

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jan 2023 14:00	Clm Veh Model Changed	(201867) SYM GTS 200 172cc.	[I] Priscilla Liou Shi Hui
2	20 Jan 2023 14:00	Clm Created	Reg No: FBH9676A. Policy No: 1001742541. Acct Date: 2023/01/17. Claim Type: OD. Created from SAS:SG0F231J0001	[I] Priscilla Liou Shi Hui
3	20 Jan 2023 14:01	Clm Registration Modified	Pol Cover:1->6.	[I] Priscilla Liou Shi Hui
4	20 Jan 2023 14:12	Clm Registration Modified	Claim Type:OD->OD TFR.	[I] Priscilla Liou Shi Hui
5	20 Jan 2023 14:55	Clm Registration Modified	Claim Type:OD TFR->OD.	[I] Priscilla Liou Shi Hui
6	20 Jan 2023 16:55	Clm Registration Modified	Rep:200124->1137. Init.Est.:TBA->1,200. Excess: -> 300.00.	[I] Ganesh Sinathambi
7	20 Jan 2023 17:03	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert this is a fire case which require survey and apply for SCDF report. Please check if there is any modification to the motorcycle as in the police report statement stated that SCDF unplugged	[I] Ganesh Sinathambi
8	20 Jan 2023 17:03	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2023/01/21	[I] Ganesh Sinathambi
9	20 Jan 2023 17:03	Adj Mandate Set	Approved:999999.00.Reinsp:Adj decides.	[I] Ganesh Sinathambi
10	20 Jan 2023 17:11	Clm Registration Modified	Rep:1137->200124. Init.Est.:1,200->TBA.	[I] Ganesh Sinathambi
11	20 Jan 2023 17:11	Clm Registration Modified	Policy From:2021/05/26->2022/05/26.	[I] Ganesh Sinathambi
12	20 Jan 2023 17:12	Clm Registration Modified	Init.Est.:TBA->1,200.	[I] Ganesh Sinathambi
13	20 Jan 2023 17:23	Assignment 1st Accessed		[A] Ong Zi Hui
14	20 Jan 2023 17:25	Adj Assignment Cancelled	outsource as per Lee instruction. (fire case)	[I] Ong Zi Hui
15	20 Jan 2023 17:25	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Ong Zi Hui
16	20 Jan 2023 17:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please survey & revert this is a fire case which require survey and apply for SCDF report. Please check if there is any modification to the motorcycle as in the police report statement stated that SCDF unplugged the wire from	[I] Ong Zi Hui
17	20 Jan 2023 17:25	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2023/01/21	[I] Ong Zi Hui
18	20 Jan 2023 17:25	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Ong Zi Hui
19	20 Jan 2023 17:33	Assignment 1st Accessed		[A] NA MENG YAN
20	27 Jan 2023 15:29	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] CELINE FONG
21	31 Jan 2023 16:08	Adj Rpt Initiated		[A] SHIAU CHAN
22	31 Jan 2023 16:08	Insured Phone No Updated	[97806590] -> [+6597806590]	[A] SHIAU CHAN
23	31 Jan 2023 16:08	Clm Dtl Modified	Vehicle Class: -> -1.	[A] SHIAU CHAN
24	31 Jan 2023 16:09	Clm Dtl Modified	Vehicle Class: -> -1.	[A] SHIAU CHAN
25	31 Jan 2023 16:09	Clm Dtl Modified	Vehicle Class: -> -1.	[A] SHIAU CHAN
26	02 Feb 2023 14:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/02/19	[A] SHIAU CHAN

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No.	On	Audit	Remarks	By
27	02 Feb 2023 14:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/19	[A] SHIAU CHAN
28	02 Feb 2023 14:50	Adj Mandate Request	Cur.Reg:0.00:DAMAGES CONSISTENT. PENDING REPAIR COST FROM REPAIRER	[A] SHIAU CHAN
29	02 Feb 2023 17:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/19	[I] Ganesh Sinathambi
30	02 Feb 2023 17:12	Adj Mandate Set	Revoked.	[I] Ganesh Sinathambi
31	14 Feb 2023 08:48	Clm Registration Modified	Init.Est.:1,200->2,491.	[I] Ganesh Sinathambi
32	16 Feb 2023 12:04	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/02/19	[A] SHIAU CHAN
33	16 Feb 2023 12:06	Adj Mandate Request	Cur.Reg:0.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER ABLE TO REPAIR THE VEHICLE NOT MORE THAN \$2,000.00 on Lump Sum basis. WE HAVE NOT AUTHORISE R EPAIR.	[A] SHIAU CHAN
34	16 Feb 2023 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/19. Mandate Remarks: Please proceed to authorize the repair under lump sum repair not exceeding \$2,000(including check & supplementary items) before excess \$300.00 and GST. *Before authorize the repair, please ensure	[I] Ganesh Sinathambi
35	16 Feb 2023 15:42	Adj Mandate Set	Approved:2000.00:Please proceed to authorize the repair under lump sum repair not exceeding \$2,000(including check & supplementary items) before excess \$300.00 and GST. *Before authorize the repair, please ensure to have owner to sign undertaking	[I] Ganesh Sinathambi
36	16 Feb 2023 16:04	Adj Assignment Cancelled		[I] Ganesh Sinathambi
37	16 Feb 2023 16:04	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Ganesh Sinathambi
38	16 Feb 2023 16:21	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please survey & revert this is a fire case which require survey and apply for SCDF report. Please check if there is any modification to the motorcycle as in the police report statement stated that S	[I] Ganesh Sinathambi
39	16 Feb 2023 16:21	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2023/02/17	[I] Ganesh Sinathambi
40	16 Feb 2023 16:21	Adj Mandate Set	Approved:999999.00.Reinsp:Adj decides.	[I] Ganesh Sinathambi
41	16 Feb 2023 16:22	Assignment 1st Accessed		[A] Crystal Lee
42	16 Feb 2023 16:23	Adj Assignment Cancelled	Re-assign to LKK as per CH instruction. Case was accidentally cancelled.	[I] Crystal Lee
43	16 Feb 2023 16:23	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Crystal Lee
44	16 Feb 2023 16:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please survey & revert this is a fire case which require survey and apply for SCDF report. Please check if there is any modification to the motorcycle as in the police report statement stated that SCDF unplug the wire fro	[I] Crystal Lee
45	16 Feb 2023 16:23	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2023/02/17	[I] Crystal Lee
46	16 Feb 2023 16:23	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Crystal Lee
47	16 Feb 2023 16:35	Assignment 1st Accessed		[A] SHIAU CHAN
48	16 Feb 2023 16:41	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] SHIAU CHAN

Date From    Date To    Audit Type 

ACTIVITY

[16/02/2023 16:22] Crystal Lee:
Re-assign to LKK as per CH instruction. Case was accidentally cancelled.
[20/01/2023 17:23] Ong Zi Hui:
outsource as per Lee instruction.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2906405	31 Jan 2023 16:08:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBH9676A		11.00
2907130	20 Jan 2023 14:02:50	Auto SMS Charges (Insurer)	Motor	MSIG Insurance	MSIG Insurance	FBH9676A	300281	xx.xx

				(Singapore) Pte. Ltd.	(Singapore) Pte. Ltd. (HQ)		
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