

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1694A/WL**

WITHOUT PREJUDICE

2 March 2023

(By Email)

Attn: The Motor Claims Department
Allianz Insurance Singapore Pte Ltd
79 Robinson Road #09-01.
Singapore 068897

Dear Sir/Madam

ACCIDENT INVOLVING SHD1694A & GBL9836J ALONG HOLT ROAD ON 12/01/2023

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1694A**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBL9836J** at the material time of the accident with the driver of our client's vehicle, **Mr. Teo Boon Huat Patrick**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBL9836J**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repairs (Incl. GST)	\$ 3,162.15
(2) Loss of Rental – 04 Days @\$85.32 per day	\$ 341.28
(3) Loss of Income – 04 Days @\$100.00 per day	\$ 400.00
(4) GIA search fee	<u>\$ 2.00</u>
	<u>\$ 3,905.43</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1694A**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) GIA search receipt

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1694A/WL**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Wennis Liew

Email: wennis.liew@premierauto.com.sg

DID: 6410 0946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

Allianz Insurance Singapore Pte Ltd
79 Robinson Road #09-01.
Singapore 068897

**This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only**

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1694A & GBL9836J ALONG HOLT ROAD ON
12/01/2023**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1694A**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



A handwritten signature in blue ink, appearing to be a stylized name.

Premier Taxis Pte Ltd
Authorized Signatory

Date

13/03/2023



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

Allianz Insurance Singapore Pte Ltd
79 Robinson Road #09-01
Singapore 068897

TAX INVOICE

DATE 2-Mar-2023
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI IONIQ REGN NO: SHD 1694 A			\$ 2,927.92
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,927.92
GST @ 8%				\$ 234.23
GRAND TOTAL				\$ 3,162.15



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



02 March 2023

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Teo Boon Huat Patrick (Zhang WenFa) of NRIC Number S1528228B is a registered driver of SHD1694A. Teo Boon Huat Patrick (Zhang WenFa) is paying a discounted daily rental rate of \$85.32 (Inclusive of GST) on 12 Jan 2023.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to read "Chin Bee Lian".

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration



Prepared by: Rahillah

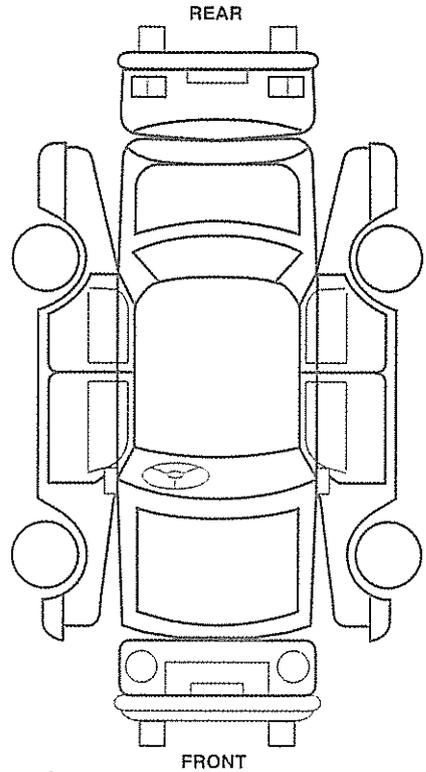
PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



CHECK IN / OUT VOUCHER

DRIVER'S NAME TEO BOON HUAT PATRICK (HIRER)			
NRIC S	HANDPHONE 97287425		
VEH. REGN NO. S HD 1694A	MAKE / MODEL HYUNDAI IONIQ 2		
DATE IN 30/01/23	TIME IN 1350	DATE OUT 08/02/23	TIME OUT 1405
KILOMETRES IN 146787	FUEL IN <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	KILOMETRES OUT	FUEL OUT <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F

INDICATE AREA OF DAMAGE HERE:



- BODY MARKINGS**
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP
D D M M Y Y H H M M S S

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
D D M M Y Y H H M M S S

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

[Signature] ✓

DRIVER'S NAME

Patrick TEO BH. ✓

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECK OUT

[Signature] ✓

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

<p>SERVICE / REPAIRS DONE</p> <p><input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:</p> <p><input type="checkbox"/> T / BELT</p> <p><input type="checkbox"/> AIRCON SYSTEM <input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</p> <p><input type="checkbox"/> TURBO 12/01/23 1250</p> <p><input type="checkbox"/> BRAKE SYSTEM</p> <p><input type="checkbox"/> CLUTCH SYSTEM</p> <p><input type="checkbox"/> BULB</p> <p><input type="checkbox"/> UNDER CARRIAGE TP/W</p> <p><input type="checkbox"/> CPF</p> <p><input type="checkbox"/> BATTERY</p>	<p>DRIVER'S REMARKS</p>
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INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBL9836J

