR REF:5780314271SG -SBX5006B / OUR REF:CC6/AIG23000910/Upa3 -FBP1194J / DOA:25.01.2023

Hi Ezlyna,

You may proceed with your recommendation. However, our final liability shall follows the PIR result.

Thanks.

Best Regards,

Bernard Ler
AIG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: 02 February 2023 14:10
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] YR REF:5780314271SG -SBX5006B / OUR REF:CC6/AIG23000910/Upa3 -FBP1194J /
DOA:25.01.2023

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Dear Bernard,

We refer to the above matter.

I have called Insured Driver – Mr Kenneth Wong (hp:96416922) to find out the scenario of the accident. Mr Kenneth was not sure where the bike came from as it was raining. He checked blind spot to filter to 2nd lane to avoid accident ahead (on 1st lane). Letter to Insured have uploaded in Merimen. Informed OI to forward Traffic Police investigation Result once he has received.

Based on both parties' accident report, collision happened when both parties are filtering lane to avoid accident ahead. We are viewed that both parties should exercise caution when filtering lane. Third party workshop emailed us for Direct Settlement. Shall we offer 50% liability? Kindly advise.

I also informed OI that if he has been charged by Traffic Police, we will settle TP claim @ 100%.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

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