

Meng Yan (LKK Auto)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Thursday, 19 January 2023 1:20 PM
To: ASM Jaclyn
Cc: ASM Nicole Ng; S O Krishnan, Ghandian (Allianz Insurance Singapore); assignments; Chan, Kian Chuan (Allianz Insurance Singapore)
Subject: RE: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023 OUR REF TBA

Internal

Dear Jaclyn

LKK will survey, please liaise directly with LKK for all survey related matters.

The excess applicable is to be advised.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: ASM Jaclyn <jaclynlai@asmauto.com.sg>
Sent: Wednesday, January 18, 2023 2:35 PM
To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Cc: ASM Nicole Ng <nicoleng@asmauto.com.sg>; S O Krishnan, Ghandian (Allianz Insurance Singapore) <ghandian.krishnan@allianz.sg>
Subject: [EXT] RE: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023

Internal

Dear Sharon,

Message noted. We will follow up with claimant too.

Thank you.



We are going "GREEN"

*With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.

*We seek your kind cooperation to acknowledge upon receiving each time.

Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>

Sent: Wednesday, 18 January 2023 2:28 pm

To: ASM Jaclyn <jaclynlai@asmauto.com.sg>

Cc: ASM Nicole Ng <nicoleng@asmauto.com.sg>; S O Krishnan, Ghandian (Allianz Insurance Singapore) <gbandian.krishnan@allianz.sg>

Subject: RE: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023

Internal

Dear Jaclyn

We are liaising with our business unit, we regret that we are unable to survey the vehicle with the cover note.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: ASM Jaclyn <jaclynlai@asmauto.com.sg>

Sent: Wednesday, January 18, 2023 2:07 PM

To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>

Cc: ASM Nicole Ng <nicoleng@asmauto.com.sg>


Subject: [EXT] RE: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023




Internal


Dear Sharon,

We have checked with claimant and their reply as follow:

RE: OD Claim --- XE3860D ; DOA: 11.01.2023-UPDATE STATUS OF FINAL REPAIR

 Gina Tay <ginatay@ubts.com.sg>
To ASM Nicole Ng
Cc ASM Jaclyn; danieltham@ubts.com.sg

 Reply  Reply All 

 XE3860D -COVER NOTE WEF 23.12.22 TO 22.12.23 WITH APPLICABLE EXCESS.pdf
197 KB

Dear Nicole,

Forward as attached the requested Cover note with applicable Excess for your necessary perusal.

Fyi- Upon our Allink Ins Agent feedback, XE 3860 D Cert of Ins+Policy documents are still in the process by Allianz

Tks, regards

Thank you



Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>

Sent: Wednesday, 18 January 2023 9:35 am

To: ASM Jaclyn <jaclynlai@asmauto.com.sg>

Cc: Ang, Sui Theng (Allianz Insurance Singapore) <suitheng.ang@allianz.sg>; Rodrigues, Adrian (Allianz Insurance Singapore) <adrian.rodrigues@allianz.sg>; Mohd, Noraini (Allianz Insurance Singapore) <noraini.mohd@allianz.sg>; Yunus, Hazana (Allianz Insurance Singapore) <hazana.yunus@allianz.sg>; Neo, Lynette (Allianz Insurance Singapore) <lynette.neo@allianz.sg>; Ow, Michelle (Allianz Insurance Singapore) <michelle.ow@allianz.sg>; Swee, Flora Lay Nee (Allianz Insurance Singapore) <flora.swee@allianz.sg>; Neo, Nicole (Allianz Insurance Singapore) <nicole.neo@allianz.sg>

Subject: RE: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023

Internal

Dear Jaclyn

We refer to enclosed cover note, please let us have a copy of Certificate of insurance in order for us to look into this OD claim.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: ASM Jaclyn <jaclynlai@asmauto.com.sg>

Sent: Tuesday, January 17, 2023 5:01 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] RE: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023

Dear Sir / Madam,

Any arrangement for survey on tomorrow?



Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Jaclyn

Sent: Tuesday, 17 January 2023 2:31 pm

To: claims@allianz.com.sg

Subject: Own Damaged Claim --- XE3860D (UBTS P/L) ; DOA: 11.01.2023

Dear Sir / Madam,

Our client, the owner of vehicle XE 3860 D wish to file claim under their own insurance policy.

Attached herewith a copy of SAS for your reference & necessary. Kindly arrange survey on tomorrow.

Thank you.



Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

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