

EzLyna (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 20 July 2023 3:29 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: REMINDER! Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Uya3) on 21/01/2023, Claim ref : SNM23D200637/C02

Hi Ezlyna

Please proceed with your recommendation.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, July 11, 2023 9:59 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW:REMINDER! Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Uya3) on 21/01/2023, Claim ref : SNM23D200637/C02

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Reminder !

Dear Pauline,

We refer to the above matter and our email below.

Kindly revert with your approval/instruction as TP WS is chasing us for settlement. Thank you.

With warmest regards,

Ezlyna

From: Ezlyna (LKKAuto)

Sent: Monday, May 8, 2023 10:20 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Uya3) on 21/01/2023, Claim ref : SNM23D200637/C02

Your ref: SNM23D200637/C02/SMV8865Z

LKK ref : CC6/CTI23000841/Uya3

Dear Pauline,

ACCIDENT INVOLVING SMV8865Z (CHINA TAIPING) AND SLF364B (TP) ON 21/01/2023

Re-send,

We refer to the above matter.

It is an accident under BOLA 27. OI changed lane and rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$18,982.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 46,717.90	\$ 17,280.00 w/GST (L/Sum)
2. Loss of Rental (17 days x \$100)	\$ 1,700.00	\$ 1,700.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 48,419.90	\$ 18,982.00

Surveyor recommended 15 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, March 2, 2023 12:39 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Uya3) on 21/01/2023, Claim ref : SNM23D200637/C02

Dear Pauline,

Please see attached.

We will submit our mandatem soonest.

Please take note that the case handler in-charge is Lyna.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, March 1, 2023 6:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Upa3) on 21/01/2023, Claim ref : SNM23D200637/C02

Hi Mei Kwan

Please let us have the estimate repair cost for this case for our reserve setting.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Pauline Tham

Sent: Wednesday, March 1, 2023 6:11 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Upa3) on 21/01/2023, Claim ref : SNM23D200637/C02

Hi Mei Kwan

Insured report can be found under Merimen for this case under SMV8865Z.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, February 9, 2023 3:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMV8865Z (OI : CTI - TBA) AND SLF364B (TP : LKK REF - CC6/CTI23000841/Upa3) on 21/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 364B at M/s Fastech Auto Pte Ltd - Kaki Bukit on 26/01/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)