

Meng Yan (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 20 January 2023 12:57 PM
To: Celeste Ng; SUR; assignments
Cc: Teo, Grace; Chua, Gek Tiang Ruth
Subject: RE: Ref: CMTD2300191/RUC RE: Notice To Insurer To Conduct Pre-Repair Inspection - Traffic Accident Involving SNA 6645D & SKV 4219P On 12 January 2023

Without Prejudice

Dear Celeste,

We refer to your reply dated 20/01/2023.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, LKK AUTO to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK Auto,

Please make the arrangement to survey for SNA6645D by either Adrian/Marcus/Kenneth on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Celeste Ng <celeste@ongandshanllc.com>

Sent: Friday, January 20, 2023 12:31 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: Ref: CMTD2300191/RUC RE: Notice To Insurer To Conduct Pre-Repair Inspection - Traffic Accident Involving SNA 6645D & SKV 4219P On 12 January 2023

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Without Prejudice

Dear Sirs,

1. We refer to your email of 20 January 2023.
2. Our client objects appointing your surveyors as Single Joint Expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:
 - a. Marc Ananda - United Appraisal and Management Pte Ltd
 - b. Dennis Yap - PAL's Appraiser Pte Ltd
 - c. Yap Teck Lee - LCW Appraiser Pte Ltd
 - d. Yap Teck Chye - Mc-Coy Appraiser Pte Ltd
 - e. Dixon Yeo - Treasure Appraiser Pte Ltd
 - f. Andrew How - Prominent Appraiser Services
 - g. Alan Cheong K. H. - C L Appraiser Pte Ltd
 - h. T. T. Rajan - Appraisal Services
 - i. Sebastian Lim - Constant Appraiser Services
 - j. Aeon Auto Consultants LLP
4. Please let us know within 2 working days whether you are agreeable to the appointment of any of the above motor surveyors as a Single Joint Expert.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

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On 20 Jan 2023, at 10:52, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2300191/RUC
Your Reference: SNA6645D

Without Prejudice

Date: 20.01.2023

**Attention:
M/S ONG & SHAN LLC**

Dear Celeste,

ACCIDENT INVOLVING SNA6645D & SKV4219P ON 12.01.2023

We refer to your Notice of Accident dated 20/01/2023.

Please be informed that Ruth Chua the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
	FormTeam Consultancy	Frankie Pang	
		Chow BoXiong	
	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	

		Kenneth Kong (North)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555

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Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Celeste Ng <celeste@ongandshanllc.com>
Sent: Friday, January 20, 2023 10:34 AM

To: claimsreport <claimsreport@sompo.com.sg>; Claims - Motor Survey
<MotorSurvey@sompo.com.sg>

Subject: Notice To Insurer To Conduct Pre-Repair Inspection - Traffic Accident Involving SNA 6645D
& SKV 4219P On 12 January 2023

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Your attention is drawn to the CONFIDENTIALITY NOTICE below.

Our Ref: OJ.cn.SNA6645D(ZOLAR)

Dear Sirs,

We are instructed by Lee Wei Hoong Wilson to notify you of a road accident on 12 January 2023 at about 17:40 hrs at Junction of Tembling Road and Duku Road involving our client's vehicle no. SNA 6645D and vehicle no. SKV 4219P driven by your insured at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

As a result of the accident, our client's vehicle is damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Zolar Auto Service
Blk 5035 Ang Mo Kio Industrial Park 2
#01-349
Singapore 569538
Contact No. 9169 1741

Please liaise with the above workshop directly.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

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