

## Meng Yan (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Friday, 20 January 2023 1:16 PM  
**To:** KonYinSiew; SUR; assignments  
**Cc:** William Oh Soon Lee; Ramesh; Claims Dept of CTI; Adeline Chng  
**Subject:** RE: OUR REF: SNM23D200544/C02/ SMK2665G/CHNGPW & YOUR REF SNC1585R, DOA 19.01.2023 09:56 TO CONDUCT PRS

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Yin Siew,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our insured has not reported.

Hence, unable to advise liability at this juncture.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



春节快乐，万事如意  
Wishing you & your family a Happy Lunar New Year!

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

**From:** Kon Yin Siew <KonYinSiew@goldbell.com.sg>

**Sent:** Friday, 20 January 2023 1:13 pm

**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>

**Cc:** William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM23D200544/C02/ SMK2665G/CHNGPW & YOUR REF SNC1585R, DOA 19.01.2023 09:56 TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Lynn,

We are preferred LKK Auto Consultants (Mr Kenneth).

Thank you.

**NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

**Kon Yin Siew | Goldbell Engineering Pte Ltd**  
Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |  
Mobile: +65 9739 6433 |

**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>

**Sent:** Friday, January 20, 2023 1:10 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>

**Subject:** RE: OUR REF: SNM23D200544/C02/ SMK2665G/CHNGPW & YOUR REF SNC1585R, DOA 19.01.2023 09:56 TO CONDUCT PRS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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Wishing you and your family **abundance of happiness, prosperity, and success!**

# HAPPY LUNAR NEW YEAR “兔” YOU!



**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 20 January 2023 1:06 pm

**To:** KonYinSiew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Subject:** RE: OUR REF: SNM23D200544/C02/ SMK2665G/CHNGPW & YOUR REF SNC1585R, DOA 19.01.2023 09:56 TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SNC1585R possible.

Please contact our claims department Adeline Chng 6389 6155 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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