

Meng Yan (LKK Auto)

From: Rajes (LKK Auto)
Sent: Friday, 27 January 2023 11:02 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims); assignments
Cc: Suraidah B Saidi PTCBC; Ashlyn Chng
Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

Dear Crystabelle,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Thursday, 26 January 2023 4:24 PM
To: assignments <assignments@lkkauto.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

WITHOUT PREJUDICE

Dear LKK

Refer to below email and arrange PRI.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Thursday, 26 January 2023 2:32 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

Dear Crystabelle,

We would like to choose LKK Auto Consultants to conduct the survey.

Please expedite the liability.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Sent: Wednesday, 25 January 2023 4:54 pm

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

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WITHOUT PREJUDICE

Dear Sir/Madam

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan

Senior Associate | Claims



From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 25 January 2023 9:42 am
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

Dear Crystabelle,

Please arrange for the survey as soon as possible.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Wednesday, 18 January 2023 2:35 pm
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

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WITHOUT PREJUDICE

Dear Ashlyn

Our insured has reported the accident and liability is not clear.

We are unable to commit direct settlement with you.

Do you want to proceed with PRI?

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Wednesday, 18 January 2023 8:19 am

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

Dear Crystabelle,

Please arrange for the survey.

Just checking, have your insured reported?

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Sent: Tuesday, 17 January 2023 5:31 pm

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023 - Ref : DMPC2300048H/02/CT

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WITHOUT PREJUDICE

Dear Ashlyn

Liability is not clear.

Please let us know if your client still wants to proceed with PRI.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Tuesday, 17 January 2023 3:33 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: Direct Settlement (ST) - Accident Involving SLM8839J & SKW4787K DOA: 16.01.2023

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SKW4787K** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

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