

## Meng Yan (LKK Auto)

---

**From:** Rajes (LKK Auto)  
**Sent:** Thursday, 26 January 2023 10:27 AM  
**To:** Cecilia Lee; assignments; SUR  
**Cc:** Jacqueline Tan  
**Subject:** RE: OUR REF: SNM23D200513/C02/ SMV7405A/TANCHC & YOUR REF GBE5890P, DOA: 14.01. 2023 14:25 TO CONDUCT PRS

Dear Cecilia,

Thank you for the assignment.  
Please be informed that vehicle not in the workshop, repairer will arrange

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Wednesday, 25 January 2023 5:17 PM  
**To:** WAH HONG MOTORS & CREDIT PTE LTD <[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D200513/C02/ SMV7405A/TANCHC & YOUR REF GBE5890P, DOA: 14.01. 2023 14:25 TO CONDUCT PRS

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 25 January 2023 4:31 pm

To: Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

Subject: Fwd: OUR REF: SNM23D200513/C02/ SMV7405A/TANCHC & YOUR REF GBE5890P, DOA: 14.01. 2023 14:25 TO CONDUCT PRS

---

From: WAH HONG MOTORS & CREDIT PTE LTD <[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>

Sent: Wednesday, January 25, 2023 3:35:06 PM

To: Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Subject: Re: OUR REF: SNM23D200513/C02/ SMV7405A/TANCHC & YOUR REF GBE5890P, DOA: 14.01. 2023 14:25 TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to the above matter.

We select LKK to conduct the PRS.

Please advise on the liability.

Thank you.

On 19-Jan-23 9:57 AM, Jacqueline Tan wrote:

**Without Prejudice**

**Our reference: SNM23D200513/C02/ SMV7405A/TANCHC**

**Your reference: GBE5890P**

Dear Sirs,

**ACCIDENT INVOLVING SMV7405A & GBE5890P ON 14/01/2023**

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,  
**Jacqueline Tan**  
Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 19 January 2023 9:33 am  
**To:** WAH HONG MOTORS & CREDIT PTE LTD <[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D200513/C02/ SMV7405A/TANCHC & YOUR REF GBE5890P, DOA: 14.01. 2023 14:25 TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS GBE5890P possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [https://checkpoint.url-](https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&g=M2RhNzNjOTcyZTQ5ZDk5Zg==&h=ZTgxM2ZlZGY0NjU0Zjg2MmUzZjlmMWJkMzI0ZGQ0OWM0OWE3YTc3YzY3MzFiODcxN2NmZGM3MDgzYzNiN2Y4YQ==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=)

[protection.com/v1/url?o=www.sg.cntaiping.com&g=M2RhNzNjOTcyZTQ5ZDk5Zg==&h=ZTgxM2ZlZGY0NjU0Zjg2MmUzZjlmMWJkMzI0ZGQ0OWM0OWE3YTc3YzY3MzFiODcxN2NmZGM3MDgzYzNiN2Y4YQ==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=](https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&g=M2RhNzNjOTcyZTQ5ZDk5Zg==&h=ZTgxM2ZlZGY0NjU0Zjg2MmUzZjlmMWJkMzI0ZGQ0OWM0OWE3YTc3YzY3MzFiODcxN2NmZGM3MDgzYzNiN2Y4YQ==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=) | FB: [https://checkpoint.url-](https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=NWViNjI4ZTNmNDg1MGJmYw==&h=MzI4MDdiMmE2MTA2YTU3NGlxNjNINzE3NGViYjU3ODZlZjc5NjIhOTVmYWYyMmExNTZjMjFkMDc2ZWY5ZGQyNg==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=)

[protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=NWViNjI4ZTNmNDg1MGJmYw==&h=MzI4MDdiMmE2MTA2YTU3NGlxNjNINzE3NGViYjU3ODZlZjc5NjIhOTVmYWYyMmExNTZjMjFkMDc2ZWY5ZGQyNg==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=](https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=NWViNjI4ZTNmNDg1MGJmYw==&h=MzI4MDdiMmE2MTA2YTU3NGlxNjNINzE3NGViYjU3ODZlZjc5NjIhOTVmYWYyMmExNTZjMjFkMDc2ZWY5ZGQyNg==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=) | WeChat: 太平狮城 Taiping SG

[protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=NWViNjI4ZTNmNDg1MGJmYw==&h=MzI4MDdiMmE2MTA2YTU3NGlxNjNINzE3NGViYjU3ODZlZjc5NjIhOTVmYWYyMmExNTZjMjFkMDc2ZWY5ZGQyNg==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=](https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=NWViNjI4ZTNmNDg1MGJmYw==&h=MzI4MDdiMmE2MTA2YTU3NGlxNjNINzE3NGViYjU3ODZlZjc5NjIhOTVmYWYyMmExNTZjMjFkMDc2ZWY5ZGQyNg==&p=YzJlOmN0aXNnOmM6bzo5ZDIhNjYyNGQ4ZDA4MzZmYjUxMWRINDdiODhmMWZiOTp2MTp0OIQ=) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

--

Regards,

Jo  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S (608581)

[Tel: \(65\)67737377](tel:(65)67737377)

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail.

Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).