

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

3/5/2023

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SMK6537S (1330) Your Ref : CC6/CTI23000724/pa3

Dear Sir,

VEHICLE # : SMK6537S
ACCIDENT INVOLVING : SMK6537S & GBF9460R ALONG PASIR RIS DRIVE 3 BETWEEN ST 53 & DRIVE 8 ON 18/1/23

COST OF REPAIR	\$6,000.00 (As agreed)
RENTAL	\$1,058.40
LTA & GIA SEARCH	\$33.00
TOWING	\$60.00

COST OF REPAIR ADD GST 8% \$480.00

TOTAL \$7,631.40

Seven Thousand Six Hundred Thirty-One Singapore Dollars and Forty Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 18/1/2023 INVOLVING SMK6537S GBF9460R

ALONG / AT

PASIR DRIVE 3 BETWEEN STREET 53 & DRIVE 8

I/We ANUAR BIN BAHARI (NRIC No. S1421226D)

of APT BLK 268 PASIR RIS STREET 21 #02-426 S(510268)

1. The owner of motor vehicle no. SMK6537S hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.

~~2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.~~

~~3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.~~

~~4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.~~

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, **Ryder Auto Pte Ltd**.

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 18/1/2023 20 _____



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00050482203 Claim No : SNM23D200529/C02/GBF9460R/LEEPG

Claimant : ANUAR BIN BAHARI

Amount : S\$7,253.40
DOLLARS SEVEN THOUSAND TWO HUNDRED FIFTY THREE AND CENTS
FORTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMK 6537S

Insured Vehicle No. : GBF 9460R

Date of Loss : 18/01/2023

Place of Accident : PASIR RIS DRIVE 3, BETWEEN STREET 53 & DRIVE 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CSB LOGISTICS PTE LTD

Driver Name : LIM KHOON HWEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,480.00
(3) Loss of Use/Rental/Earning	S\$	680.40
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	33.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 7,253.40

Claimant Name : ANUAR BIN BAHARI

NRIC No : S1421226D

Signature : 

Date : 3/8/23

My execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

3/5/2023

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SMK6537S (1330) Your Ref : CC6/CTI23000724/pa3

Dear Sir,

VEHICLE # : SMK6537S
ACCIDENT INVOLVING : SMK6537S & GBF9460R ALONG PASIR RIS DRIVE 3 BETWEEN ST 53 &
DRIVE 8 ON 18/1/23

COST OF REPAIR \$6,000.00 (As agreed)

COST OF REPAIR ADD GST 8% \$480.00

TOTAL \$6,480.00

Six Thousand Four Hundred Eighty Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: unigtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Anuar Bin Bahari
Blk 268 Pasir Ris Street 21
02-426
Singapore 510268

TAX INVOICE

NO. **WP/202841**

Date: **03.02.2023**

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Toyota Corolla Altis 1.6 Auto Registration no. SJF 4219 K self driven as from 19.01.2023 to 02.02.2023.			
	14 days at \$70.00 per day		\$	980.00
	Add GST at 8%		\$	980.00
	Amount Due		\$	78.40
			\$	1058.40
	(SIN DOLLARS: ONE THOUSAND FIFTY EIGHT AND FORTY CENTS ONLY)			
	Standard Rated Supplies:\$		980.00	
	Total Amount of GST:\$		78.40	

AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: unigtour@singnet.com.sg

Co. Reg. No.: 197401067R
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AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: unigtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **23915**

VEHICLE NO.

SJF 4219K

MAKE/MODEL

TOYOTA COROLLA ALTIS

NAME OF HIRER	MR ANUR BIN BAHARI		
ADDRESS	BLK 268 PASIR RIS STREET 21 # 02-426 SINGAPORE 510268		
OFFICE TEL	RES TEL	HP	
NAMED DRIVER	MISS SITI NUR BIN ALBUKHARI BINTE ANUR		
OCCUPATION	NATIONALITY		
PASSPORT / NRIC	59407438Z	DATE OF BIRTH	010394
DRIVING LIC NO.	S 9407438Z		
PLACE OF ISSUE	S'PORE	DATE PASS/EXPIRY	27/01/22

ADDITIONAL NAMED DRIVER			
ADDRESS	SINGAPORE		
OFFICE TEL	RES TEL	HP	
OCCUPATION	NATIONALITY		
PASSPORT / NRIC	DATE OF BIRTH		
DRIVING LIC NO			
PLACE OF ISSUE	DATE PASS/EXPIRY		

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

- A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"
- B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"
- THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

\$1200

NOTE: HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.
YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS
PRINTED OVERLEAF.

DATE OUT	19/1/23				TIME OUT	1240hrs			
PETROL OUT	E	1/4	1/2	3/4	F				
DATE IN	02/02/23				TIME IN	1935hrs			
PETROL IN	E	1/4	1/2	3/4	F				
RENTAL RATES:					\$	C			
MONTHLY	@ \$								
WEEKLY	@ \$								
DAILY	14 @ \$ 70				980.00				
C.D.W. FEE									
PETROL CONSUMPTION									
DELIVERY CHARGE									
COLLECTION CHARGE									
SUB-TOTAL									
GST	@ 8 %				78.40				
RENTAL DEPOSIT									
TOTAL:					1058.40				

DEPOSIT REFUND

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY:

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1. ON _____ TIME _____
2. ON _____ TIME _____
3. ON _____ TIME _____

DATE:

19/01/2023

1243 hrs.

