

Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 2 February 2023 9:24 PM
To: CS A Team
Subject: FW: Case Assignment TP - FX9274U - 23/01/2023 - 0243871994SG

Dear Team,

OIV's AVF has been uploaded in merimen.

You have my mandate to reject TP claim as per BOLA 16.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, January 31, 2023 12:00 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Case Assignment TP - FX9274U - 23/01/2023 - 0243871994SG

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***FX9274U (0243871994SG)**
[SKB1330A]
TP
NIQ HAZIQ BIN ABDUL AZIZ
Jan 23 2023 7:00PM
[CHENG YEW KUM]
Ban Hock Hin Co. Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 February 2023 4:05 PM
To: raymond@bhh.com.sg
Cc: Admin A; CS A Team; stephanie@bhh.com.sg
Subject: RE: Accident Involving FX9274U & SKB1330A on 23/01/2023 *** LKK REF: CC6/AIG23000874/Upa3
Attachments: oi video.mp4

WITHOUT PREJUDICE

Dear Sirs,

We have reviewed the matter and we are of the view that liability is not in your client's favour. Our insured was driving in front of your client, your client should not attempt to ride alongside/ go past our insured vehicle by squeezing into the space between the car and kerb.

In view of this, we regret to inform you that we are unable to look into your client's claim.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Thursday, 9 February 2023 10:15 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; stephanie@bhh.com.sg
Subject: RE: Accident Involving FX9274U & SKB1330A on 23/01/2023 *** LKK REF: CC6/AIG23000874/Upa3

Dear Hsiao Tong,

Both vehicles were in the same road. Your insured was on the right side of our client's bike. Our client was assuming that your insured was going straight but your insured was making a sudden left turn.

To turn left – one must keep left.

To go straight – one must either kept in the centre or keeping to the right.

As for your client, he was on the right side of the said road. – see the accident scene photo for your understanding.

Appreciate for you to review the accident and advise your insured liability.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 9 February 2023 8:32 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident Involving FX9274U & SKB1330A on 23/01/2023 *** LKK REF: CC6/AIG23000874/Upa3

WITHOUT PREJUDICE

DEAR SIRS,

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Wednesday, 8 February 2023 9:40 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident Involving FX9274U & SKB1330A on 23/01/2023 *** LKK REF: CC6/AIG23000874/Upa3

Dear Hsiao Tong,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 4 February 2023 5:23 PM

To: raymond@bhh.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

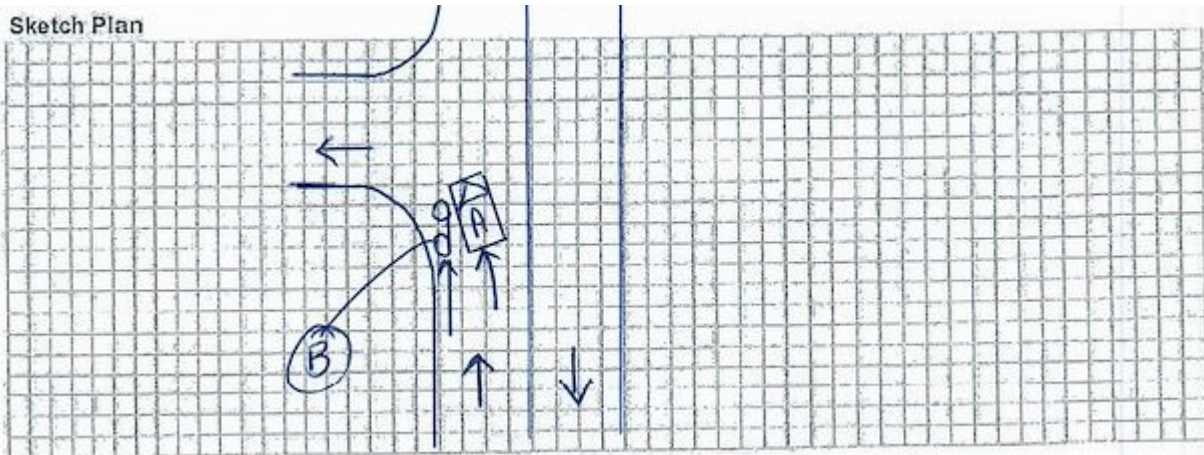
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident Involving FX9274U & SKB1330A on 23/01/2023 *** LKK REF: CC6/AIG23000874/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Brief Details.

On 23 Jan 2023 around 1904H, I, Pock Wen Yong, ~~XXXXXXXXXX~~ was driving SKB1330A along a single lane from flora road towards Upper Changi north road.

Upon reaching the T-Junction for Mariam way, in front of Ballota Park Condominium, I signalled left and attempted a left turn to turn into Mariam Way.

At the same instance, a motorcyclist riding FX9274U tried to overtake my vehicle from my rear left recklessly between the kerb and my vehicle, which resulted in a collision.

Upon impacts, the motorcyclist skidded and fell towards the ground while dents and scratches were made to my vehicle.

No ambulance was called as insisted by motorcyclist.

Motorcyclist of FX9274U was Niq Haziq Bin Abdul Aziz, ~~XXXXXXXXXX~~

Please provide us the following.

- evidence i.e. video and scene photo (if any)
- PIR result (if any)

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Saturday, February 4, 2023 11:31 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FX9274U & SKB1330A on 23/01/2023

Dear Mei Kwan,

We refer to our email dated 30/01/2023.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Monday, 30 January 2023 3:33 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: Accident Involving FX9274U & SKB1330A on 23/01/2023

Dear Mei Kwan,

We attached the third party claims documents for your perusal.

Mr. Marcus has surveyed the bike this morning.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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