



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

TO: China Taiping Insurance (S) Pte Ltd
3 Anson Rd, #16-00 Springleaf Tower, Singapore
Attn: 6389 6111 Fax: 6222 1033

C/O: LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

LETTER OF DEMAND

Tax Invoice : **202304-0038**
Date : 10/04/2023
Vehicle : SMV2354X
Make Model : **RAIZE, 1000cc**
Accident Date : 10/01/2023 08:35 (SGT)
Accident Location : BOON LAY AVE, SINGAPORE

<u>Particular</u>	<u>Amount</u>
1. COST OF REPAIR	\$5,200.00
2. RENTAL FEE,, 05 Days x \$120.00 per day	\$ 600.00
3. Pre-Repair Inspection, 02 days x @\$120.00 per day	\$ 240.00
<u>Total \$6,040.00</u>	

SAY TOTAL SINGAPORE DOLLARS: SIX THOUSAND FORTY ONLY


YSK Auto Workshop

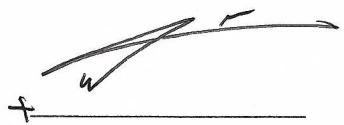
LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP**

Re: ACCIDENT 10/01/2023 0837AM INVOLVING SMV 2354X & SLG 2422 Z
ALONG BOON LAY
JALAN

1. I/WE the registered owner of vehicle SMV 2354X hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. I/WE undertake to co-operate fully with **YSK AUTO WORKSHOP** and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of third party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.

DATE THIS 10 DAY OF 01 20 23


Signature of Owner

(Company's stamp – if any)


Signature of Witness

Name of Witness:

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00211042206 Claim No : SNM23D200310/C02/SLG2422Z/TANCHC

Claimant : WARISAN BIN ISMAIL

Amount : **S\$5,700.00**
SINGAPORE DOLLARS FIVE THOUSAND SEVEN HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMV2354X
Insured Vehicle No. : SLG2422Z

Date of Loss : 10/01/2023
Place of Accident : JALAN BOON LAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIA TONG LAI
Driver Name : SIA TONG LAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,200.00
(3) Loss of Use/Rental/ Earning	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	5,700.00
	=====	

Claimant Name : WARISAN BIN ISMAIL

NRIC No : S8019996A

Signature : 

Date : 07 06 2023



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

TO: China Taiping Insurance (S) Pte Ltd
3 Anson Rd, #16-00 Springleaf Tower, Singapore
Attn: 6389 6111 Fax: 6222 1033

C/O: LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

FINAL BILL

Tax Invoice : **202304-0038**
Date : 10/04/2023
Vehicle : SMV2354X
Make Model : **RAIZE, 1000cc**
Accident Date : 10/01/2023 08:35 (SGT)
Accident Location : BOON LAY AVE, SINGAPORE

Particular	Amount
COST OF REPAIR	\$5,200.00

Total S 5,200.00

SAY SINGAPORE DOLLARS: FIVE THOUSAND TWO HUNDRED ONLY



YSK Auto Workshop

EAZI EAZI CAR LEASING AND MARKETING PTE LTD

Invoice EAZI_INV-0750
Date: 17-Jan-2023
Cashier: Jane
Term:

Bill To: **WARISAN BIN ISMAIL** (SMV2354x)
BLK 227 CHOA CHU KANG CENTRAL #03-195 S(680227)

Contact:

Car No. Plate: SKD9982E
Car Make/Model: KIA CERATO FORTE 1.6A

Item Description**Amount (S\$)**

Rental (5 Days) 10-Jan-2023 - 14-Jan-2023

600.00

Remarks:

Sub Total:SGD 600.00

Discount:SGD

Total Amt. Payable:SGD 600.00

This document is computer generated. No signature is required

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 6 February 2023 3:29 pm
To: tonglai88@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLG2422Z (CHINA TAIPING) AND SMV2354X AT/ALONG JALAN BOON LAY ON 10/01/2023

Our Ref: CC6/CTI23000720/Apa3

Insured Name : Sia Tong Lai

Insured Driver : Sia Tong Lai

Dear Sir/Madam,

ACCIDENT INVOLVING SLG2422Z (CHINA TAIPING) AND SMV2354X AT/ALONG JALAN BOON LAY ON 10/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMV2354X** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 7 June 2023 12:14 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident Involving SLG2422Z (OI : CTI - TBA) AND SMV2354X (TP : LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023

Hi Ezlyna,

Please proceed with proposed.

At the same time, obtain LOA & Rental Agreement to effect payment.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Wednesday, June 7, 2023 8:30 AM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident Involving SLG2422Z (OI : CTI - TBA) AND SMV2354X (TP : LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to your email below.

Kindly find amended summary for this claim as follows:-

We seek your approval to offer repairer "YSK Auto Workshop" at \$5,700.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,796.75	\$ 5,200.00 (L/Sum)
2. Loss of Rental (5 days x \$120)	\$ 600.00	\$ 500.00 (5 days x \$100)

3. Pre-repair inspection (2 days x \$120)	\$ 240.00	\$ -
Total	\$10,636.75	\$ 5,700.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

With warmest regards,
Ezlyna

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, June 6, 2023 2:35 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident Involving SLG2422Z (OI : CTI - TBA) AND SMV2354X (TP : LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023

Hi Ezlyna,

Don't you see the Original LOD amount??

Particular	Amount
1. COST OF REPAIR	\$5,200.00
2. RENTAL FEE,, 05 Days x \$120.00 per day	\$ 600.00
3. Pre-Repair Inspection, 02 days x @\$120.00 per day	\$ 240.00
Total	\$6,040.00

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Tuesday, June 6, 2023 2:05 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident Involving SLG2422Z (OI : CTI - TBA) AND SMV2354X (TP : LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200310/C02/SLG2422Z/TANCHC
LKK ref : CC6/CTI23000720/Apa3

Dear Jacqueline,

ACCIDENT INVOLVING SLG2422Z (CHINA TAIPING) AND SMV2354X (TP) ON 10/01/2023

We refer to the above matter.

It is an accident under BOLA:27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "YSK Auto Workshop" at \$5,700.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,796.75	\$ 5,200.00 (L/Sum)
2. Loss of Rental (5 days x \$120)	\$ 600.00	\$ 500.00 (5 days x \$100)
Total	\$10,396.75	\$ 5,700.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 25, 2023 9:06 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident Involving SLG2422Z (OI : CTI - TBA) AND SMV2354X (TP : LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM23D200310/C02/SLG2422Z/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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