

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 27 January 2023 6:11 PM
To: assignments
Subject: PRS FOR SDY5800X ; EQI REF: DM23HO00190/JS
Attachments: PRS SDY5800X.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the necessary documents. Our insured has not reported.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Willow Tuang <wtuang@gmail.com>
Sent: Friday, 27 January 2023 6:03 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: Re: PRE SURVEY ACCIDENT INVOLVING SDY5800X & GBJ2469S ON 19/01/2023 AT GREENRIDGE SHOPPING CENTRE CARPARK ; EQI REF: DM23HO00190

Without Prejudice

Dear Sir

We refer to your email of even date.

We are agreeable of appointing LKK AUTO CONSULTANTS PTE LTD as the Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

| | | |
|-------|---|--|
| Venue | : | Guan Motor Works 176 Sin Ming Drive #02-03 Sin Ming AutoCare Singapore 575721 Tel: 6453 6111 (AH HENG) |
|-------|---|--|

Regards
Tuang Willow
for CK TEO & CO
Tel: 65354788
Fax: 65354245

On Fri, Jan 27, 2023 at 4:25 PM Jie Si Neo <jiesi.neo@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace |
|--|--|

| | |
|--|---|
| 3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221 | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 | 8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432 |
| 9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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From: Willow Tuang <wtuang@gmail.com>

Sent: Friday, 27 January 2023 10:21 AM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING SDY5800X & GBJ2469S ON 19/01/2023 AT GREENRIDGE SHOPPING CENTRE CARPARK

Without Prejudice

Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards

Tuang Willow

for CK TEO & CO

Tel: 65354788

Fax: 65354245