From: Pasila mohammed Ameer Ali <mohdauto@yahoo.com>

Sent: Thursday, 11 May 2023 5:34:55 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: Re: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P) *** LKK REF:

CC4/LPC23000574/pa3

Dear Sir, we are agreeable to the COR lumpsum \$3000, 5 days.

Attached is a copy of the repair invoice.

Kindly process the insurance payout for the amount \$3000.00 + 5 days (\$325.00), total \$3325.00.

Thank you.

AMEER ALI

SOLE-PROPRIETOR | Mohamed Automobile No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700



LONPAC INSURANCE BHD

CLAIM NO : 22/23/23/VC05/026800

DATE

: 17 JULY 2023

DISCHARGE VOUCHER

We, MOHAMED AUTOMOBILE confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBG624P the sum of Singapore Dollar Three Thousand Three Hundred Only (\$3,300.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLF5921K and GBG624P on 03/01/2023 along/at PIE TOWARDS TUAS AFTER PAYA LEBAR FLYOVER.

W/We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LONG CHANG HERBAL (S) PTE LTD AND/OR NG TECK CHUAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

A/We further authorize you to pay the above settlement sum directly to "MOHAMMAD AUTOMOBILE".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date 17 July 2023

MOHAMED AUTO MOBILE

Name of vehicle owner /Date 17th/July 2023





38, Woodlands Industrial Park E-1, #01-16, Singapore 757700

Tel: 6468 1322 Fax: 6468 1376 Email: mohdauto@yahoo.com Reg No.: 53326419 K

Name ;	Invoice No: MR- 1051	
	#17-04/06, The Concourse,	Date: 10th may 2023
	300, Beach Road,	H/P:
	SINDAPURE - 199555	Vehicle No. 52F - 5921-k.
_		3, 5, 6, 7,
Quantity	Particulars	Amount \$
	Total Lumpsum Cost of Reg	nan *
	for: SLF-5921-K	
	F	
		/
		A
	E. & O.E.	TOTAL SS
мон	TOTAL S\$ #.3000-00	
	,	
	Issued by	Received by

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:	MOHAMED AUTOMOBILE
Bank Account Details	
Beneficiary Name:	MOHAMED AUTOMORILE
Bank Name / Branch Name:	UOB.
Bank Account No.:	358-305-279-6
Bank Code / Branch Code:	7375 - 446
Swift Code	
	€.
Email Address:	Mohdauto @ Jahoo-com
(For notification of payment details)	
Name/Designation/Telephone/Email of Contact person.:	
Ameer ALT /manager /97309393/mohda	uto@ Yahoo - Gom.
0	
I hereby authorise Lonpac Insurance Bhd to remit all payn	nent directly to the above nominated account.
CONTRAMED AUTOMOBILE	
Authorised Signature and Company Stamp	
Date: \$322 Fm: 6468 1376	
14/3019/2023	
Acknowledged by :	
Name / Date:	

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 5 July 2023 12:04 PM

To: Hsiao Tong (LKKAuto)
Cc: Admin A; MT_Claim_SG

Subject: RE: [SEEK MANDATE] - (SLF5921K vs GBG624P) *** LKK REF: CC4/LPC23000574/pa3

// Our Ref: 22/23/23/VC05/026800

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, July 5, 2023 10:21 AM **To:** ENG HUEY NI hneng@lonpac.com

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - (SLF5921K vs GBG624P) *** LKK REF: CC4/LPC23000574/pa3 // Our Ref: 22/23/23/VC05/026800

Your ref: **22/23/23/VC05/026800** Our ref: CC4/LPC23000574/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG624P(LONPAC) AND SLF5921K(TP) ON 03/01/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "MOHAMMAD AUTOMOBILE" at \$3,300.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,408.22	\$ 3,000.00
2. Loss of Use (5days x \$65.00)	\$ 325.00	\$ 300.00 (5days x \$60.00)
Total	\$ 9,733.22	\$ 3,300.00

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI < hneng@lonpac.com>
Sent: Saturday, January 21, 2023 11:39 AM

Subject: RE: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P) *** LKK REF: CC4/LPC23000574/pa3 // Our Ref:

22/23/23/VC05/026800

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 18 January 2023 7:08 am **To:** ENG HUEY NI hneng@lonpac.com

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> Subject: RE: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P) *** LKK REF: CC4/LPC23000574/pa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Tuesday, January 17, 2023 2:58 PM

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> **Cc:** MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: RE: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 18.1.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Tuesday, 17 January 2023 2:33 PM
To: assignments < assignments@lkkauto.com >
Cc: MT Claim SG <mt claim@lonpac.com >

Subject: FW: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Lonpac External - General

Our Ref: 22/23/23/VC05/026800 (Huey Ni 's case)

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Pasila mohammed Ameer Ali <mohdauto@yahoo.com>

Sent: Tuesday, 17 January 2023 2:17 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Hi sorry for the delay. We were caught up with some important matters.

Please kindly arrange Mr Mohd Rasul - LKK to conduct the survey of the accident vehicle.

Please get him to kindly call me at 93838260 / 97309393 (Mr Ali) before coming over.

The vehicle is at our workshop and our opening hours are from 12.00pm till 6.00pm on weekdays.

Thank you.

AMEER ALI

SOLE-PROPRIETOR | Mohamed Automobile No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700

Phone. +65 6468 1322 Fax. +65 6468 1376 Mobile. +65 9383 8260

Email. mohdauto@yahoo.com

On Thursday, 5 January 2023 at 01:33:07 pm SGT, GERALD POH WEE BIN geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ameer,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Pasila mohammed Ameer Ali < mohdauto@yahoo.com>

Sent: Thursday, 5 January 2023 12:47 pm **To:** Customer SG < customer-sq@lonpac.com>

Subject: Re: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Dear Sir / Madam,

Please view the attached accident report.

I had forgotten to attach it in my earlier e-mail.

Thank you.

AMEER ALI

SOLE-PROPRIETOR | Mohamed Automobile No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700

Phone. +65 6468 1322

Fax. +65 6468 1376 Mobile. +65 9383 8260

Email. <u>mohdauto@yahoo.com</u>

On Thursday, 5 January 2023 at 12:45:18 pm SGT, Pasila mohammed Ameer Ali <mohdauto@yahoo.com> wrote:

Dear Sir / Madam,

Your insured vehicle GBG624P had gotten into an accident with our vehicle SLF5921K (Insured by NTUC Income).

The accident took place on the 03rd of January 2023 at 3.03pm along PIE (Tuas).

Please do view the attached accident report.

We require a surveyor to be assigned to inspect the accident vehicle to process the accident claim.

Please be informed that the vehicle is in the possession of the hirer whom is renting this vehicle from us.

We require an advance appointment date and timing from the surveyor as we need to inform the hirer so that he can bring down the vehicle to our office for the inspection.

The vehicle can be viewed at No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700.

Please do get in touch with us at 9383-8260 or 9730-9393 (Mr Ali) to fix an appointment to view the vehicle.

We hope to hear from you soon.

Thank you.

AMEER ALI

SOLE-PROPRIETOR | Mohamed Automobile No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700

Phone. +65 6468 1322 Fax. +65 6468 1376 Mobile. +65 9383 8260

Email. <u>mohdauto@yahoo.com</u>