

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Monday, April 24, 2023 1:59 PM  
**To:** Choo, Thelma  
**Cc:** Teo, Grace; SUR  
**Subject:** RE: LKK \ CMTD2204665/THE RE: SLN7434U Claiming Against Your Insured: SJX3827S  
Accident Date: 17.12.2022  
**Attachments:** SLN 7434U Marked Estimate.pdf; SLN 7434U PARF\_COE Rebate Enquiry.pdf; SLN 7434U  
Survey Photographs.pdf; SLN 7434U Preliminary Advice.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SLN 7434U.

Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com) / [sur@lkkauto.com](mailto:sur@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Friday, January 27, 2023 1:55 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Subject:** RE: LKK \ CMTD2204665/THE RE: SLN7434U Claiming Against Your Insured: SJX3827S Accident Date: 17.12.2022

Dear Grace,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, 27 January 2023 12:49 PM  
**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Subject:** LKK \ CMTD2204665/THE RE: SLN7434U Claiming Against Your Insured: SJX3827S Accident Date: 17.12.2022

Without Prejudice

Our Reference: CMTD2204665/THE  
Your Reference: SLN7434U

Dear Kelly,

We refer to your email reply and have appointed **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability

Hi **LKK Auto**,

Please arrange the named surveyor to conduct the survey for **SLN7434U** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Friday, January 27, 2023 12:39 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: REF : CMTD2204665/THE RE: SLN7434U Claiming Against Your Insured: SJX3827S Accident Date: 17.12.2022

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Dear Sir / Madam,

According to your list, we are fine with Form Tam / LKK.  
Kindly arrange.

**Thanks & Regards,**  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Sent:** Friday, January 20, 2023 3:21:03 PM  
**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>  
**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Subject:** REF : CMTD2204665/THE RE: SLN7434U Claiming Against Your Insured: SJX3827S Accident Date: 17.12.2022

Our Reference: CMTD2204665/THE  
Your Reference: SLN7434U

**Without Prejudice**

Date: 20.01.2023

**Attention:**  
**M/S CHEW GOON MOTOR**

Dear Kelly,

**ACCIDENT INVOLVING SJX3827S & SLN7434U ON 17.01.2023**

We refer to your Notice of Accident dated 20/01/2023.

Please be informed that Thelma Choo is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

		Selection (Indicate as tick)	
Motor Surveyor	Surveyor		
	<b>Motor Surveyor</b>	<b>Surveyor</b>	
	FormTeam Consultancy	Frankie Pang	
		Chow BoXiong	
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )	
		Marcus Chua ( <b>East</b> )	
		Kenneth Kong ( <b>North</b> )	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Sent:** Friday, January 20, 2023 2:11 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** SLN7434U Claiming Against Your Insured: SJX3827S Accident Date: 10.12.2022

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Dear Sir/Mdm,

Vehicle SLN7434U is lying at our workshop.

Could you provide us with a list of 10 surveyors name.

Please advise.

**Thanks & Regards,**  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465