

Shiau Chan (LKKAuto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Monday, 6 February 2023 11:29 AM
To: Shiau Chan (LKKAuto)
Subject: RE: SW(DS) : 2nd Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

DM23HO00189

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9032 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 1 February 2023 5:03 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SW(DS) : 2nd Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

Dear Josephine,

Kindly provide us the claim reference of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, 27 January 2023 10:32 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SW(DS) : 2nd Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

Dear Josephine,

Thank you for the assignment.

Best Regards,

Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, 26 January 2023 4:04 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'motorclaims@kscgp.com' <motorclaims@kscgp.com>; 'jiapei@kscgp.com' <jiapei@kscgp.com>

Subject: FW: SW(DS) : 2nd Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

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Regards,

Josephine Wong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore 069110

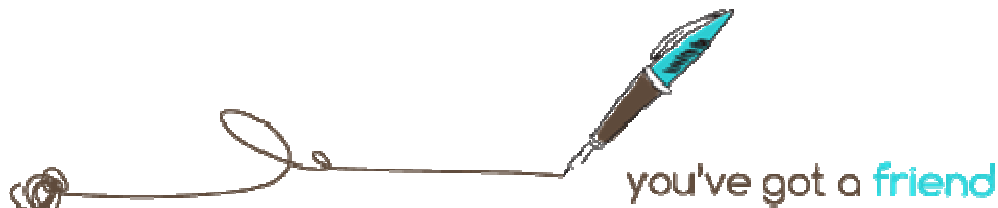
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From: Motor Claims <motorclaims@kscgp.com>

Sent: Thursday, 26 January 2023 3:55 PM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: RE: SW(DS) : 2nd Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

Dear Josephine,

Please be informed that our client is not agreeable to your list of surveyors.

We enclose herein our 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

We take this opportunity to wish you a Happy & Prosperous Lunar New Year!

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, 26 January 2023 3:06 pm
To: Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>
Subject: FW: SW(DS) : RE : 1st Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

Without Prejudice

Dear Sharon

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

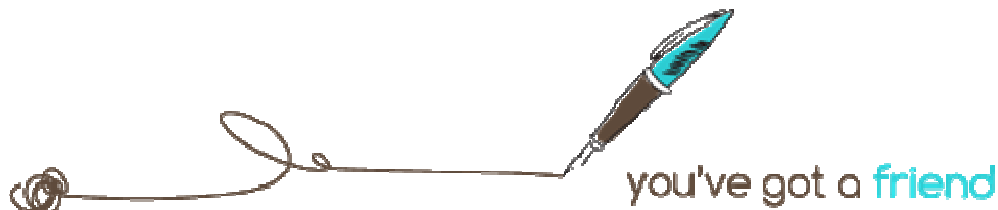
Josephine Wong
Senior Executive | Claims



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From: Motor Claims <motorclaims@kscgp.com>

Sent: Thursday, 26 January 2023 2:34 pm

To: motor claims <motorclaims@eqinsurance.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: SW(DS) : RE : 1st Notice to Conduct Pre-Repair Survey - Your insured: FBU 762A | Our Ref : JP/SW(DS)/23/SJN 3045J/DW - Accident involving SJN 3045J, FBJ 5639Z. FBU 762A and GBK 2406T along Hougang Avenue 5 towards Uppers Serangoon Road on 20.01.23

Dear Sirs,

We enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Please note that this is a chain collision.

We take this opportunity to wish you a Happy & Prosperous Lunar New Year!

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei
KSCGP Juris LLP

[133 New Bridge Road](#)
#17-03 Chinatown Point
Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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