Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 8 February 2023 11:15 AM

To: Jenny Lew

Cc: CS A Team; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM23D200710/C02/SBK188K/LEWLC & YOUR REF:

CC3/CTI23000846/Spa3, SHD4444K, DOA, 16/01/2023 - TPP DIRECT SETTLEMENT

Attachments: EMAIL FROM CDGE.pdf

Dear Jenny,

Please see attached email from CDGE.

As spoken, we will submit WP report and invoice for this case.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 7 February 2023 11:27 AM **To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: RE: OUR REF: SNM23D200710/C02/SBK188K/LEWLC & YOUR REF: CC3/CTI23000846/Spa3, SHD4444K, DOA,

16/01/2023 - TPP DIRECT SETTLEMENT

Dear Jenny,

Private settle reached. We will email PS form once received from CDGE.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

Sent: Monday, 6 February 2023 4:25 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A < admin-a@lkkauto.com >; CS A Team < cs-a@lkkauto.com >; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200710/C02/SBK188K/LEWLC & YOUR REF: CC3/CTI23000846/Spa3, SHD4444K, DOA,

16/01/2023 - TPP DIRECT SETTLEMENT

Hi Mei Kwan,

According to insured, had private settle the matter with Third Party.

Pls assist to check & forward us the private settle form.

Regards,

Jenny Lew

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, February 6, 2023 4:22 PM

To: Jenny Lew < <u>jenny.lew@sg.cntaiping.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>> **Cc:** Admin A < <u>admin-a@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200710/C02/SBK188K/LEWLC & YOUR REF: CC3/CTI23000846/Spa3, SHD4444K, DOA,

16/01/2023 - TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

Sent: Monday, 30 January 2023 4:27 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com;

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200710/C02/SBK188K/LEWLC & YOUR REF: CC3/CTI23000846/Spa3, SHD4444K, DOA,

16/01/2023 - TPP DIRECT SETTLEMENT

Importance: High

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, January 30, 2023 4:06 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com">chewht@lkkauto.com; Admin A < admin-a@lkkauto.com; CS A Team < cs-a@lkkauto.com> Subject: OUR REF: SNM23D200710/C02/SBK188K/LEWLC & YOUR REF: CC3/CTI23000846/Spa3, SHD4444K, DOA,

16/01/2023 - TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly assist on LKK DS SHD4444K soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

Mei Kwan (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sq>

Sent: Wednesday, 8 February 2023 9:25 AM

To: Mei Kwan (LKKAuto)

Cc: CS A Team; Admin A; Hsiao Tong (LKKAuto)

Subject: Re: Accident Involving SBK188K (OI: CTI - TBA) and SHD4444K (TP: LKK REF -

CC3/CTI23000846/Spa3) on 16/01/2023

Dear Mei Kwan

Due to PDPA reason, you may wish to obtain the mutual settlement form from your principal insured. Since your principal insured had settled our PD claim, we shall close file at our end.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 7 February 2023 11:32 am

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving SBK188K (OI: CTI-TBA) and SHD4444K (TP: LKK REF-CC3/CTI23000846/Spa3) on

16/01/2023

CAUTION: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Catherine,

We spoke a while ago.

As spoken, please email us a copy of private settlement form for record purpose and file closure.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]