SIGNATURE OF HIRER

[Signature]

DATE:

19/01/2023

1243 hrs.

SIGNATURE OF HIRER

[Signature]

UNIQUE TOURIST SERVICE PTE LTD
20 SIN MING LANE #08-51, MIDVIEW CITY
SINGAPORE 573968

Co's Registration No. 197401067R
GST Registration No. M2-0019671-6

Ryder Auto Pte Ltd
2 Kaki Bukit Avenue 2
02-19/22 AutoHub @ Kaki Bukit
Singapore 417921

Tax Invoice No. 226213

Date: 03.02.2023

Rental of one unit Toyota Corolla Altis 1.6 Auto
SJF 4219 K self driven by Mr Anuar Bin Bahari
as from 19.01.2023 to 02.02.2023.

14 days at \$70.00 per day

\$ 980.00

\$ 980.00

Add GST at 8%

\$ 78.40

Amount Due

\$ 1058.40

(SIN DOLLARS: ONE THOUSAND FIFTY EIGHT AND FORTY CENTS ONLY)

Standard Rated Supplies:\$

980.00

Total Amount of GST:\$

78.40


Authorised Signature

Remarks : SMK 6537 S



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 25/01/2023

Your Ref No: SMK6537S

Dear Sir/Madam,

Date of Accident: 18/01/2023 00:00 (SGT)

Vehicle No: SMK6537S

Place of Accident: 3 Pasir Ris Drive 3, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBF9460R	3 Pasir Ris Drive 3, Singapore	(31.00)	1	(28.70)
GST Amount				(2.30)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBF9460R

Date of Accident

18/01/2023 日

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 21/04/2022 - 20/04/2023

Requested By ZEPH CHAN (Ryder Auto Pte Ltd)

Requested Date 19/01/2023 12:07

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



CASH SALE/WORK ORDER

No. 230311

Date: 18-1-2023

寶號

Messrs:

Cash Rider

車號

Vehicle No:

SMK 6537S

車型

Model No:

Honda

時間(日/夜)

Time (day/night)

day/night

Contact No:

-

由

Location:

Pahr Ris Dr 1

到

To:

Kaki Bukit Autohub 03-19/22

Cash \$:

60

其他

Others:

經手人

Authorised By:

Ju

Tow Truck

Driver Name:

Michael Gao

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

☐ Jump Start/Changing of battery

☐ Tyre Replacement

☒ Accident/Breakdown

☐ Multi/Basement

☐ With Load/Cargo Box

☐ King Dolly

☐ Transport Charge

☐ Low Body Kit

☐ Door Opening Service

☐ Crane Up/Winch Out

☐ Collect Doc/Key

☐ Repo

☐ Woodlands and Tuas Checkpoint

CLAIM NOTIFICATION - ACCIDENT INVOLVING GBF9460R(CHINA TAIPING) AND SMK6537S AT/ ALONG PASIR RIS DRIVER 3 NEAR LAMP POST 151 ON 18/01/2023

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 18/2/2023 8:39 PM

To: OPS@CHONGSENG.COM.SG <OPS@CHONGSENG.COM.SG>

CSB LOGISTICS PTE LTD

[By Email Only]

DRIVER: LIM KHOON HWEE

Dear Sir/Madam,

You Ref: GBF9460R

Our Ref: CC6/CTI23000724/Apa3

ACCIDENT INVOLVING GBF9460R(CHINA TAIPING) AND SMK6537S AT/ ALONG PASIR RIS DRIVER 3 NEAR LAMP POST 151 ON 18/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMK6537S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 19 July 2023 3:46 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - OUR REF: SNM23D200529/C02/GBF9460R/LEEPG - Direct Settlement - Accident Involving GBF9460R (OI : CTI - TBA) AND SMK6537S (TP : LKK REF - CC6/CTI22003060/Aga3) on 18/01/2023

Hi Hsiao Tong

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, June 26, 2023 10:33 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - OUR REF: SNM23D200529/C02/GBF9460R/LEEPG - Direct Settlement - Accident Involving GBF9460R (OI : CTI - TBA) AND SMK6537S (TP : LKK REF - CC6/CTI22003060/Aga3) on 18/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM23D200529/C02/GBF9460R/LEEPG**
LKK ref : CC6/CTI23000724/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF9460R(CHINA TAIPING) AND SMK6537S(TP) ON 18/01/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$7,404.60(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$15,245.28	\$ 6,480.00 (\$6,000.00 + 8%GST)
2. Loss of RENTAL (14days x \$70.00)(+8%GST)	\$ 1,058.40	\$ 831.60 (11DAYS X \$70.00)(+8%GST)
3. LTA/GIA Search Fee	\$ 33.00	\$ 33.00
4. TOWING FEE	\$ 60.00	\$ 60.00

Total	\$16,396.68	\$ 7,404.60
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Surveyor recommended 6days for repair + 1PRS + 1SUNDAY + 3PH(22/01-24/01/2023) = 11DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, February 10, 2023 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: SNM23D200529/C02/GBF9460R/LEEPG - Direct Settlement - Accident Involving GBF9460R (OI : CTI - TBA) AND SMK6537S (TP : LKK REF - CC6/CTI22003060/Aga3) on 18/01/2023

Message Classification: *Strictly Confidential*

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 9 February 2023 4:49 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF9460R (OI : CTI - TBA) AND SMK6537S (TP : LKK REF - CC6/CTI22003060/Aga3) on 18/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 6537S at M/s Ryder Auto Pte Ltd - Kaki Bukit on 26/01/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)