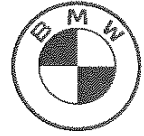


# Performance Motors

BMW Dealer



India International Insurance Pte Ltd  
64 Cecil Street  
#04-05, IOB Building  
Singapore 049711

Attn: Motor Claims Dept.

Your ref: SHD2069Z  
Our ref: DS/ SNE718X

15 March 2023

**Without Prejudice**

## **ACCIDENT INVOLVING VEHICLES SNE718X & SHD2069Z ON 10/01/2023**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$2,062.58	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ -
Loss of Rental : \$ 200.00 (\$100 X 2 Days)	Others : \$ -
	<b>Total : \$2,262.58</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of Rental Agreement, Tax Invoice & Receipt
3. Copy of GIA Report
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Bodyshop

Bernard Wan  
Aftersales Manager, Bodyshop

Performance Motors Limited.  
Sime Darby Performance Centre, 303 Alexandra Road  
Sime Darby Business Centre, 315 Alexandra Road  
East Coast Centre, 280 Kembangan Road  
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269  
Co Reg No. 197401559W

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SNE 718X & SHD 20692 ON 10/1/23.

I, Chen YanQuan Linus owner of Vehicle Registration No. SNE 718X hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: Chen YanQuan

(Date)

16/1/23

NRIC No.:

Linus  
S8841105F

In the presence of:

Name: Yap mee kay

(Date)

16/1/23

NRIC No.:

G2744629P

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2023D0000356

Claimant Ref: SNE718X

We/I, PERFORMANCE MOTORS LIMITED ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,062.58 (repair cost), S\$ 200.00 (loss of use/rental), S\$ - (search fee), vehicle no. SNE718X that was damaged pursuant to the accident which occurred on 10/01/2023 (date) at JTC FACTORY CARPARK EXIT (location) involving vehicle no. SHD2069Z (insured vehicle). This is pursuant to the inspection conducted on 17/01/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEN YANQUAN LINUS ("the third party claimant") of vehicle no. SNE718X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNE718X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,262.58 to PERFORMANCE MOTORS LIMITED

Dated this 4 day of 05 2023

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

mk  
Signed by "the workshop" (with chop)

Yap Mee Kee

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )



## SERVICE TAX INVOICE

Repair Order No. : B1 1733178

Date IN : 20/01/2023

Motor Claim Advisor: Yap Mee Key

Page No. : 1 of 2

Invoice Number : 2635220 / WSB

Invoice Date : 09/03/2023

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Mr Chen Yanquan, Linus  
Apt Blk 95A Henderson Road  
#09-04

Singapore 151095

## - INVOICE TO - 219

India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SNE718X	WBA7K120707K24334	30/11/2021	116I HATCH	14644

## - - - - L A B O U R 1 - - - -

Replace front grille and attachment parts.	850.00
To supply sticker wrapping (By Owner-refer receipt)	150.00
Sundries.	40.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT :10.01.2023. 3RD PARTY CAR :SHD2069Z.	
YOUR REF NO :NIL	
VEHICLE WAS SURVEYED BY RASUL FROM LKK ON 17.01.2023@1400HRS. AUTHORISED BY JACELYN LOH FROM INDIA INTERNATIONAL VIA EMAIL ON 16.01.2023.	
PROPOSE CAR RENTAL = \$200.00 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: 1,040.00

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
FRT GRILLE (LUXURY)	1	710.05	710.05
SUPPORT NUMBER PLATE ECE	1	76.75	76.75

Total Parts : 786.80

## - - - - L A B O U R 2 - - - -

To supply front silver emboss lettering black base number plate with bracket.	83.00
---	-------

Total Labour 2: 83.00

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528  
63190533/530  
Fax. 64796601  
64796674

**SERVICE TAX INVOICE**

Repair Order No. : B1 1733178	Page No. : 2 of 2
Date IN : 20/01/2023	Invoice Number : 2635220 / WSB
Motor Claim Advisor: <b>Yap Mee Key</b>	Invoice Date : 09/03/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

Labour Charges : 1,083.00	Total Labour & Parts Charges : S\$ 1,909.80
Parts Charges : 786.80	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 40.00	Invoice Total Amount Exclude GST : S\$ 1,909.80
	GST @ 8% : S\$ 152.78
	Invoice Total Amount Include GST : S\$ 2,062.58

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 2,062.58
---	---

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**RENTAL AGREEMENT**

PA 012520 2023-01

Hirer's Name <b>CHEN YANQUAN, LINUS</b>		Date of Birth <b>25 OCT 1988</b>	Passport/ Nric No. <b>S8841105 f</b>	Nationality
Address <b>95A HENDERSON RD #09-04</b>		Occupation	Driving Licence No	Date of Expiry
Postal Code <b>151095</b>		Contact No	Mobile Phone No. <b>90074570</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

**CHECK OUT**

Date <b>25.1.23</b>	Time <b>9.10am</b>	Mileage KM	E 1/4 1/2 3/4 F
Date <b>27.1.23</b>	Time <b>9.15am</b>	Mileage KM	Remarks

**IMPORTANT NOTES:-**

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability – First: \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	2	@	100 / 1	200
DISCOUNT				
GST @ 8 %				
TOTAL				200
EXTENSION				V106365
RC 010199 2023-01				
m/sam				
Ref.				
SNE 718X				
DEPOSIT (refundable) S\$	M			
CHANGED OVER FROM VEH.	DATE			

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE


VEHICLE NO.

