## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 21 February 2023 9:14 AM

**To:** kstteam@singnet.com.sg

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50

ALONG/AT KEPPEL ROAD HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST

30)

Dear Sirs,

For an update, we have received a copy of your client's report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim (damages to third party vehicle) at best to avoid further litigation, which would escalate to even more cost. For any third party injury claim, it will be handled by AIG claim officer directly. They will review and advise accordingly.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

## Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kstteam < kstteam@singnet.com.sg> Sent: Monday, 6 February 2023 2:47 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50 ALONG/AT KEPPEL ROAD

HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)

## **Hsiao Tong**

Driver had informed us that the opposite party is not injured He can still standing and using phone Please contact the GBF 635 m driver 9371 0692 He have a video show that the person is fine

## Wendy 9635 5542

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 6 February 2023 11:52 AM

To: kstteam@singnet.com.sq

Cc: CS A Team; Admin A; Hsiao Tong (LKKAuto)

Subject: ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50 ALONG/AT KEPPEL ROAD

HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)

Our Ref: CC6/AIG23000844/Upa3

AIG Ref: 383088042SG

#### KST AUTO RENTAL PTE. LTD.

3021A UBI ROAD 1 #01-42 SINGAPORE 408715

Dear Sirs,

# ACCIDENT INVOLVING GBF 635M AND SJP 226M ON 20/01/2023 18:50 ALONG/AT KEPPEL ROAD HEADING TO WEST COAST HIGHWAY (NEAR LAMPOST 30)

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong Claims

Tel: 6742 3197 Fax: 6741 4108

Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)