

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 5 June 2023 4:53 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CTI23000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

Message Classification: Internal

Hi Ezlyna,

Please proceed to settle as follow: -

COR \$2,322.00
LOR \$126.36 (1day) – Refer to CDGE Mileage Reading book
LOI \$50.00 (1day)
Search fee \$2.00
TOTAL \$2,500.36

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, June 2, 2023 4:52 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CTI23000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200711/C02/SNH6450L/TANCHC
LKK ref : CC3/CTI23000848/Spa3

Dear Jacqueline,

ACCIDENT INVOLVING SNH6450L (CHINA TAIPING) AND SHC2956T (TP) ON 19/01/2023

We refer to the above matter.

It is an accident under BOLA 31(a) OI turn from minor road & collided onto TP which was travelling straight (yellow box). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,676.72 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,238.28	\$ 2,322.00 (L/Sum) w/GST
2. Loss of Use (2 days x \$126.36)	\$ 252.72	\$ 252.72
3. Los of Income (2 days x \$80)	\$ 160.00	\$ 100.00 (2 days x \$50)
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 3,653.00	\$ 2,676.72

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, January 30, 2023 9:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CT123000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

Dear Hsiao Tong,

Please be informed that Insured have yet to report the accident.

Kindly liaise with Insured for the report and keep us updated.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 30 January 2023 4:15 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: OUR REF: SNM23D200711/C02/SNH6450L/TANCHC & YOUR REF: CC3/CTI23000848/Spa3, SHC2956T, D.O.A 19/01/2023, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist on LKK DS SHC2956T** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.