Date of Accident

12/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Allianz Insurance Singapore P...**

Period of Insurance **30/08/2022 - 25/04/2023**

Requested By **GOH WEE DEK (PREMIER AUTO...**

Requested Date **12/01/2023 16:44**

Payment details

Request Amount: **S\$1.85**
 GST Amount: **S\$0.15**
 Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
 GST Registration No: **M400017735**



Hsiao Tong (LKKAuto)

From: Wennis Liew <wennis.liew@premierauto.com.sg>
Sent: Monday, 13 March 2023 5:02 PM
To: Hsiao Tong (LKKAuto)
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHD1694A and GBL9836J on 12/01/2023
Attachments: SHD1694A 12012023 LOA.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for reverting back to us with your offer.

On a without prejudice basis and without admission of liability, we accepted your offer \$3,570.00 for the above claim.

Please find the attached LOA for your kind perusal.

For swift payment processing and to adopt an environmentally friendly lifestyle, we prefer **E-Payment via Bank Transfer/PayNow.*

Please find appended below our company bank details for your payment arrangement.

Account Name:	Premier Automotive Services Pte Ltd
Bank Name:	DBS Bank Ltd
Bank Account No.:	0039052367
Bank Branch:	Marina Boulevard
Bank Code:	7171
Swift Code:	DBSSGSG
PAYNOW UEN	200707743D

We look forward to receive the payment soon.

Thank you.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Warmest regards,

Wennis Liew
Claims Executive
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd
Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 13 March 2023 2:23 pm
To: Wennis Liew <wennis.liew@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHD1694A and GBL9836J on 12/01/2023

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement at a global sum of **\$3,570.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wennis Liew <wennis.liew@premierauto.com.sg>
Sent: Thursday, March 2, 2023 4:36 PM
To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: LOD / Accident involving SHD1694A and GBL9836J on 12/01/2023

WITHOUT PREJUDICE

Dear Sir/Madam,

Your Ref: GBL9836J

Our Ref: SHD1694A/WL

Date of accident: 12/01/2023

We refer to the above mentioned accident.

Hereby we would like to append our losses from **Allianz Insurance Singapore Pte Ltd**, as insurers of vehicle number **GBL9836J** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and video footage for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Warmest regards,

Wennis Liew
Claims Executive
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 March 2023 12:30 PM
To: SEAN@SHARIOT.COM
Subject: ACCIDENT INVOLVING GBL9836J(ALLIANZ) AND SHD1694A AT/ALONG HOLT ROAD ON 12/01/2023

AUTOBAHN RENT A CAR PTE. LTD
DRIVER: VANESSA NEE HUI KWAN

[By Email Only]

Dear Sir/Madam,

You Ref: GBL9836J
Our Ref: CC4/AIS23000597/Npa3
ACCIDENT INVOLVING GBL9836J(ALLIANZ) AND SHD1694A AT/ALONG HOLT ROAD ON 12/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SHD1694A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2023 13:19	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	18 Jan 2023 13:19	Clm Veh Model Changed	(207128) HYUNDAI AE IONIQ HEV 1.6 DCT (A).	[A] HOW MEI KWAN
3	18 Jan 2023 13:19	Clm Created	Reg No: SHD1694A. Acct Date: 2023/01/12. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Jan 2023 13:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jan 2023 13:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/31	[A] HOW MEI KWAN
6	18 Jan 2023 13:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jan 2023 13:20	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
8	07 Mar 2023 12:15	Adj Mandate Request	Cur.Req:5000.00:Please be informed that total claim amount is less than \$5K. Please assist to approve mandate up to \$5,000.00(all-in) for our necessary action.	[A] CHEW HSIAO TONG
9	13 Mar 2023 13:30	Clm Registration Modified	Pol No:->SP0001079351.	[I] Chan Kian Chuan
10	13 Mar 2023 13:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/31	[I] Chan Kian Chuan
11	13 Mar 2023 13:30	Adj Mandate Set	Approved:5000.00.	[I] Chan Kian Chuan

Date From
 Date To
 Audit Type

ACTIVITY

[18/01/2023 13:38] HOW MEI KWAN:
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2900874	18 Jan 2023 13:19:53	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SHD1694A		xx.xx
2927403	07 Mar 2023 12:12:35	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SHD1694A	CHEW HSIAO TONG	xx.xx