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

Tax Invoice							
 www.chans.com.sg <b>CHAN'S &amp; SONS ENTERPRISE</b> Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: INV0102882023-01		Dated: January 27, 2023	
				Rental Agreement No: RA 013520 2023-01		Terms of Payment: Due upon receipt	
				Customer Reference: SNE718X			
				Notes: SNE718X			
<b>Customer Details</b> <b>CHEN YANQUAN, LINUS</b> BLK 95A HENDERSON ROAD #09-04 Singapore 151095				<b>Executive Name:</b> PML MEE KEY			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SKW315R		25-01-2023	27-01-2023	2 Days	92.59	185.19
							185.19
						GST 8% (8%)	14.81
Amount in words : Two Hundred Singapore Dollar (SGD)						Total (SGD)	200.00
<b>Declaration:</b> Please make your cheques payable to : <b>CHAN'S &amp; SONS ENTERPRISE</b>			<b>For CHAN'S &amp; SONS ENTERPRISE</b>  This is a Computer generated document. No signature is required.				
<b>Income Terms</b> Terms							

# Official Receipt

## CHAN'S & SONS ENTERPRISE

363 Sembawang Road,  
Goodlink Park, 758379  
Mobile no: 97429446 / 96621176  
Phone no: 67532536  
Email: admin@chans.com.sg  
Web: www.chans.com.sg

### Receipt Details

Receipt # : RC 010199 2023-01  
Date : 27/01/2023

### Customer Details

CHEN YANQUAN, LINUS  
BLK 95A HENDERSON ROAD , #09-04 Singapore -  
151095  
Phone no: 90074570  
IC: SXXXX105F

Particulars	Price (SGD)
Invoice # INV 10288 2023-01 Date # 27/01/2023 Car Plate No: SKW315R	200.00
Paid amount:	200.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V106365 Cheque Date: 27/01/2023 Amount (In Words) :  Two Hundred Singapore Dollar (SGD) Only	

\* Computer Generated Receipt no Sign Required

First Data

CHAN'S AND SONS ENTERPRISE  
363 SEMBAWANG ROAD  
SINGAPORE 758379

DATE: 27/01/23 TIME: 09:20:32  
BTH NUM: 001306 INV NUM: 006365  
MID : 000702053004422 TID : 72205400

SALE

Card Num: XXXX XXXX XXXX 6023 Manual

REF NUM: 092032610337 Card TYPE: VISA  
APPR CODE: 498493 TRC NUM: 010337  
EXP DATE: 12/2023

TOTAL : SGD 200.00


SIGN: .....

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- MERCHANT COPY ---  
REGIONAL FDMS 3.5.5.AG



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2023 08:17	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	18 Jan 2023 08:17	Clm Veh Model Changed	(205430) BMW 320I 2.0 (A).	[A] HOW MEI KWAN
3	18 Jan 2023 08:17	Clm Created	Reg No: SNE718X, Acct Date: 2023/01/10, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	18 Jan 2023 08:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jan 2023 08:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/31	[A] HOW MEI KWAN
6	18 Jan 2023 08:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jan 2023 08:17	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	18 Jan 2023 08:17	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	18 Jan 2023 14:28	Clm Registration Modified	Pol No:->D20MFL0006372_02.	[I] Carine Kek Phei Ser
10	20 Jan 2023 15:22	Clm Dtl Modified	Claimant's Name: - -> CHEN YANQUAN LINUS, Claimant's ID: -> SXXXX105F.	[A] HOW MEI KWAN
11	20 Jan 2023 15:22	Clm Veh Model Changed	(205430) -> (206963) BMW 116I 1.5 (A).	[A] HOW MEI KWAN
12	06 Feb 2023 14:25	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA 22 applicable. Due to gantry faulty, while reversing OI hit onto TP which was stationary vehicle behind OI.	[A] Ezlyna
13	06 Feb 2023 14:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/31	[I] Sherini Pillai
14	06 Feb 2023 14:34	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	24 Apr 2023 14:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	24 Apr 2023 14:28	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Apr 2023 14:28	Clm Dtl Modified	JPJ Reg. Date: -> 2021/11/30.	[A] JOANNE LEE KHANG MIN
18	24 Apr 2023 14:28	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	03 May 2023 16:38	Adj Mandate Request	Cur.Reg:2262.58:PODS Liability: 100% *Quantum: \$2,262.58. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	04 May 2023 09:09	Adj Mandate Set	Approved:2262.58.	[I] Sherini Pillai

Date From     Date To     Audit Type  

<b>ACTIVITY</b>
No record

<b>Merimen Billing for this case - Transaction History</b>								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2902094	20 Jan 2023 09:57:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNE718X	SHD2069Z	11.00
2952872	24 Apr 2023 14:28:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNE718X	SHD2069Z	11.00