



U NO: 11908

Allianz Insurance Singapore Pte Ltd

DATE: 1/3/23

[illegible]

GST 8%

TOTAL AMOUNT



**AUTHORISED SIGNATURE**

## AUTHORISATION TO ACT

I/We, Mohd Syafiq Bin Mohd Jawahir (the third party claimant) of BLK 415 #11-99  
BEDOK NORTH AVENUE 2 S460415 (address), owner of FBD711L ( vehicle no.)  
hereby authorize KIVILE ENTERPRISE ( workshop) to act for me with  
respect to my claim for repair costs and/ or rental and/ or loss of use (claim) for my  
vehicle no. FBD711L that was damaged pursuant to the accident which  
occurred on 21/12/2022 ( date) along Leonie Hill  
( location) involving vehicle no's SNE7360Y (accident)

I further authorize the workshop to settle my above mentioned claim in a manner  
that they deem fit and the workshop is further authorized to receive payment  
further to settlement of my claim with payment cheque(s) being made in favour  
of the workshop.

I further knowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as the driver/  
owner/ insurers of the other vehicle(s) is concerned.

Date: 1 / 3 / 2023 (DD/MM/YYYY)



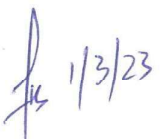
Signed by the third party claimant  
(with company stamp if applicable)

**KIVILE ENTERPRISE**  
Blk 3007, Ubi Road 1 #01-408  
(S) 408701 M: 90370110N  
Tel: 6748 8645 Fax: 6748 2533



Signed by the workshop  
(with company stamp)

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident



吉維利企業  
KIVILE ENTERPRISE

BLK 3007, UBI ROAD 1 #01-408, SINGAPORE 408701.

TEL: 6748 8645, 6747 9547 FAX: 6748 2533

EMAIL: [kivilepc@gmail.com](mailto:kivilepc@gmail.com)

## INVOICES

U NO: 11908

**MESSRS**

Allianz Insurance Singapore Pte Ltd

DATE: 1/3/23

[illegible]

GST 8%

TOTAL AMOUNT



RECEIVED BY

**AUTHORISED SIGNATURE**

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jan 2023 / 10:12:32

Receipt Date/Time : 16 Jan 2023 / 10:12:32

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-230116-000828

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SNE7360Y

As at 21 Dec 2022/11:00:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1 Insurance Enquiry - SNE7360Y

Enquiry Fee

20230116101149136573

*claims@allianz.com.sg*

24.77 1.98 26.75

**Sub-Total** 24.77 1.98 26.75

**Total Before Rounding** 24.77 1.98 26.75

**Rounding Difference** 0.00

**Total Amount Payable** 26.75

*6714 3369  
Tel*

Paid By

DICNV20230116101150156790 SGQR(PayNow) 26.75

Total 26.75

Cash Change 0.00

Tendered Amount 26.75

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

*cedy 27*

## EzLyna (LKKAUTO)

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 6 April 2023 5:45 pm  
**To:** thana@jackcars.com.sg; john\_taycs@yahoo.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SNE7360Y (ALLIANZ) AND FBD711L AT/ALONG RIVER VALLEY ROAD NEAR LAMP POST 85 ON 21/12/2022

### M/S JACK CARS LEASING AND RENTAL PTE LTD

Dear Tay Chee Seng & Person In Charge,

**You Ref: SNE7360Y**

**Our Ref: CC4/AIS23000575/Spa3**

**ACCIDENT INVOLVING SNE7360Y (ALLIANZ) AND FBD711L AT/ALONG RIVER VALLEY ROAD NEAR LAMP POST 85 ON 21/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **FBD711L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

**\*Please be informed that there is a Third Party Section 2 Excess of \$1,500.00 (before GST) applicable to this case.**

If you need any clarification, please do not hesitate to contact me.

Thank you.

\*I am working from home from 04.04.2023~12.05. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

E AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2023 07:20	<b>Clm Dtl Modified</b>	Insured Name: -> Jack Cars Leasing And Rental Pte Ltd. Claimant's Name: -> MOHD SYAFIQ BIN MOHD JAWAHIR. Claimant's ID: -> S9330754B.	[A] HOW MEI KWAN
2	18 Jan 2023 07:20	<b>Clm Veh Model Changed</b>	(204957) YAMAHA T135 135cc.	[A] HOW MEI KWAN
3	18 Jan 2023 07:20	<b>Clm Created</b>	Reg No: FBD711L. Policy No: SP2000483962. Acct Date: 2022/12/21. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Kivile Enterprise (HQ)	[A] HOW MEI KWAN
4	18 Jan 2023 07:20	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jan 2023 07:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt,Due Date:2023/01/31	[A] HOW MEI KWAN
6	18 Jan 2023 07:20	<b>Adj Mandate Set</b>	Approved:0,00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jan 2023 07:21	<b>Adj Adjuster Assigned</b>	[None] -> S Mohamed Irfan Bin Mohamed Iqubal	[A] HOW MEI KWAN
8	26 Jan 2023 14:58	<b>TP Ins Updated</b>	TPRegNo:201505043G -> SNE7360Y.	[I] Faiz Rosli
9	26 Jan 2023 15:02	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt,Due Date:2023/01/31. Mandate Remarks: OI change lane, proceed with DS, TP Sect 2 Exc : \$1.5K	[I] Faiz Rosli
10	26 Jan 2023 15:02	<b>Adj Mandate Set</b>	Approved:0,00:OI change lane, proceed with DS. TP Sect 2 Exc : \$1.5K	[I] Faiz Rosli
11	14 Apr 2023 11:47	<b>Adj Mandate Request</b>	Cur.Req:0,00:Liability 100% BOLA 15 COR +8%GST -\$3,726.00 / LOU (5 days x \$50) -\$150.00 / LTA fee -\$26.75 = \$3,902.75 AIS_TP_IA uploaded in Merimen. For your approval pls.	[A] Ezlyna
12	27 Apr 2023 14:50	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/01/31. Mandate Remarks: TP Sect 2 Exc : \$1.5K	[I] Faiz Rosli
13	27 Apr 2023 14:50	<b>Adj Mandate Set</b>	Approved:3902.75:TP Sect 2 Exc : \$1.5K	[I] Faiz Rosli

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2900544	18 Jan 2023 07:20:45	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	FBD711L	JACK CARS LEASING AND RENTAL P	xx.xx





## Mei Kwan (LKKAUTO)

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**From:** Kivile Enterprise <kivilepc@gmail.com>  
**Sent:** Thursday, 18 May 2023 9:41 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: URGENT! BANK DETAILS / E-VOUCHER / OFFER / fbd711l/sne7360y(acc on 21/12/22)

HI , SORRY FOR LATE REPLY , MY COMPANY ACC 3103018801 UOB , KIVILE ENTERPRISE, THKS.

On Wed, May 17, 2023 at 5:15 PM EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

Dear Irene,

Kindly provide bank details to us. Thank you.

With warmest regards,

Ezlyna

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**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>  
**Sent:** Monday, May 15, 2023 12:06 PM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: E-VOUCHER / OFFER / fbd711l/sne7360y(acc on 21/12/22)

Yes, please proceed. form to sign, thks.

On Mon, May 15, 2023 at 11:54 AM EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,852.75** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **21-December-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Warmest Regards,

Ezlyna

LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

---

**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>

**Sent:** Wednesday, May 3, 2023 3:32 PM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: OFFER / fbd7111/sne7360y(acc on 21/12/22)

Yes, please proceed to send me DV , THKS.

On Tue, May 2, 2023 at 6:47 PM EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

Cost of Repair - \$3,726.00 (inclusive of GST) Agreed

Loss of Use - \$ 100.00 (5 days x \$20)

LTA Search fee - \$ 26.75 (Agreed)

**Total - \$3,852.75**

Kindly confirm acceptance and E-voucher will follow shortly. Thank you.

With warmest regards,

Ezlyna

---

**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>

**Sent:** Friday, April 21, 2023 1:54 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: fbd7111/sne7360y(acc on 21/12/22)

Hi , Hsiao Tong , pls reply me if you received , thks.HOW ABOUT MY FBD711L , CAN SETTLE ? THKS.

On Wed, Apr 5, 2023 at 5:50 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs,

Received.

Hi Lyna,

Pls assist. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>

**Sent:** Wednesday, April 5, 2023 10:06 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Fwd: fbd711l/sne7360y(acc on 21/12/22)

----- Forwarded message -----

**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>

**Date:** Wed, Mar 1, 2023 at 4:14 PM

**Subject:** fbd711l/sne7360y(acc on 21/12/22)

**To:** <[cs-a@lkk.auto](mailto:cs-a@lkk.auto)>

HI , PLS FIND MY ATTACHMENT INVOICE, THANKS.

--

Best Regards

Irene Toh

Kivile Enterprise

Blk 3007 Ubi Road 1

#01-408, S408701

Tel: 6748 8645 Fax: 6748 2533

--

Best Regards

Irene Toh

Kivile Enterprise

Blk 3007 Ubi Road 1

#01-408, S408701

Tel: 6748 8645 Fax: 6748 2533

--

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#01-408, S408701

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