

## Rajes (LKK Auto)

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**From:** Rajes (LKK Auto)  
**Sent:** Thursday, 19 January 2023 3:41 PM  
**To:** 'Alfred Toh'; assignments; SUR  
**Cc:** Claims Dept of CTI  
**Subject:** RE: PRE REPAIR SURVEY – GBJ3777X & SLC4435U - ACCIDENT ON 7 JANUARY 2023 (SNM23D200272/C02/GBJ3777X/TOHHS)

Dear Alfred,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Thursday, 19 January 2023 2:54 PM  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg); [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: PRE REPAIR SURVEY – GBJ3777X & SLC4435U - ACCIDENT ON 7 JANUARY 2023 (SNM23D200272/C02/GBJ3777X/TOHHS)

Dear Jenny

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLC4435U. (email below refers)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** Thursday, 19 January 2023 12:02 pm  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** PRE REPAIR SURVEY – GBJ3777X & SLC4435U - ACCIDENT ON 7 JANUARY 2023  
(SNM23D200272/C02/GBJ3777X/TOHHS)

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Dear Alfred

We would like to have your assistance in deploying Marcus Chua (LKK) for the joint inspection.

Thank you

Best Regards

**Jenny Koh**

Claims Executive  
1 Kaki Bukit Avenue 6  
Blk C #02/48 / 02-50  
Autobay @ Kaki Bukit  
Singapore 417883

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**From:** "Alfred Toh" <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** 1/19/23 11:34 AM  
**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>, "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)" <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>, Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: PRE REPAIR SURVEY – GBJ3777X & SLC4435U - ACCIDENT ON 7 JANUARY 2023  
(SNM23D200272/C02/GBJ3777X/TOHHS)

**WITHOUT PREJUDICE**

**YOUR REF: SLC4435U**

**OUR REF: SNM23D200272/C02/GBJ3777X/TOHHS**

Dear Sirs

We refer to your email pertaining of 18 January 2023 at 4.01 pm pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:  
  

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG

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**From:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Wednesday, 18 January 2023 4:01 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** PRE REPAIR SURVEY – SLC 4435 U & GBJ 3777 X // ACCIDENT ON 7 JANUARY 2023

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Dear Sir / Madam

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 7 January 2023 along Jurong Town Hall Road.

Drivers involving our client SLC 4435 U & GBJ 3777 X driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, or client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving this notice

whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

**Note : Vehicle is currently in our workshop.**

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6  
#02-50  
Autobay @ Kaki Bukit  
Singapore 417883

Telephone no. : 6886 9097

Thank you

Best Regards

***Jenny Koh***

Claims Executive

1 Kaki Bukit Avenue 6

Blk C #02/48 / 02-50

Autobay @ Kaki Bukit

Singapore 417883