

Our Ref: CT0123/SHC2956T/CK(st)
Date: 07.02.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 19.01.2023 INVOLVING SHC2956T & SNH6450L ALONG DOVER ROAD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2956T, which was involved in the captioned accident with your insured vehicle No SNH6450L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,322.00
2. Loss of Rental	2 days x S\$ 126.36	S\$	252.72
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,736.72
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2956T , SNH6450L
DOVER RD TWDS CLEMENTI RD****ON 19-Jan-23 11:30**

I / We

ONG KWANG HWEE

(Hirer) NRIC No.:

SXXXX266A

and/or

(Relief) NRIC No.:

SXXXX266A

Taxi Number

SHC2956T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

19-Jan-2023

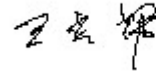
Name of Hirer

ONG KWANG HWEE

Hirer NRIC

SXXXX266A

Signature :



Address

**801C KEAT HONG CLOSE #02-47
683801**

Contact No.

97336996

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00278902200 Claim No : SNM23D200711/C02/SNH6450L/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,500.36**
SINGAPORE DOLLAR TWO THOUSAND FIVE HUNDRED AND CENTS
THIRTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2956T

Insured Vehicle No. : SNH6450L

Date of Loss : 19/01/2023

Place of Accident : UWCSEA DOVER ROAD CAMPUS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HUBERTUS JOHANNES MARINUS VAN DER STAAK

Driver Name : SHI JUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,322.00
(3) Loss of Use /Rental/Earning	S\$	176.36
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,500.36
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 6.6.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2956T

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.03.2019

CHASSIS CODE
KMHC851CVKU141246

NO/DATE
93202256 27.01.2023

JOB NO.
305543123

ODOMETER READING

JOB TYPE

Description : 3P.19.01.23

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,150.00
Add GST @ 8.000 %		172.00
Total Invoice amount		2,322.00

Issued by : KATHERINETAN 27.01.2023 15:43:14
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT23010308

Date: 27 January 2023



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/01/2023 @ 11:30 hrs
ALONG DOVER RD TWDS CLEMENTI RD
INVOLVING SNH6450L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2956T** (the "Taxi"). The Taxi was hired to **ONG KWANG HWEE IC NO SXXXX266A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.36** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SNH6450L

Date of Accident

19/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **13/12/2022 - 12/12/2023**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **19/01/2023 14:01**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNC 2956T

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 8 February 2023 9:04 am
To: huub.staak@gmail.com; sandy.staak@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SNH6450L (CHINA TAIPING) AND SHC2956T AT/ALONG UWCSEA DOVER ROAD CAMPUS ON 19/01/2023

Our Ref: CC3/CTI23000848/Spa3

Insured Name : Hubertus Johannes Marinus Van Der Staak
Insured Driver : Shi Jun

Dear Sir/Madam,

ACCIDENT INVOLVING SNH6450L (CHINA TAIPING) AND SHC2956T AT/ALONG UWCSEA DOVER ROAD CAMPUS ON 19/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC2956T** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 5 June 2023 4:53 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CTI23000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

Message Classification: Internal

Hi Ezlyna,

Please proceed to settle as follow: -

COR \$2,322.00
LOR \$126.36 (1day) – Refer to CDGE Mileage Reading book
LOI \$50.00 (1day)
Search fee \$2.00
TOTAL \$2,500.36

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, June 2, 2023 4:52 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CTI23000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200711/C02/SNH6450L/TANCHC
LKK ref : CC3/CTI23000848/Spa3

Dear Jacqueline,

ACCIDENT INVOLVING SNH6450L (CHINA TAIPING) AND SHC2956T (TP) ON 19/01/2023

We refer to the above matter.

It is an accident under BOLA 31(a) OI turn from minor road & collided onto TP which was travelling straight (yellow box). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,676.72 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,238.28	\$ 2,322.00 (L/Sum) w/GST
2. Loss of Use (2 days x \$126.36)	\$ 252.72	\$ 252.72
3. Los of Income (2 days x \$80)	\$ 160.00	\$ 100.00 (2 days x \$50)
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 3,653.00	\$ 2,676.72

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, January 30, 2023 9:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CT123000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

Dear Hsiao Tong,

Please be informed that Insured have yet to report the accident.

Kindly liaise with Insured for the report and keep us updated.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 30 January 2023 4:15 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CTI23000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist on LKK DS SHC2956T** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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