

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 26 January 2023 10:48 AM
To: Vincent Seah; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM23D200598/C02/ SJJ2573D/TOHHS & YOUR REF SKZ3318Y, DOA 25.01.2023 11:45 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: SKZ3318Y

OUR REF: SNM23D200573/C02/SJJ2573D/TOHHS – ACCIDENT **NOT REPORTED**

Hi

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SKZ3318Y. (**email below refers**)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Sent: Thursday, 26 January 2023 10:43 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200598/C02/ SJJ2573D/TOHHS & YOUR REF SKZ3318Y, DOA 25.01.2023 11:45 (SGT) TO CONDUCT PRS

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Hi

Mohd Taufikh (LKK)

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 26 January 2023 10:33 AM
To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200598/C02/ SJJ2573D/TOHHS & YOUR REF SKZ3318Y, DOA 25.01.2023 11:45 (SGT) TO CONDUCT PRS

This email was sent from outside of your organisation

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YOUR REF: SKZ3318Y

OUR REF: SNM23D200573/C02/SJJ2573D/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email pertaining of 25 January 2023 at 5.31 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 26 January 2023 9:27 am

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200598/C02/ SJJ2573D/TOHHS & YOUR REF SKZ3318Y, DOA 25.01.2023 11:45 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly conduct PRS SKZ3318Y possible.

Please contact our claims department Alfred Toh the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175
W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7Ceef9309c7ba9421d745708daff3c7cee%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638102932496871237%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=F8HihYgdy2%2BOTqL2cZRn0b%2BT9oVpu99dpf5eDof41jE%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7Ceef9309c7ba9421d745708daff3c7cee%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638102932496871237%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=%2BxKOiplwazxCQrTXQsXYaMyRu7QCTM%2FA137EUt4x%2BNQ%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

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