EzLyna (LKKAuto)

From: Jacqueline Tan < jacqueline.tan@sq.cntaipinq.com>

Sent: Wednesday, 7 June 2023 12:14 pm

To: EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct

Settlement - Accident Involving SLG2422Z (OI: CTI - TBA) AND SMV2354X (TP: LKK REF

- CC6/CTI23000720/Apa3) on 10/01/2023

Hi Ezlyna,

Please proceed with proposed.

At the same time, obtain LOA & Rental Agreement to effect payment.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Wednesday, June 7, 2023 8:30 AM

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident

Involving SLG2422Z (OI: CTI-TBA) AND SMV2354X (TP: LKK REF-CC6/CTI23000720/Apa3) on 10/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to your email below.

Kindly find amended summary for this claim as follows:-

We seek your approval to offer repairer "YSK Auto Workshop" at \$5,700.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,796.75	\$ 5,200.00 (L/Sum)
2. Loss of Rental (5 days x \$120)	\$ 600.00	\$ 500.00 (5 days x \$100)

3. Pre-repair inspection (2 days x \$120)	\$ 240.00	\$ -
Total	\$10,636.75	\$ 5,700.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

With warmest regards,

Ezlyna

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, June 6, 2023 2:35 PM

To: EzLyna (LKKAuto) < ezlyna@lkkauto.com">ezlyna@lkkauto.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident

Involving SLG2422Z (OI: CTI - TBA) AND SMV2354X (TP: LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023

Hi Ezlyna,

Don't you see the Original LOD amount??

Particular		Amount
1.	COST OF REPAIR	\$5,200.00
2.	RENTAL FEE,, 05 Days x \$120.00 per day	\$ 600.00
3.	Pre-Repair Inspection, 02 days x @\$120.00 per day	\$ 240.00

Total \$6,040.00

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, June 6, 2023 2:05 PM

To: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>; Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: {SEEK MANDATE} /YR REF: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident

Involving SLG2422Z (OI: CTI-TBA) AND SMV2354X (TP: LKK REF-CC6/CTI23000720/Apa3) on 10/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200310/C02/SLG2422Z/TANCHC

LKK ref: CC6/CTI23000720/Apa3

Dear Jacqueline,

ACCIDENT INVOLVING SLG2422Z (CHINA TAIPING) AND SMV2354X (TP) ON 10/01/2023

We refer to the above matter.

It is an accident under BOLA:27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "YSK Auto Workshop" at \$5,700.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,796.75	\$ 5,200.00 (L/Sum)
2. Loss of Rental (5 days x \$120)	\$ 600.00	\$ 500.00 (5 days x \$100)
Total	\$10,396.75	<u>\$ 5,700.00</u>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 25, 2023 9:06 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >; CS A Team < cs-a@lkkauto.com >

Subject: O/R: SNM23D200310/C02/SLG2422Z/TANCHC/ RE: Direct Settlement - Accident Involving SLG2422Z (OI: CTI-TBA) AND SMV2354X (TP: LKK REF - CC6/CTI23000720/Apa3) on 10/01/2023
Dear all,
Please note that officer in charge for this case is Jacqueline Tan.
Claim no SNM23D200310/C02/SLG2422Z/TANCHC.
Dear Jacqueline,
Pls revert LKK.
Thank you Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 F: (65) 62247175 W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.