

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 30 January 2023 11:34 AM
To: Sky Chua; SUR; assignments
Cc: Venda Claims Dept
Subject: RE: OUR REF: SNM23D200535/C02/GQ44B/LEWLC & YOUR REF: GBG8316B, D.O.A. 19.01.2023 -TO CONDUCT PRS

Follow Up Flag: Follow up
Flag Status: Completed

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Sky Chua <skychua@vendaengrg.com.sg>
Sent: Monday, January 30, 2023 11:06 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Venda Claims Dept <claims@vendaengrg.com.sg>
Subject: Re: OUR REF: SNM23D200535/C02/GQ44B/LEWLC & YOUR REF: GBG8316B, D.O.A. 19.01.2023 -TO CONDUCT PRS

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Dear Jenny,

We select Marcus from Lkk.

Thanks you

On Mon, 30 Jan 2023, 10:48 Jenny Lew, <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM23D200535/C02/GQ44B/LEWLC

Your reference: GBG8316B

Dear Sirs / Madam,

ACCIDENT INVOLVING GQ44B & GBG8316B on 19/01/2023.

We refer to your email of 27/01/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, January 30, 2023 10:35 AM
To: 'Sky' <skychua@vendaengrg.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Venda Claims Dept <claims@vendaengrg.com.sg>
Subject: OUR REF: SNM23D200535/C02/GQ44B/LEW & YOUR REF: GBG8316B, D.O.A. 19.01.2023 –TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS GBG8316B** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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