



GST Registration No. 202244624K
Company Registration No. 202244624K

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151

Our Ref : TP032012023

Date : 04/05/2023

Your Ref : CC6/AIG23000844/Upa3

M/s AIG Asia Pacific Insurance Pte Ltd c/o LKK Auto
Attn: Ms Chew Hsiao Tong

Without Prejudice
Save As To Costs

Dear Hsiao Tong

ACCIDENT INVOLVING SJP226M & GBF635M ON 20/01/2023

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- ✓ Original Tax-invoice number TTP0323/002
- ✓ Original Rental invoice number INV22/69/TL
- ✓ Tabulation on Total Repair Days
- ✓ Authorization to Act

The quantification of our client's property damage claim is as follows: -

a)	Costs of repair (inclusive GST)	\$ 7,236.00
b)	Rental fees	\$ 1,080.00
c)	Admin fees	\$ 200.00
Total		<u>\$ 8,516.00</u>

*** Owner / Driver's injury and other losses excluded in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you agree to the above, please forward a discharge voucher for our client's signature and payment issued directly to "TLM Automobile Pte Ltd" within 28 days.

Yours faithfully

Wendy Tan

Email: tlmclaims@tlmotor.com.sg

AUTHORIZATION TO ACT

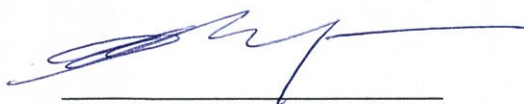
I/We, Chris Voo Hong Ping ("the third party claimant") of 5th floor #05-82 West Coast Road S'126830 (address), owner of SJP 226 M (vehicle no.) hereby authorize TM Automobile Pte Ltd ("the workshop") to act for me/us with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJP 226 M that was damaged pursuant to the accident which occurred on 22/01/2023 (date) along Keppel Road Towards West Coast Highway (location) involving vehicle no/s GBF 635 M ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25th (day) of January (month) 20 23 (year)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TLM AUTOMOBILE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,236.00** (Repair Cost), **S\$972.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SJP 226M** that was damaged pursuant to the accident which occurred on **20/01/2023** (date) **KEPPEL ROAD HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)** (location) involving vehicle no/s **GBF 635M**. This is pursuant to the inspection conducted on **27/01/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHRIS VOO HONG PING** (the third party claimant”) of vehicle no. **SJP 226M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJP 226M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

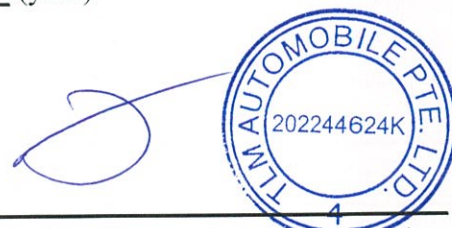
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13th (day) of June (month) 20 23 (year)



CKS

Signed by appointed surveyor



Signed by “the workshop” (with chop)

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

TLM Automobile Pte. Ltd.

1 Defu Lane 6

Singapore 539365

+65 6858 5151

finance@tlmotor.com.sg

GST Registration No : 202244624K

Company Registration No : 202244624K

TAX INVOICE NO. TTP0323/002**DATE** 06/03/2023**INVOICE TO**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16

Singapore 079120

VEHICLE NO

SJP226M

MODEL

HONDA ODYSSEY 2.4

REF / JOB NO

TP032012023

DESCRIPTION	AMOUNT
To lump sum repair as recommended by surveyor.	6,700.00

All overdue account above 30 days will be charged at an interest
2% per month.

Payment can be made by:

(a) Cheque payment - All cheque should be crossed and made
payable to TLM AUTOMOBILE PTE. LTD.

No official receipt will be issued.

SUBTOTAL 6,700.00

GST 536.00

TOTAL 7,236.00

BALANCE DUE S\$7,236.00



Citi-Lux Pte Ltd

1 Defu Lane 6
Singapore 539365
Tel: 6100 0328
finance@citilux.com.sg
www.citilux.com.sg
GST Registration No. : 201026049G
Company Registration No. : 201026049G

**Invoice To**

Chris Voo Hong Ping
c/o M/s TLM Automobile Pte Ltd
Block 68 West Coast Road #05-92
Singapore 126830

Tax Invoice

Invoice No: INV22/691/TL

Invoice Date: 04/02/2023

Description	Amount
Rented Vehicle : SLU7183G - Peugeot 308 SW Allure Puretech 1.2 Rental from 25/01/2023 - 04/02/2023 10 days @ \$100.00 per day	\$ 1,000.00
Sub-total	\$ 1,000.00
8% GST	\$ 80.00
Total	\$ 1,080.00



BY: 000000009

No official receipt will be issued. This is a computer generated document.
No signature is required.



Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST /UEN No : 201026049G

RENTAL AGREEMENT REFERENCE: CTL00 1108 /23

Date: 25/01/2023

Vehicle Details

Registration No.: SLU7183G Make / Model / Capacity: Peugeot 308

Hirer Details

Name: Chris Voo Hong Ping

NRIC/Fin/UEN No.: 57433225J Contact Name: _____

Tel (H/O): _____ H/P 9666 5392

1st Driver Details

Name: Chris Voo Hong Ping NRIC/Fin No.: 57433225J

Address: Block 68 West Coast Road # 05-92 Singapore 126830

Tel (H/O): _____ (H/P): 9666 5392

Additional Driver Details

Name: _____ NRIC/Fin No.: _____

Address: _____

Tel (H/O): _____ (H/P): _____

Important Notes

The hirer/drivers acknowledge of a \$2000.00 / \$3500.00 / \$5000.00 (Young drivers / Elderly drivers) collision damage excess per accident applies.

