

Meng Yan (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Monday, 30 January 2023 4:47 PM
To: assignments; Meng Yan (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: FW: PRI for SGM51B - Our Insured: SHB1329R on 26.1.2023

Ref: TAX/01/23/2063

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SGM51B
Insured: SHB1329R
Workshop: C. S. ONG AUTO PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Monday, 30 January 2023 3:13 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: Re: PRI for SGM51B - Our Insured: SHB1329R on 26.1.2023

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Without Prejudice,

Dear Sir / Madam,

We would like to appoint Bryan from LKK to conduct the PRS

Thank you

Warmest Regards,

C. S. ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: csongauto.claims@yahoo.com

On Monday, 30 January 2023 at 01:55:46 pm SGT, Ong Hua Yen (Strides Automotive Services Pte Ltd) <huayen.ong@strides.com.sg> wrote:

Ref: TAX/01/23/2063

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1329R as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Monday, 30 January 2023 11:11 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>;
csongauto.claims@yahoo.com; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
<Ana.Magnaye@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
<BeeGan.Lee@strides.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: PRI for SGM51B - Our Insured: SHB1329R on 26.1.2023

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: csongauto csongauto <csongauto.claims@yahoo.com>

Sent: Monday, 30 January 2023 9:26 am

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: Re: PRI ARRANGEMENT SGM51B | ACC ON 26/01/2023 INV VEH NO. SGM51B (OUR REF) & SHB1329R (YOUR REF)

Without Prejudice,

Dear Sir / Madam,

Refer to attached GIA draft for your reference, thank you

Warmest Regards,

C. S. ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: csongauto.claims@yahoo.com

On Monday, 30 January 2023 at 09:07:43 am SGT, Lim Gan Koon (Chris) <chrislim@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Sir/Mdm,

We refer to your email below.

Kindly fwd us your client's GIA report.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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From: csongauto csongauto <csongauto.claims@yahoo.com>

Sent: Sunday, 29 January 2023 10:29 am

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: PRI ARRANGEMENT SGM51B | ACC ON 26/01/2023 INV VEH NO. SGM51B (OUR REF) & SHB1329R (YOUR REF)

Without Prejudice,

Dear Sir / Madam,

RE: ACCIDENT INVOLVING **SGM51B** ALONG **ORCHARD ROAD, OUTSIDE LUCKY PLAZA TAXI STAND ENTRANCE @ 1527HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **26-01-2023** at about **1527hours** along **ORCHARD ROAD, OUTSIDE LUCKY PLAZA TAXI STAND ENTRANCE** involving our client's vehicle registration number **SGM51B** and vehicle registration number **SHB1329R** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A,
#03-08 AMK Autopoint
Singapore 568047

Warmest Regards,

C. S. ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: csongauto.claims@yahoo.com