

## EzLyna (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 5 May 2023 7:23 am  
**To:** Mei Kwan (LKKAUTO); EzLyna (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: {SEEK MANDATE} /DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D \*\*\* LKK REF: CC4/LPC23000869/Upa3

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Our reference is 22/23/23/VC05/026879

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Friday, May 5, 2023 7:12 AM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: {SEEK MANDATE} /DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D \*\*\* LKK REF: CC4/LPC23000869/Upa3

Lonpac External - General

Dear Gerald,

Please advise your claim ref.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, May 5, 2023 6:24 AM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: {SEEK MANDATE} /DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D \*\*\* LKK REF: CC4/LPC23000869/Upa3

## Lonpac External - General

## Lonpac External - General

Dear Ezlyna,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Thursday, May 4, 2023 2:32 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} /DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D \*\*\* LKK REF: CC4/LPC23000869/Upa3

Your Ref: TBA -GBE943D

Dear Sirs,

We refer to the above matter.

### **ACCIDENT INVOLVING GBE943D AND SMM7867Y ON 26.01.2023**

This is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer KAH MOTOR CO SDN BHD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 15,145.94	\$ 11,872.45 (w/GST) PBP
2. Loss of Rental (8 day x \$100) w/GST	\$ 864.00	\$ 864.00
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 16,011.94	<b>\$ 12,738.45</b>

\*\*7 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
 phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, January 30, 2023 3:54 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D \*\*\* LKK REF: CC4/LPC23000869/Upa3

NEW CASE

**Hi**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin  
**LKK Auto Consultants Pte Ltd**  
 Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 27 January 2023 10:06 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D

## Lonpac External - General

Our Ref: TBA

Dear Rajes,

Attached copy of insured's report.

Please request the case handler to revert to the third party on liability.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** You Po Soon <[psyou@honda.com.sg](mailto:psyou@honda.com.sg)>

**Sent:** Friday, 27 January 2023 9:58 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D

Dear Gerald,

As inform by your insured that he reported the accident,

May I know the liability for this direct settlement case?

Thank you

Best Regards,  
**YOU PO SOON**  
Service Advisor  
Bodywork Shop

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
15, Ubi Road 4, Singapore 408610  
DID : 6846 5671 / Mobile: 9678 6493  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 26 January 2023 12:59 PM  
**To:** You Po Soon <[psyou@honda.com.sg](mailto:psyou@honda.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D

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## Lonpac External - General

WITHOUT PREJUDICE

Our Ref:TBA

Dear Po Soon,

Our insured has not lodged the report and we are unable to comment on liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Rajes

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** You Po Soon <[psyou@honda.com.sg](mailto:psyou@honda.com.sg)>  
**Sent:** Thursday, 26 January 2023 12:19 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SMM7867Y AGAINST GBE943D

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SMM7867Y,