

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 27 January 2023 9:54 AM  
**To:** Claims; SUR  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLU 5639 Y DOA 9/1/2023

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SLU 5639Y (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Shiau Chan (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 18 January 2023 9:13 AM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OWN DAMAGE CLAIM FOR SLU 5639 Y DOA 9/1/2023

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 20/1/2023 @2pm. 281 alexandra rd 1. Owner waiting.

Thank you.

**Best regards,**  
**George Wong**  
**Claims advisor**

· **PREMIUM AUTOMOBILES**  
(Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
**p.** +65 6366 2323 **d.** 66900293  
**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 **p.** +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you