



聯成汽車維修

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: SMX3390Z

11 March 2023

M/s. **AIG Asia Pacific Insurance Pte Ltd**

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attn: Motor Claims

Dear Sir

Re: Acc Invlg SMJ23C & SMX3390Z on 02.01.2023

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SMX3390Z

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 8% GST)	\$	850.34
2)	GIA Search Fee	\$	2.00
3)	Loss of Use (\$120 x 3 days)	\$	360.00
Total:		\$	<u>1,212.34</u>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2303009
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: eliselaw@successunited.com.sg

LETTER OF AUTHORISATION

To: **Success United Pte Ltd**
Singapore

RE: **ACCIDENT INVOLVING VEHICLE NOS: SMJ23C & SMX3390Z**
ALONG 505 Bishan Street 11 Multi-Storey Carpark ON 02.01.2023

I, **Lee Keng Hock (Li QingFu)** NRIC No: **S7325176A**
of **510 East Coast Road #02-03 Singapore 459135**
the owner of vehicle no. **SMJ23C** hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We undertake to co-operate fully with you to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Allianz Insurance (S) Pte Ltd**
Policy No. **SP2001419407-01**

Expiry Date : **23.03.2023**

Date **12.01.2023**

Excess : **N/A**

Owner's Signature/Co's stamp
Lee Keng Hock (Li QingFu)
NRIC No : **S7325176A**

Witness Signature/Name

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SUCCESS UNITED PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$850.34** (Repair Cost), **S\$270.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMJ 23C** that was damaged pursuant to the accident which occurred on **02/01/2023** (date) **505 BISHAN ST 11 MULTI-STOREY CARPARK** (location) involving vehicle no/s **SMX 3390Z**. This is pursuant to the inspection conducted on **16/01/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LEE KENG HOCK (LI QINGFU)** (the third party claimant”) of vehicle no. **SMJ 23C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMJ 23C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 06 (month) 2023 (year)



LUP

Signed by appointed surveyor

Ypting



Signed by “the workshop” (with chop)



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AIG Asia Pacific Insurance Pte Ltd
 AIG Building
 78 Shenton Way, #07-16
 Singapore 079120
 Attention : Motor Claim Department
 Contact : 64191053 Fax No. : 68357416

Tax Invoice : S2303009

Date : 11/03/2023
 Vehicle Num. : SMJ23C
 Make/Model : BMW 220i-2015
 Chassis/Eng# : WBA1L72050V491067/B2941176N20B20
 Accident Date : 02/01/2023
 Claim No. :
 Reference :
 Policy No. : SP2001419407-01 (23/03/2023)

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1 set	Frnt Bumper Clips		30.00
2.	1 pc	Frnt No. Plate Garnish Base		108.95
3.	1 pc	Frnt Grille Assy RH		152.55
List TotalS\$:				291.50
10.00% Discount S\$:				29.15
				262.35
SPECIAL NETT ITEMS :				
1.	1 set	Frnt No. Plate w/frame		45.00
Special Nett Total S\$:				45.00
LABOUR :				
To remove, rearrange electrical wirings, check lighting				30.00
To check aircon sensor & temperature sensor. *Owner complaint aircon not cold.				
To remove, repair and replaced damaged bodyparts, realign bodyworks & where consistent to the accident				200.00
To putty and respray painting on frnt bumper.				250.00
Labour Total S\$:				480.00

Total S\$: 787.35
 GST @ 8% S\$: 62.99
 Amount Due S\$: 850.34
 =====

SUCCESS UNITED PTE LTD

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMX3390Z

Date of Accident

02/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **07/01/2022 - 06/01/2023**

Requested By **Teo Wee Keong (Success Unite...**

Requested Date **12/01/2023 14:55**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 March 2023 5:33 PM
To: breinjing@gmail.com; miaohuiflo@gmail.com
Subject: ACCIDENT INVOLVING SMX3390Z(AIG) AND SMJ23C AT/ALONG 505 BISHAN STREET 11 MULTI STOREY CARPARK ON 02/01/2023

YEO WEN JING
DRIVER: MIAO HUI

[By Email Only]

Dear Sir/Madam,

Our Ref: CC6/AIG23000701/Apa3
You Ref: SMX3390Z

ACCIDENT INVOLVING SMX3390Z(AIG) AND SMJ23C AT/ALONG 505 BISHAN STREET 11 MULTI STOREY CARPARK ON 02/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMJ23C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jan 2023 15:37	Clim Dtl Modified	Claimant's Name: -> LEE KENG HOCK (LI QINGFU). Claimant's ID: -> SXXXX176A.	[A] HOW MEI KWAN
2	20 Jan 2023 15:37	Clim Veh Model Changed	(204678) BMW 220I 2.0 CONVERTIBLE HID NAV (A).	[A] HOW MEI KWAN
3	20 Jan 2023 15:37	Clim Created	Reg No: SMJ23C. Acct Date: 2023/01/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Success United Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Jan 2023 15:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Jan 2023 15:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/02	[A] HOW MEI KWAN
6	20 Jan 2023 15:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jan 2023 15:37	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Jan 2023 15:37	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Jan 2023 15:37	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Jan 2023 15:37	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	23 May 2023 11:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	23 May 2023 11:39	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	23 May 2023 11:39	Clim Dtl Modified	JPJ Reg. Date: -> 2015/07/30.	[A] JOANNE LEE KHANG MIN
14	23 May 2023 11:39	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	25 May 2023 12:11	Adj Mandate Request	Cur.Req:1152.34: Liability: 100%(B22) *Quantum: \$1,152.34(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
16	30 May 2023 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/02. Mandate Remarks: mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
17	30 May 2023 15:27	Adj Mandate Set	Approved:1152.34:mandate approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2902762	25 Jan 2023 10:28:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMJ23C	SMX3390Z	11.00
2968256	23 May 2023 11:39:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ23C	SMX3390Z	11.00