

Our Ref: CC0123/SHA8158B/CK(st)
Date: 02.02.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 13.01.2023 INVOLVING SHA8158B & SGC 313Z ALONG MOULMEIN RD TWDS CTE

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHA8158B, which was involved in the captioned accident with your insured vehicle No SGC 313Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,027.19
2. Loss of Rental	2 days x S\$ 127.66	S\$	255.32
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,444.51
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHA8158B , SGC313Z
ALONG MOULMEIN RD TWDS CTE****ON 13-Jan-23 16:00**I / We **SEAH KIM WATT ALAN** (Hirer) NRIC No.: **SXXXX749E**and/or **ONG YOKE TONG** (Relief) NRIC No.: **SXXXX201I**Taxi Number **SHA8158B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Jan-2023**Name of Hirer **SEAH KIM WATT ALAN**Hirer NRIC **SXXXX749E**

Signature :

  Address **257 YISHUN RING ROAD #08-1023
760257**Contact No. **94518912**Name of Relief **ONG YOKE TONG**Relief NRIC **SXXXX201I**

Signature :

Address **411 YISHUN RING ROAD #04-1811
760411**Contact No. **96168692**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00076692202 Claim No : SNM23D200420/C02/SGC313Z/LEEPG

Claimant : CITYCAB PTE LTD

Amount : **S\$2,384.51**

SINGAPORE DOLLAR TWO THOUSAND THREE HUNDRED EIGHTY FOUR AND
CENTS FIFTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHA8158B

Insured Vehicle No. : SGC313Z

Date of Loss : 13/01/2023

Place of Accident : MOULMEIN ROAD CROSS JUNCTION TRAFFIC LIGHT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SYED MOHD JAMALUDIN BIN JAFFAR

Driver Name : SYED MOHD JAMALUDIN BIN JAFFAR

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,027.19
(3) Loss of Use /Rental/Earning	S\$	355.32
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,384.51
	=====	

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature :  _____

Date : 19.6.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA8158B

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
04.08.2020

CHASSIS CODE
JTDKB3FU103091230

INV. NO/DATE
93180256 25.01.2023

JOB NO.
305542657

ODOMETER READING

DATE/TIME IN
16.01.2023 09:10

Description : 3P.13.01.23

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER#	1	503.05	25.00	377.29
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	654.96	25.00	491.22
0003	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.70	25.00	62.02
0005	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL			:			997.03

JOB NATURE

0001	L	PANEL BEAT (SHA8158B)TP	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	REMOVE/REFIX REVERSE	30.00	30.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	93180256	2,027.19	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA8158B

INV. NO/DATE
93180256 25.01.2023

MAKE
TOYOTA

JOB NO.
305542657

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
04.08.2020

DATE/TIME IN
16.01.2023 09:10

CHASSIS CODE
JTDKB3FU103091230

S/No	Part No.	Qty	Unit Price	%Disc	Net
	SENSOR				
0004	20-05				
	ADVERTISEMENT STICKER-FENDER		200.00		200.00
0005	20-05				
	ADVERTISEMENT STICKER-BUMPER		50.00		50.00
SUB-TOTAL			:		880.00

Items total	1,877.03
Add GST @ 8.000 %	150.16
Invoice amount	2,027.19

Issued by : KATHERINETAN 26.01.2023 13:17:23
Repair type : CFSO/5//5/
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY REPORT IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	93180256	2,027.19	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC23010222



Date: 25 January 2023

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/01/2023 @ 16:00 hrs
ALONG MOULMEIN RD TWDS CTE
INVOLVING SGC313Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8158B** (the "Taxi"). The Taxi was hired to **SEAH KIM WATT ALAN IC NO SXXXX749E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$127.66** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGC313Z

Date of Accident

13/01/2023 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Si...**

Period of Insurance **15/04/2022 - 14/04/2023**

Requested By **Huang Xiao Yan (COMFORT...**

Requested Date **14/01/2023 10:40**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST

Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
356	185	18-30	02-55
553	196	09-10	17-26
750	197	18-30	02-31
966	215	18-40	03-14
162	197	850	19-00
325	163	0836	17-26
499	173	18-30	03-12
683	184	0907	17-31
887	203	18-30	04-18
098	211	0832	17-30
264	166	12-30	01-45

SHA 8158 B

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
13-1-23	Y-T	310	438			175	0823	1707
14-1-23	A	310	628			189	18-30	03-03
14-1-23	Y-T	310	661			33 worked	0870	0857
14-1-23	Y-T	310	774			146	1200	17-15
15-1-23	A	310	984			289	18-30	03-15
16-1-23	A	311	163			179	18-30	07-38
16-1-23	Accident	Ming				N	09-10	
17-1-23	Repair	Ming				N	1600	

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 7 February 2023 11:55 am
To: spydaboyz21@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SGC313Z (CHINA TAIPING) AND SHA8158B AT/ALONG MOULMEIN ROAD CROSS JUNCTION TRAFFIC LIGHT ON 13/01/2023

Our Ref: CC3/CTI23000847/Spa3

Insured Name : Syed Mohd Jamaludin Bin Jaffar

Insured Driver : Syed Mohd Jamaludin Bin Jaffar

Dear Sir/Madam,

ACCIDENT INVOLVING SGC313Z (CHINA TAIPING) AND SHA8158B AT/ALONG MOULMEIN ROAD CROSS JUNCTION TRAFFIC LIGHT ON 13/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA8158B** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 17 June 2023 9:53 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

Hi Lyna

Please proceed to settle up to \$2,384.51.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, June 13, 2023 9:52 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email below.

We have called OI and OI informed us the passenger is OI's wife namely: Ms Ameliaana. We also advised OI to reply your email dated on 17.01.2023.

Thank you.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, June 12, 2023 2:40 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

Hi Lyna

Your email below refers.

Please kindly advise have you spoken to insured.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, June 6, 2023 3:22 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email below.

We have contacted OI Whatsapp last week as OI is overseas and only be back by today. Leave a message to OI to call us back when he is back to Singapore.

Will update you once OI call. Thank you.

With warmest regards,

Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, May 31, 2023 2:58 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

Importance: High

Hi Lyna/Hsiao Tong

Please refer to our email below and advise.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Cecilia Lee
Sent: Monday, May 15, 2023 10:28 AM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023
Importance: High

Hi Lyna

Have you spoken to insured and seek clarification who was the female passenger in his vehicle?

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, May 3, 2023 8:52 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} /OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200420/C02/SGC313Z/LEEPG
LKK ref : CC3/CTI23000847/Spa3

Dear Cecilia,

ACCIDENT INVOLVING SGC313Z (CHINA TAIPING) AND SHA8158B (TP) ON 13/01/2023

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,384.51 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,446.14	\$ 2,027.19 (w/GST) PBP
2. Loss of Rental (2 days x \$127.66)	\$ 255.32	\$ 255.32
3. Loss of Income (2 days x \$80)	\$ 160.00	\$ 100.00 (2 days x \$50)
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 2,863.46	\$ 2,384.51

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, April 20, 2023 8:49 AM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>;
claimsdept@sg.cntaiping.com

Subject: FW: OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

Hi Lyna,

Please assist. CC3/CTI23000847/Sya3q2

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, April 19, 2023 5:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

Hi Hsiao Tong

Any update?

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Cecilia Lee

Sent: Monday, January 30, 2023 4:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: OUR REF: SNM23D200420/C02/SGC313Z/LEEPG - Direct Settlement - Accident Involving SGC313Z (OI) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

Importance: High

Hi Hsiao Tong

Attached OI SAS. Password will be sent via separate email.

We also attached herewith our email dated 17/01/2023 to OI for clarification. Please assist to seek clarification from OI who was the female passenger in his vehicle.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 29 January 2023 9:54 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGC313Z (OI : CTI - TBA) and SHA8158B (TP : LKK REF - CC3/CTI23000847/Spa3) on 13/01/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 8158B at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)