

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 20 January 2023 4:32 PM
To: SUR; 'Choong Meng Lee'
Cc: 'brian.eng@mova.com.sg'; 'Suann'
Subject: RE: OD CLAIMS - XE2928A DOA:13/01/23 - CDMCG23000095

Dear Meng Lee,

As instructed by our client , please proceed to repair the **insured vehicle XE 2928A. Lump Sum Repair. (Excess \$1500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 20 January 2023 12:04 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chee Wee Tay <cheewee.tay@insurlogic.co>; Admin <support@insurlogic.net>
Subject: RE: OD CLAIMS - XE2928A DOA:13/01/23 - CDMCG23000095

Dear Ivy,

Thank you for the email.

Dear Veron,

Please assist. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>

Sent: Friday, 20 January 2023 11:42 AM

To: menglee@mova.com.sg; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee Wee Tay <cheewee.tay@insurlogic.co>; Admin <support@insurlogic.net>

Cc: 'Brian Eng' <brian.eng@mova.com.sg>; 'Suann' <suann@mova.com.sg>

Subject: RE: OD CLAIMS - XE2928A DOA:13/01/23 - CDMCG23000095

Dear LKK & IL,

Please assist.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3

Singapore 038988

DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: menglee@mova.com.sg <menglee@mova.com.sg>

Sent: Friday, 20 January 2023 11:30 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Cc: 'Brian Eng' <brian.eng@mova.com.sg>; 'Suann' <suann@mova.com.sg>
Subject: RE: OD CLAIMS - XE2928A DOA:13/01/23

Dear Ivy,

Attached marking estimate. Please kindly advise on the authorization for repair.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



From: menglee@mova.com.sg <menglee@mova.com.sg>

Sent: Wednesday, 18 January 2023 5:33 pm

To: 'claims@ergo.com.sg' <claims@ergo.com.sg>

Cc: 'Brian Eng' <brian.eng@mova.com.sg>; 'Suann' <suann@mova.com.sg>

Subject: OD CLAIMS - XE2928A DOA:13/01/23

Dear All,

Estimate had been submitted through Merimen.

Kindly advise on the officer-in-charge and arrange surveyor to survey vehicle tomorrow at 15 Fan Yoong Road.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



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