

Meng Yan (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Monday, 30 January 2023 9:55 AM
To: Tang Shushi (VGS - SG/Singapore); assignments; SUR; admin-d
Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Lok, Jasmine
Subject: RE: [EXT] GAIG Ref:CLMOMVP000001290-REQUEST DIRECT SETTLEMENT FOR SMD760P & SKN267T ON 24/01/2023

Without Prejudice

Dear Shu Shi,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: 30 January 2023 9:45 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: [External] RE: [EXT] GAIG Ref:CLMOMVP000001290-REQUEST DIRECT SETTLEMENT FOR SMD760P & SKN267T ON 24/01/2023

Hi,

Please use LKK.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>

The advertisement features a yellow Volkswagen Golf parked in a red-lit environment. To the left of the car is a large, stylized Volkswagen logo with rabbit ears. To the right of the car, the text "Hop into the Gear of the Rabbit" is displayed. Above the car, there are logos for Volkswagen Group Singapore, Skoda, Volkswagen Commercial Vehicles, and Das WeltAuto. Certified Pre-Owned.

VOLKSWAGEN
GROUP SINGAPORE

SKODA

Commercial Vehicles

Das WeltAuto.
Certified Pre-Owned

Hop into the Gear of the Rabbit

in View my LinkedIn® Company Profile

Internal

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Monday, 30 January 2023 9:40 am

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher

(VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: [EXT] GAIG Ref:CLMOMVP000001290-REQUEST DIRECT SETTLEMENT FOR SMD760P & SKN267T ON 24/01/2023

Without Prejudice

Dear Sirs,

This case is handled by Ms Jasmine Lok, email jasmine.lok@sg.gaig.com we append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: 28 January 2023 9:07 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: [External] REQUEST DIRECT SETTLEMENT FOR SMD760P & SKN267T ON 24/01/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

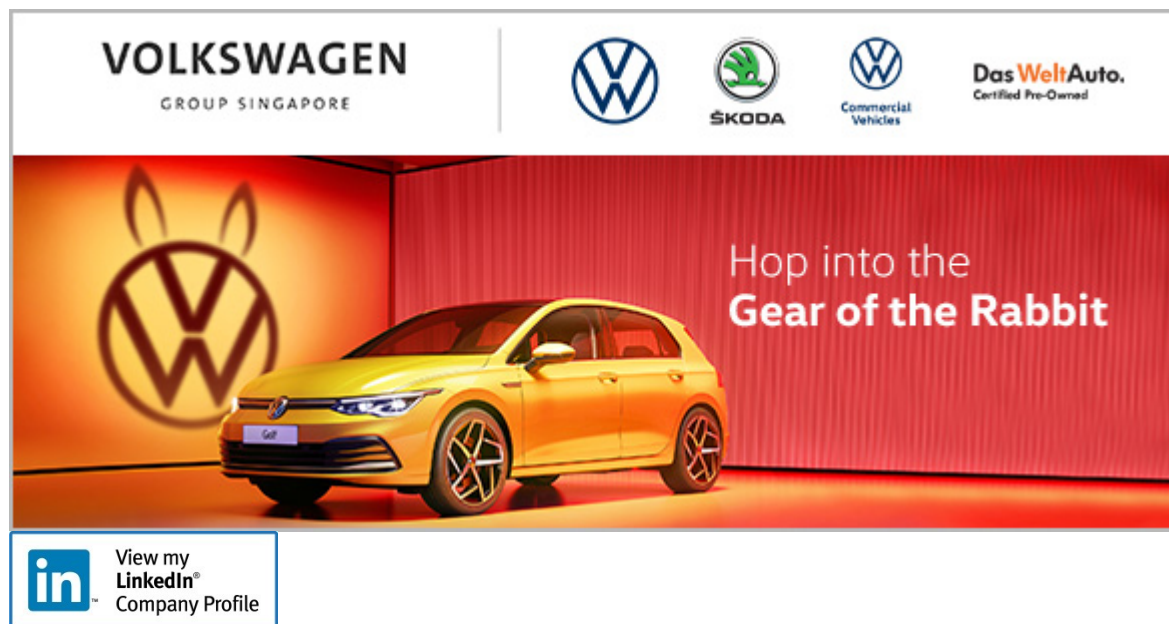
Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



Internal

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.