

EzLyna (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 26 June 2023 5:56 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM23D200569/C02/XE949C/LEEPG - Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

Without Prejudice

Hi Ezlyna,

Please negotiate for Loss of use – 10 DAYS @\$100 - \$120

Agree on Cost of repair and LTA search fee.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 10, 2023 5:21 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM23D200569/C02/XE949C/LEEPG - Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

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Your ref: SNM23D200569/C02/XE949C/LEEPG

LKK ref : CC6/CTI23000703/Apa3

Dear Cecilia,

ACCIDENT INVOLVING XE949C (CHINA TAIPING) AND GBF1771X (TP) ON 10/01/2023

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Xin Hua Workshop Pte Ltd" at \$11,486.75 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 28,937.59	\$ 10,260.00 w/GST (L/Sum)
2. Loss of Rental (10 days x \$150)	\$ 1,500.00	\$ 1,200.00 (10 days x \$120)
3. LTA Search fee	\$ 26.75	\$ 26.75
Total	\$ 30,464.34	\$ 11,486.75

Surveyor recommended 10 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)

Sent: Monday, April 17, 2023 11:13 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM23D200569/C02/XE949C/LEEPG - Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

Dear Cecilia,

We refer to your request below.

I still pending the marked estimate from our surveyor. Will expedite with surveyor & forward to you upon receipt the same. Thank you.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, April 14, 2023 5:09 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D200569/C02/XE949C/LEEPG - Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

Hi LKK

Please let us have the repair estimate.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Cecilia Lee
Sent: Saturday, January 28, 2023 10:11 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D200569/C02/XE949C/LEEPG - Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Cecilia Lee
Sent: Wednesday, 25 January 2023 11:11 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM23D200569/C02/XE949C/LEEPG - Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards
Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 20 January 2023 4:09 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE949C (OI : CTI - TBA) AND GBF1771X (TP : LKK REF - CC6/CTI23000703/Apa3) on 10/01/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBF 1771X at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on 12/01/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)