

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 25 January 2023 11:30 AM
To: 'Claims'; Meng Yan (LKK Auto); SUR; assignments; admin-d
Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Dear Siti / Kee Siang,

As instructed by our client , please proceed to repair the insured vehicle **SNJ 1770K, (Excess: \$600.00).**

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Celine Fong On behalf of Veron Chen

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 25 January 2023 9:22 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Good morning Yan/Sur,

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 19 January 2023 10:53 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'admin-d' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

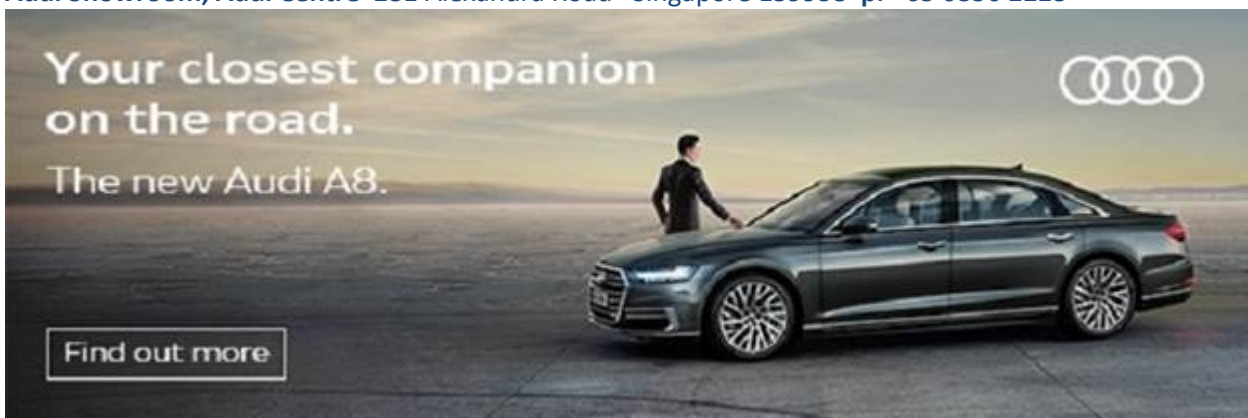
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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 14 January 2023 11:30 AM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 13 January 2023 10:26 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Hi George,

Ok, Noted.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 13 January 2023 8:22 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Dear Meng Yan,

Please assist to re-schedule the appt for car survey from 17 Jan to **19 Jan 23** @10am at Audi Ubi.owner waiting.

Thank you

Best regards,
George Wong
Claims advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 12 January 2023 10:22 am
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Dear George,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 January 2023 9:12 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM SNJ 1770 K DOA 10/1/2023

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 17/1/2023 , 55 Ubi rd 1 @2pm , owner waiting.

Video footage has uploaded and available.

Thank you.

Best regards,
George Wong
Claims advisor

◆ PREMIUM AUTOMOBILES

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