Rental Vehicle is strictly for Singapore use only and may driven out of Singapore with prior consent of the owner with an additional excess of \$3000.00 collision damage excess per accident applies.

In the event of breakdown / accident, the hirer/driver must immediately call 98303886 to notify us.

* Young drivers below 25 years of age, less than 2 years driving experience

* Elderly drivers above 70 years of age

Rental period from 25/01/2023 1130hrs to 04/02/2023 1250hrs

Rental charges S\$ 100.00 p/day for 10 day/s


Deposit collect S\$ _____

Total rental charges S\$ 1080.00 include GST

I/ WE HAVE READ & AGREED TO THE ABOVE SCHEDULE AND THE TERMS & CONDITIONS OF THIS AGREEMENT & CERTIFY THE ABOVE INFORMATION PROVIDED TO BE TRUE AND CORRECT.


(Hirer's Signature & Co Stamp)


(Driver's Signature)


(Representative of Citi-Lux)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 21 February 2023 9:14 AM
To: kstteam@singnet.com.sg
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50
ALONG/AT KEPPEL ROAD HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)

Dear Sirs,

For an update, we have received a copy of your client's report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim (damages to third party vehicle) at best to avoid further litigation, which would escalate to even more cost. For any third party injury claim, it will be handled by AIG claim officer directly. They will review and advise accordingly.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kstteam <kstteam@singnet.com.sg>
Sent: Monday, 6 February 2023 2:47 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50 ALONG/AT KEPPEL ROAD HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)

Hsiao Tong

Driver had informed us that the opposite party is not injured
He can still standing and using phone
Please contact the GBF 635 m driver 9371 0692
He have a video show that the person is fine

Wendy
9635 5542

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 6 February 2023 11:52 AM
To: kstteam@singnet.com.sg
Cc: CS A Team; Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50 ALONG/AT KEPPEL ROAD
HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)

Our Ref: CC6/AIG23000844/Upa3
AIG Ref: 383088042SG

KST AUTO RENTAL PTE. LTD.
3021A UBI ROAD 1
#01-42
SINGAPORE 408715

Dear Sirs,

**ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50 ALONG/AT KEPPEL
ROAD HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)**

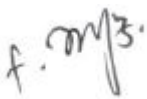
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jan 2023 11:07	Clim Dtl Modified	Claimant's Name: -> CHRIS VOO HONG PING. Claimant's ID: -> SXXXX225J.	[A] HOW MEI KWAN
2	29 Jan 2023 11:07	Clim Veh Model Changed	(207583) HONDA ODYSSEY 2.4 EX-S CVT (A).	[A] HOW MEI KWAN
3	29 Jan 2023 11:07	Clim Created	Reg No: SJP226M. Acct Date: 2022/01/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	29 Jan 2023 11:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jan 2023 11:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/07	[A] HOW MEI KWAN
6	29 Jan 2023 11:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jan 2023 11:07	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	29 Jan 2023 11:07	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	29 Jan 2023 11:08	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	29 Jan 2023 11:08	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	31 Jan 2023 11:28	Clim Registration Modified	Pol No:999993603->0999993602.	[I] Chu, Huiyen
12	01 Feb 2023 08:15	Clim Registration Modified	Acct Date:2022/01/20->2023/01/20.	[I] Chu, Huiyen
13	04 Feb 2023 21:04	Clim Registration Modified	Rep:200149->13000612.	[A] HOW MEI KWAN
14	08 Feb 2023 09:11	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
15	08 Feb 2023 09:12	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
16	09 Feb 2023 16:53	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	09 Feb 2023 16:53	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
18	13 Feb 2023 10:45	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
19	13 Feb 2023 10:45	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
20	21 Feb 2023 09:09	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	21 Feb 2023 09:09	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
22	11 Apr 2023 11:51	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
23	11 Apr 2023 11:51	Clim Dtl Modified	JPJ Reg. Date: -> 2015/09/16.	[A] JOANNE LEE KHANG MIN
24	11 Apr 2023 11:51	Clim Details Notified		[A] JOANNE LEE KHANG MIN
25	08 May 2023 11:49	Adj Mandate Request	Cur.Req:8208.00:Liability: 100%(BOLA 27) *Quantum: \$8,208.00 (all-in). Pls refer to a adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
26	08 May 2023 14:26	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
27	08 May 2023 15:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/07	[I] Lee, Ming-Yao
28	08 May 2023 15:03	Adj Mandate Set	Approved:8208.00.	[I] Lee, Ming-Yao
29	10 May 2023 16:04	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
30	10 May 2023 16:05	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
31	10 May 2023 16:06	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis

Date From    Date To    Audit Type 

ACTIVITY

[06/02/2023 16:04] CHEW HSIAO TONG:
Called Wendy (OI)at 67415520. SHE SAID THAT DRIVER WILL MAKE REPORT BY THIS WEEK.
[06/02/2023 11:53] HOW MEI KWAN:
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2904901	30 Jan 2023 08:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJP226M	GBF635M	11.00
2911645	07 Feb 2023 18:39:12	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP226M	HOW MEI KWAN	xx.xx
2911646	07 Feb 2023 18:39:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP226M	HOW MEI KWAN	xx.xx
2946117	11 Apr 2023 11:51:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJP226M	GBF635M	11.00