

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Monday, January 16, 2023 5:14 PM
To: Yap Mee Key; PBSP
Cc: assignments; Admin A
Subject: RE: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Categories: HMK

Dear Mee Key,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Sent: Monday, 16 January 2023 4:41 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Dear Colleagues,

Confirmed 17.01 @ 2pm at 303 Alexandra Rd.

Best Regards,

Yap Mee Key
Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

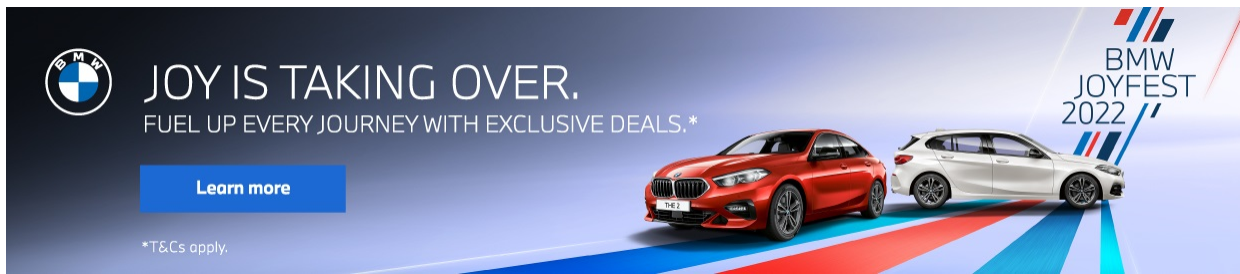
TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5199

Address : 303 Alexandra Road, Singapore 159941

Email: yap.mee.key@simedarby.com.sg



From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 16 January 2023 4:38 pm

To: Yap Mee Key <yap.mee.key@simedarby.com.sg>

Cc: 'assignments' <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Dear Mee Key

Please advise your preferred timing for the available slots from Lkk..

Thank you.

Best regards,

Cindy / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 16 January 2023 4:11 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>

Cc: Yap Mee Key <yap.mee.key@sime-darby.com.sg>; PBSP <pml-pbsp@sime-darby.com.sg>

Subject: RE: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

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Dear Jacelyn,

Thank you for the assignment.

Dear Cindy,

As spoken, our available slot for survey on 17.1.23(Tuesday) only left 2pm.

For morning section on 18.1.23(Wednesday) 10am.

Please get back to us before the available slot taken. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 16 January 2023 3:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Yap Mee Key <yap.mee.key@simeдарby.com.sg>; PBSP <pml-pbsp@simeдарby.com.sg>

Subject: RE: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SNE718X** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Dear LLK Team

Kindly proceed to arrange for the survey on Survey tomorrow 17/01/2023 @ 10:30am. (owner waiting).

Liability is clear, can proceed with direct settlement.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: PBSP <pml-pbsp@simeдарby.com.sg>

Sent: Monday, 16 January 2023 3:35 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; Yap Mee Key <yap.mee.key@simeдарby.com.sg>

Subject: RE: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Dear Sirs

We are agreeable to use a common surveyor - LKK Auto Consultants Pte Ltd

Kindly proceed to arrange for the survey on Survey tomorrow 17/01/2023 @ 10:30am. (owner waiting)

Thank you.

Best regard,

Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 16 January 2023 3:25 pm
To: PBSP <pml-pbsp@simedarby.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>
Subject: RE: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyor

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above

Thank You.

Best Regards,
Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 16 January 2023 12:29 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>

Subject: [EXTERNAL] - Arrange for Survey (owner waiting) : REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Dear Survey Team,

Please arrange for **Survey and Go on tomorrow 17/01/2023 @ 10:30am. (owner waiting)**

Survey Type : (New Survey / Resurvey)	New
Vehicle to be surveyed :	SNE718X
III Insured Vehicle :	SHD2069Z
Date of Accident :	10/01/2023
Date of Survey :	17/01/2023 @10:30am
Name of Workshop :	Performance Motors Ltd
Address of Survey Location :	303 Alexandra Road
Name of Contact Person :	Mee Key
Contact Number :	9116 5199

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: PBSP

Sent: Monday, 16 January 2023 12:22 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT - SNE718X (BMW) AND SHD2069Z ON 10/01/2023

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,
Claims Team

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



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