

Mei Kwan (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 16 February 2023 3:35 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; CS A Team
Subject: RE: SNM23D200542/C02/KEEPG - Direct Settlement - Accident Involving SLH6954Z (OI : CTI - TBA) and SHB261H (TP : LKK REF - CC3/CTI23000658/pa3) on 19/01/2023
Attachments: SA1T232G0001_16-02-2023_143018.pdf
Categories: HMK

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 16 February 2023 10:54 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM23D200542/C02/KEEPG - Direct Settlement - Accident Involving SLH6954Z (OI : CTI - TBA) and SHB261H (TP : LKK REF - CC3/CTI23000658/pa3) on 19/01/2023

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Dear Cecilia,

OI will report by this week. Please see the attached below are the video footages of the accident from OI.
<https://www.dropbox.com/sh/olk57bkgqcr6knv/AAAI8OU1RyxYRhM607QnYFLja?dl=0>

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 31 January 2023 4:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM23D200542/C02/KEEPG - Direct Settlement - Accident Involving SLH6954Z (OI : CTI - TBA) and SHB261H (TP : LKK REF - CC3/CTI23000658/pa3) on 19/01/2023

Hi LKK

OI has not reported. Please follow up with insured for accident reporting and keep us updated. Please also let us have a copy of TP VF.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 31 January 2023 4:02 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM23D200542/C02/KEEPG - Direct Settlement - Accident Involving SLH6954Z (OI : CTI - TBA) and SHB261H (TP : LKK REF - CC3/CTI23000658/pa3) on 19/01/2023

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Dear Cecilia,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, January 25, 2023 9:10 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI

[<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: SNM23D200542/C02/KEEPG - Direct Settlement - Accident Involving SLH6954Z (OI : CTI - TBA) and SHB261H (TP : LKK REF - CC3/CTI23000658/pa3) on 19/01/2023

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated. Please also let us have a copy of TP VF.

Regards
Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 19 January 2023 4:44 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLH6954Z (OI : CTI - TBA) and SHB261H (TP : LKK REF - CC3/CTI23000658/pa3) on 19/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)