

## EzLyna (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 10 May 2023 4:50 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM23D200682/C02/PA7387T/TANKL / RE: Direct Settlement - Accident Involving PA7387T (OI : CTI - SNM23D200682/C02/tankl) AND SLP7270P (TP : LKK REF - CC6/CTI23000845/Upa3) on 19/01/2023

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$10,076.75(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, May 10, 2023 4:36 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: {SEEK MANDATE} / YR REF: SNM23D200682/C02/PA7387T/TANKL / RE: Direct Settlement - Accident Involving PA7387T (OI : CTI - SNM23D200682/C02/tankl) AND SLP7270P (TP : LKK REF - CC6/CTI23000845/Upa3) on 19/01/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

We refer to our email below.

Kindly revert with your approval/instruction as TP WS is chasing for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, April 20, 2023 10:37 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE:{SEEK MANDATE} / YR REF: SNM23D200682/C02/PA7387T/TANKL / RE: Direct Settlement - Accident Involving PA7387T (OI : CTI - SNM23D200682/C02/tankl) AND SLP7270P (TP : LKK REF - CC6/CTI23000845/Upa3) on 19/01/2023

Your ref: SNM23D200682/C02/PA7387T/TANKL  
LKK ref : CC6/CTI23000845/Upa3

Dear Kah Leong,

ACCIDENT INVOLVING PA7387T (CHINA TAIPING) AND SLP7270P (TP) ON 19/01/2023

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "T K Lee Automotive Pte Ltd" at \$10,076.75 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 23,057.12	\$ 9,000.00 (L/Sum)
2. Loss of Rental (9 days x \$180)	\$ 1,620.00	\$ 1,050.00 (7 days x \$150)
3. LTA Search fee	\$ 26.75	\$ 26.75
<b>Total</b>	<b>\$ 24,703.87</b>	<b><u>\$10,076.75</u></b>

Surveyor recommended 4 days for repair. Additional LOR submitted due to CNY.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Wednesday, February 1, 2023 2:59 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SNM23D200682/C02/PA7387T/TANKL / RE: Direct Settlement - Accident Involving PA7387T (OI : CTI - SNM23D200682/C02/tankl) AND SLP7270P (TP : LKK REF - CC6/CTI23000845/Upa3) on 19/01/2023

**Without Prejudice**

Dear Mei Kwan,

We refer to your email dated 30.01.2023.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent separately.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 31 January 2023 11:37 am  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** O/R: SNM23D200682/C02/ PA7387T/TANKL / RE: Direct Settlement - Accident Involving PA7387T (OI : CTI - TBA) AND SLP7270P (TP : LKK REF - CC6/CTI23000845/Upa3) on 19/01/2023

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM23D200682/C02/ PA7387T/TANKL .

Dear Kah Leong,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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